

Assessment Provider Checklist

Use this guide to evaluate whether an assessment and its provider are appropriate for your hiring, development, or team-based use case.

Section 1: Assessment Purpose & Use Case

- What is the intended use of the assessment? (e.g., hiring, promotion, leadership development, team building, culture fit, skills testing, narrow use – conflict resolution)
- What outcome(s) is the assessment designed to predict or improve? (e.g., performance, turnover, learning agility, engagement)
- Does the stated use align with the vendor's own documentation or technical manual?

Section 2: Validation & Psychometric Quality

- What type of validation has been conducted—content, construct, or criterion?
- Has the assessment been validated using data from roles or industries similar to yours?
- Is a technical manual available that includes psychometric data, norming samples, and validation studies?
- Is the assessment normative (scores can be compared across people) or ipsative (forced-choice, not suited for ranking)?
- Are reliability estimates such as internal consistency or test-retest reliability reported?
- Has the assessment been evaluated for fairness and adverse impact by demographics such as race, ethnicity, or gender?

Section 3: Vendor Expertise & Scientific Integrity



- Was the assessment developed by Industrial-Organizational (I-O)
 psychologists or other qualified experts?
- Does the vendor have I-O psychologists or psychometricians on staff who can advise on implementation?
- Can the vendor conduct a local validation study using your company's performance or turnover data?
- Can the vendor perform a job analysis to customize the assessment for your specific roles?
- Does the vendor offer consulting services such as implementation support, change management, or feedback training?

Section 4: Technology Platform & Usability

- Is the platform mobile-optimized for candidates and managers?
- Does the system allow for role-based access (e.g., recruiters, hiring managers, admins)?
- How are results delivered—dashboard access, PDF reports, or automated email summaries?
- Does the platform integrate with your applicant tracking system (ATS) or HRIS?
- Can you track usage, outcomes, or return on investment (ROI) within the platform?

Section 5: Legal, Ethical, and Compliance

- Does the vendor provide clear documentation outlining both appropriate and inappropriate uses of the assessment?
- Are there resources or training materials to ensure compliance with legal and ethical guidelines?



 Does the vendor regularly monitor and update the assessment for fairness, compliance, and scientific accuracy?

Red Flags to Watch For

- · Lack of a publicly available technical manual or psychometric data
- Over-reliance on proprietary claims without transparency
- Use of typology or ipsative tools (e.g., MBTI, DiSC) for hiring or promotion decisions
- One-size-fits-all claims across industries or job families
- No access to qualified professionals for guidance or support

