Standard Information Form

Annex No. 1 to Article 82(1) of the Bulgarian Tourism Act

The combination of travel services offered to you is a package within the meaning of Directive (EU) 2015/2302.

Therefore, you will benefit from all EU rights applying to packages. Adventure Bound Ltd. will be fully responsible for the proper performance of the package as a whole where it is the identified organiser.

As required by law, Adventure Bound Ltd. has protection in place to refund your payments and, where transport is included in the package, to ensure your repatriation in the event that it becomes insolvent.

More information on key rights under Directive (EU) 2015/2302: https://eur-lex.europa.eu/legal-content/EN/TXT/?uri=CELEX:32015L2302

Key rights under Directive (EU) 2015/2302

- Travellers receive all essential information about the package before concluding the package travel contract.
- There is always at least one trader responsible for proper performance of all travel services included in the contract.
- Travellers are given an emergency telephone number or contact details through which they can reach the organiser or travel agent.
- Travellers may transfer the package to another person, on reasonable notice and possibly subject to additional costs.
- The price of the package may be increased only if specific costs rise (for instance fuel prices), if expressly provided for in the contract, and in any event not later than 20 days before the start of the package. If the price increase exceeds 8% of the package price, the traveller may terminate the contract. If the organiser reserves the right to a price increase, the traveller has a right to a price reduction if there is a decrease in the relevant costs.
- Travellers may terminate the contract without paying any termination fee and obtain a full refund of any payments if any of the essential elements of the package, other than the price, are changed significantly. If the trader responsible for the package cancels the package before the start of the package, travellers are entitled to a refund and compensation where appropriate.
- Travellers may terminate the contract without paying any termination fee before the start of the package in the event of exceptional circumstances, for instance if there are serious security problems at the destination which are likely to affect the package.
- Additionally, travellers may at any time before the start of the package terminate the contract in return for an appropriate and justifiable termination fee.
- If, after the start of the package, significant elements of the package cannot be provided as agreed, suitable alternative arrangements will have to be offered to the traveller at no extra cost. Travellers may terminate the contract without paying any termination fee, where

services are not performed in accordance with the contract and this substantially affects the performance of the package and the organiser fails to remedy the problem.

- Travellers are also entitled to a price reduction and/or compensation for damages where the travel services are not performed or are improperly performed.
- The organiser has to provide assistance if the traveller is in difficulty.
- If the organiser or, in some Member States, the retailer becomes insolvent, payments will be refunded. If the organiser or, where applicable, the retailer becomes insolvent after the start of the package and if transport is included in the package, repatriation of the travellers is secured.

Organiser and insolvency protection

Organiser for Adventure Bound-operated packages: Adventure Bound Ltd., Bulgarian UIC/EIK 208113030, Tour Operator & Tour Agent Registration Certificate PK-01-8531. Email info@adventurebound.travel; phone +359 876 556 015.

Insolvency protection provider and certificate details: Euroins Insurance Company AD registered address: 43 Christofor Columbus Blvd., Sofia 1592, Bulgaria; telephone: (+359 700 17 241); email: contact@euroins.com; insurance policy number: 03700100006244 issue date: 25.02.2026;

This form is for packages organised by Adventure Bound Ltd. If Adventure Bound sells a third-party organiser's package as travel agent, the pre-contract information must identify the actual organiser, retailer and applicable insolvency protection for that particular package. This form must not be presented as identifying Adventure Bound as the organiser of a third-party package.