

COMPANY POLICY STATEMENT

It is M&S Logistics policy to aim to achieve the highest standard in respect of workplace safety, health protection, quality, protection of the environment, security, ethics and legality in everything we do. Regular review of our staff skills together with continual training development and involvement of all staff in QHSSE and social responsibility matters contributes to continuous improvement and customer satisfaction.


Quantitative measurement is a critical component of our business planning allowing appropriate Key Performance Indicators to be agreed with our customers and continually monitored. This enables us to fulfil our policy of meeting customers' requirements.

It is our policy to provide and maintain safe and healthy working conditions, equipment and systems of work for all employees, customers and the general public. The Company have adopted all necessary measures to maintain office working supplemented by some home working to enable operations to be continued. The control and monitoring of service providers to ensure latest practices are adopted such as Behaviour Based Safety guidelines for driving and for loading and unloading is of particular importance.

As a business we recognise the importance of corporate social responsibility, including social, labour, human rights, governance, ethical trading and bribery and subject this to regular review. We also recognise our responsibility to minimise any adverse impact of our activities on the environment in which we operate.

Security is another important part of our Company policy ensuring operations are regularly reviewed to assess security provisions and potential vulnerabilities. A Security Plan is in place to ensure our involvement in the transport, loading and unloading of High Consequence Dangerous Goods fully complies with the regulatory requirements.

M&S Logistics has set its objectives on quality, health, safety, security, environment and corporate social responsibility. To achieve these objectives a Business Management System has been developed based on the requirements of the latest versions of ISO 9001 and ISO 14001. Local and national requirements for Health and Safety have also been included as have relevant transport of dangerous goods and social responsibility regulatory requirements. Our policy of written notification of a non-conformance to the customer within 24 hours of recording is also incorporated in our Business Management System.



Director

05/01/2026

Date