Privacy Policy for Golden State Ponds

Effective Date: November 12, 2026

Golden State Ponds ("we," "us," or "our") is committed to protecting your privacy. This Privacy Policy explains how we collect, use, and safeguard your information when you visit our website https://www.goldenstateponds.com ("Site") or communicate with us by phone or text message.

1. Information We Collect

We collect personal information that you voluntarily provide when you fill out our contact form, including:

- First Name
- Last Name
- Email Address
- Phone Number
- City, State, ZIP Code
- The services you're interested in and a description of your project

When you call or text us, we also collect your phone number and the content of your messages.

When you visit the Site, Google Analytics may automatically collect general usage information through cookies, such as pages visited, time on site, browser and device type, and approximate location. This information does not identify you by name.

2. How We Use Your Information

The information we collect may be used to:

- Respond to inquiries and contact form submissions
- Communicate with you by email, phone call, or text message
- Send service-related text messages, such as quote follow-ups, appointment scheduling and reminders, and service updates, if you have agreed to receive them
- Add your email address to advertising platforms (e.g., Google Customer Lists) so we can show you relevant ads
- Understand how visitors use the Site and improve it

3. Use of Google Analytics

We use Google Analytics to evaluate Site traffic and performance. Google Analytics uses cookies to collect general usage information and does not provide us with your name, email address, or phone number. You can block cookies in your browser settings or install the Google Analytics Opt-out Browser Add-on.

4. Text Messaging (SMS)

We use a business phone and messaging service to call and text our customers from our business number, (209) 585-0184. We only send text messages to people who have agreed to receive them. Our text messages relate to your inquiry or our services, such as quote follow-ups, appointment scheduling and reminders, and service updates. We do not send marketing or promotional text messages.

- Message frequency varies.
- Message and data rates may apply.
- Reply STOP at any time to stop receiving text messages. Reply HELP for help.
- Consent to receive text messages is not a condition of any purchase.

Text messaging opt-in data and consent are never shared with third parties.

5. Information Sharing

We do not sell, trade, or rent your personal information to third parties. We may share your information with trusted third-party service providers who assist us in operating our website and providing our services. These service providers are bound by confidentiality agreements and are prohibited from using your information for any other purpose.

As described in Section 2, we may upload your email address to advertising platforms such as Google Customer Lists so we can show you relevant ads. You can ask us to remove your email address from these lists at any time.

SMS opt-in or phone numbers for the purpose of SMS are not being shared with any third parties or affiliate companies for marketing purposes.

6. Your Rights (California Residents)

You have the right to:

- Request access to your personal data
- Request correction of inaccurate personal data
- Request deletion of your personal data
- Opt out of communications, including text messages (reply STOP) and email
- Request that we remove your email address from advertising lists

We will not discriminate against you for exercising any of these rights. To exercise them, contact us at: cvaquascape@gmail.com

7. Children’s Privacy

This website and our services are not intended for children under the age of 13, and we do not knowingly collect information from them.

8. Data Security

We apply reasonable safeguards to protect your personal data, but no online transmission is 100% secure.

9. Changes to This Privacy Policy

We may update this Privacy Policy at any time. Changes take effect when posted to the Site, and the Effective Date above will be updated. Please check this page periodically for changes.

10. Contact Information

For any questions or privacy requests, please contact:
Email: cvaquascape@gmail.com
Phone: (209) 585-0184