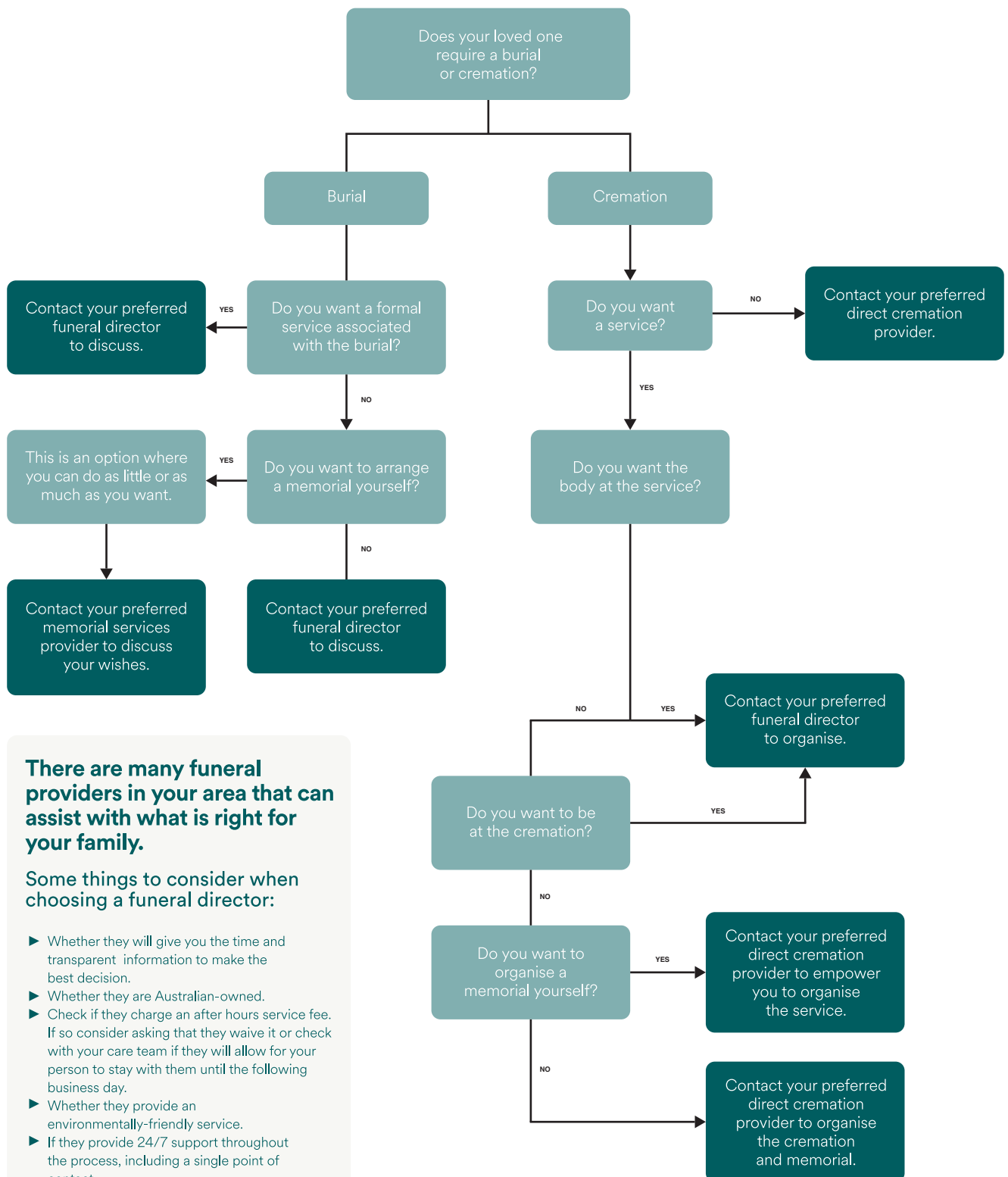


My loved one has passed.

What do I do next? Follow this handy guide for the way forward.



There are many funeral providers in your area that can assist with what is right for your family.

Some things to consider when choosing a funeral director:

- ▶ Whether they will give you the time and transparent information to make the best decision.
- ▶ Whether they are Australian-owned.
- ▶ Check if they charge an after hours service fee. If so consider asking that they waive it or check with your care team if they will allow for your person to stay with them until the following business day.
- ▶ Whether they provide an environmentally-friendly service.
- ▶ If they provide 24/7 support throughout the process, including a single point of contact.
- ▶ Whether they have transparent, upfront pricing structures.
- ▶ There are memorial service providers that can assist with a family-led funeral for both burial and cremation.