

TIM-01 FLOORING SYSTEM

Care & Maintenance

Maintaining the performance and appearance of your TIM-01 engineered European Oak flooring throughout its service life.



IMPORTANT NOTICE

Incorrect cleaning methods or products can cause permanent damage to the protective coating of TIM-01 flooring.



NEVER:

- Apply masking tape or adhesives directly to flooring.
- Use steam mops.
- Use abrasive cleaning products.

PROHIBITED CLEANING PRODUCTS

Do not use the following substances on TIM-01 flooring.



Steam Mops



Ammonia
Cleaners



Bleach &
Detergents



Wax Products
& Polishes



Abrasive Pads
& Scouring



Steel Wool &
Abrasives

ONGOING CARE GUIDELINES



DOORWAY MATS

Install quality mats both outside and inside all external doors. These trap dust and grit that would otherwise scratch the surface. Shake or vacuum mats regularly. Do not use rubber-backed mats, as they can stain the timber.



SUNLIGHT & UV PROTECTION

Timber floors are sensitive to direct sunlight, which can cause fading, gapping, and cupping. Use blinds, curtains, or UV window films to manage light exposure.



DUST & DEBRIS REMOVAL

Use a soft-bristle broom or a vacuum with a felt or brush head. Check vacuum tools regularly to avoid exposed metal parts that may scratch the floor.



EVEN AGING

Timber naturally darkens over time. Shift rugs and furniture periodically to allow the floor to age evenly.



FURNITURE PROTECTION

Attach felt pads to the feet of all furniture. Always lift furniture when moving it — never drag. Use protective mats under chairs with castors.



PET CARE

Keep pets' nails trimmed to avoid scratches or gouges in the surface.



FOOTWEAR

Avoid wearing stiletto heels or any sharp, narrow footwear on the flooring to prevent dents and scratches.



SPILL RESPONSE

Clean spills immediately — especially acidic or oily liquids. Prolonged contact with moisture or hot oils may cause staining or surface damage.



HIGH-WEAR ZONES

Place rugs or runners in areas with heavy foot traffic, especially near kitchens and hallways. Again, avoid using rubber or latex-backed mats.



MOISTURE MANAGEMENT

Place trays or mats under indoor plants, pet bowls, and any area prone to water exposure. Prevent leaks and wipe dry immediately if spills occur.



MOPPING

Clean the floor using a lightly damp (not wet) microfiber mop. Excess moisture can cause swelling and long-term damage.



CLIMATE CONTROL

Maintain consistent indoor humidity between 40%-60%. Use a humidifier or dehumidifier as needed. Proper ventilation helps prevent damage from extreme temperature swings.

RECOMMENDED MAINTENANCE PROGRAMME

Frequency	Requirement	Action
Daily	Dust & Debris Removal	Vacuum or use an antistatic mop to remove dust, grit and sand. Immediately wipe up any spills to prevent staining or moisture damage.
Weekly	Routine Cleaning	Damp mop with approved cleaner and microfibre mop. Lightly damp mop the floor using SAICOS Ecoline Wash Care—never use excess water. Dry the floor with a clean cloth.
Every 6 Months	Protective Maintenance	Apply a protective treatment using: SAICOS Ecoline WaxCare for UV-oiled timber floors, or SAICOS Ecoline Refresher for UV-lacquered timber floors. If wear and tear is visible, apply a maintenance coat. Contact TIM-01 for product recommendations and guidance.
Annually	Rejuvenation & Review	Full inspection of flooring condition. Clean thoroughly and reapply SAICOS maintenance treatment if required. For best results, consult TIM-01 for expert advice.



NOTE

Adhering to this care and maintenance guide will help ensure the long-term performance and appearance of your TIM-01 engineered timber flooring.