

TIM-01 FLOORING SYSTEM

Warranty

TIM-01 warrants that its engineered European Oak flooring is free from manufacturing defects and will perform as specified, when installed and maintained in accordance with our guidelines.

WARRANTY COVERAGE

Subject to the terms, conditions and limitations set out in this document, TIM-01 Pty Ltd provides a 15-year Limited Structural Residential Warranty covering manufacturing defects in TIM-01 engineered European Oak flooring.



NOTE

This warranty is valid for the original purchaser and is not transferable.



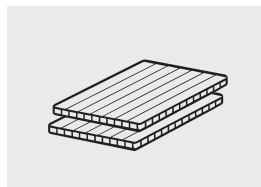
TIM-01 FLOORING

Engineered European Oak



SOUNDBOND ADHESIVE

Acoustic Reduction Adhesive



CORE FLOOR PROTECTION

Corflute Sheet, Felt Backed

WARRANTY CONDITIONS

This warranty is valid only if the following conditions are met:



CORRECT INSTALLATION

Installed in accordance with the TIM-01 Installation Guide and all applicable Australian standards and building codes.



SUITABLE ENVIRONMENT

Maintained in a controlled indoor environment with temperatures between 18-20°C and relative humidity between 35-65%.



PROPER MAINTENANCE

Maintained in accordance with the TIM-01 Care & Maintenance Guide and Recommended Maintenance Programme.



APPROVED ADHESIVE

Installed using SoundBond adhesive as specified by TIM-01, or any approved polyurethane (PU) timber flooring adhesive.



BUILDING ENCLOSURE

The building must be weather-tight with doors and windows installed and fully operational.

WHAT IS NOT COVERED

This warranty does not cover:

-  Damage caused by improper installation, misuse, abuse, neglect or accidents.
-  Damage caused by moisture, flooding, leaks or hydrostatic pressure.
-  Normal wear and tear, scratches, dents, scuffs or surface marks.
-  Changes in colour or gloss due to natural aging or UV exposure.
-  Damage caused by pets, insects, fire, or external forces beyond TIM-01's control.
-  Costs associated with removal, reinstallation or freight.

GENERAL

TIM-01's liability under this warranty is limited to the repair, replacement or refund of the defective product only.

TIM-01 shall not be liable for any consequential or incidental damages including, but not limited to, loss of use, inconvenience, or commercial loss.

This warranty is governed by the laws of the State or Territory in which the product was purchased.

For further information, please contact TIM-01.