PUBLIC OFFER — GENERAL TERMS AND CONDITIONS FOR RESERVATIONS AND USE

SMOKEY GALLERY S.L. — CIF B13639463
C/ Tutor, 46 — 28008 Madrid
Tel.: +34 615 477 703
Email: smokeygallery@gmail.com

# 1. General Information

This document governs the reservation and visit conditions at SMOKEY GALLERY S.L., as well as the responsibilities of the client. By using our communication channels (website, Instagram, phone), you accept these terms.

# 2. Reservation Methods

You can make a reservation through:
- Phone
- Website
- Instagram

# 3. Reservation and Deposit Policy

- Standard tables: booking is free, no prepayment or card required.
- VIP area: a prepayment of €600 is required. This amount is non-refundable if the client does not show up, and will not be reimbursed if the final bill is less than €600.

# 4. Cancellations and No-shows

- Standard reservations can be cancelled without penalty.
- For VIP area bookings, the deposit is non-refundable in case of no-show.

# 5. Menu Availability

If a dish or drink is temporarily unavailable, the restaurant will inform the customer and offer an alternative of similar quality, only with the customer’s prior consent.

# 6. Group Conditions and Deposits

- Deposit is only required for VIP area bookings (€600).
- No deposit is required for standard tables.

# 7. Damage to Property

The client is fully responsible for any damage caused to the restaurant’s property. Estimated compensation:
- Glass — €5
- Plate — €20
- Hookah — €50 to €150 depending on the part
All other damages will be assessed on a case-by-case basis:
- Upholstery
- Furniture
- Technical equipment
- Art or decor
In serious cases, legal action may be taken.

# 8. Privacy Policy

We comply with GDPR. Your data will only be used to manage your reservation and communicate with you. You may request modification or deletion by contacting: smokeygallery@gmail.com

# 9. Applicable Law

These conditions are governed by Spanish law. Any disputes will be resolved in the courts of Madrid.