THE PINEWOODS CLINIC

FOR HEALTHCARE PROFESSIONALS

Referral Guide

Oral Surgery · Facial Surgery · Dermatology · Vascular · GP & ADHD

Services, referral criteria and how to refer

CONSULTANT-LED CARE · WATERLOO, LIVERPOOL

WELCOME

Working together for your patients

The Pinewoods Clinic is a consultant-led, CQC-registered independent clinic in Waterloo, Liverpool, accepting referrals for oral and maxillofacial surgery, facial plastic and eyelid surgery, dermatology and skin cancer, vascular surgery, and private GP and ADHD services. This guide explains what we treat, who to refer and how.

Why refer to us

- **Consultant-led care.** Patients are seen and treated by NHS consultants in maxillofacial, facial plastic, oculoplastic and dermatological surgery.
- **Prompt access.** Self-funding and insured patients are seen quickly, with diagnostics and day-case surgery on site.
- **You stay informed.** We write to you after the first consultation and after treatment.
- **Your patient remains yours.** We treat the condition referred and return the patient to your care, with clear advice for ongoing management.

Refer in under a minute

Online at **pinewoodsclinic.com/referrals**, by email to **treatment@pinewoodsclinic.com**, or call **0151 380 0055** to discuss a patient. Full details are in Section 03.

SECTION 01

Clinical services

We offer consultant assessment, investigation and treatment across six areas.

SERVICE	WHAT WE TREAT	LED BY
Oral and maxillofacial surgery	Difficult and impacted wisdom teeth, surgical extractions, cysts and lesions of the jaws and mouth, oral mucosal lesions and biopsies, jaw joint (TMJ) problems, chin and jaw surgery (genioplasty), facial trauma follow-up	Mr Rob Laycock, Mr David Houghton
Facial plastic and oculoplastic surgery	Eyelid surgery (blepharoplasty, ptosis), brow lift, facelift and necklift, rhinoplasty including functional and revision, ear surgery (otoplasty, earlobe repair), lip lift, chin implants	Mr Rob Laycock, Mr Austin McCormick, Mr David Houghton
Dermatology and skin cancer	Assessment of suspicious moles and lesions, skin cancer excision with flap or graft reconstruction, mole mapping with total body photography, benign lesion removal, inflammatory skin disease	Dr Tiberiu Bontea, Dr Vincent Yip, Dr Thiruselvan Thirunavukarasu, Dr Laura Cuddy, Mr Rob Laycock
Vascular surgery	Varicose veins, including endovenous laser and radiofrequency ablation, foam sclerotherapy and avulsions; venous skin changes and leg ulcers; leg swelling; blocked leg arteries (peripheral arterial disease); aortic aneurysm and carotid artery disease assessment and second opinions; duplex ultrasound scanning	Mr Simon Neequaye
Private GP, ADHD and women's health	Private GP appointments, ADHD assessment and management for adults and children, menopause care	Dr Claire Hart and our GP team
Laser and skin treatments	CO_2 laser resurfacing, laser removal of benign lesions, xanthelasma, scar improvement	Mr Rob Laycock and team

Procedures are carried out under local anaesthetic, IV sedation or general anaesthetic as appropriate.

SECTION 02

Who to refer

Refer any patient who would like a private consultant opinion for the conditions below. Patients can self-fund or use private medical insurance.

Dentists and dental practitioners

- Impacted or difficult wisdom teeth, especially with recurrent pericoronitis, close proximity to the inferior alveolar nerve on imaging, or medical complexity
- Surgical extractions beyond the scope of general practice, retained roots and buried teeth
- Cysts, radiolucencies or other unexplained findings on dental radiographs
- Persistent oral mucosal lesions: white or red patches, ulcers or lumps not healing within 3 weeks
- Jaw joint pain, clicking or limited opening not settling with conservative care
- Chin or jaw imbalance affecting the profile, alongside orthodontic treatment

Optometrists and ophthalmic practitioners

- Droopy upper eyelids (ptosis) or excess eyelid skin (dermatochalasis) affecting vision or appearance
- Eyelid malposition: entropion, ectropion
- Eyelid lumps, cysts, chalazia not settling, and xanthelasma
- Suspicious eyelid or periocular skin lesions
- Patients interested in cosmetic eyelid or brow surgery

GPs, pharmacists and other healthcare professionals

- Suspicious or changing moles and skin lesions, and patients at high risk of skin cancer who would benefit from mole mapping
- Benign skin lesions, cysts and lipomas
- Facial skin cancers needing reconstruction
- Inflammatory skin disease needing a dermatologist's opinion
- Nasal obstruction from a deviated septum, ear deformity, and eyelid or facial concerns
- Adults and children needing ADHD assessment or management, and women seeking menopause care

Vascular referrals: GPs, practice nurses, podiatrists and pharmacists

- Symptomatic varicose veins: aching, heaviness, swelling or itching
- Skin changes from venous disease: pigmentation, venous eczema or hardening of the skin (lipodermatosclerosis)
- A healed or active venous leg ulcer, or a lower-leg ulcer not healed within 2 weeks
- Superficial thrombophlebitis, or recurrent varicose veins after previous treatment
- Calf pain on walking (intermittent claudication) or reduced foot pulses
- Known abdominal aortic aneurysm or carotid artery disease needing assessment or a second opinion

Aesthetic practitioners and other local professionals

- Clients whose concerns need surgery rather than non-surgical treatment, for example significant eyelid hooding or facial laxity
- Any skin lesion you are unsure about before treating the area
- Complications of non-surgical treatments needing a medical opinion

SECTION 03

How to refer

Online: pinewoodsclinic.com/referrals

Email: treatment@pinewoodsclinic.com — a letter or the form in Section 05

Phone: 0151 380 0055 to discuss a patient

Patients can also book directly by quoting your practice name.

SCAN TO REFER ONLINE

What to include

- Patient name, date of birth, address and contact number
- Reason for referral and how long the problem has been present
- Relevant medical history, medicines and allergies
- Radiographs or OPG images (dental referrals), clinical photographs, or visual field results (eyelid referrals) where available
- Whether the referral is routine or soon, and the patient's funding (self-pay or insurer)

What happens next

1. We acknowledge your referral by email within 2 working days.
2. We contact the patient to book a consultation.
3. The consultant assesses the patient, arranges any investigations and agrees a treatment plan.
4. We write to you after the consultation, and again after treatment, with the outcome and any follow-up advice.
5. We return the patient to your care, and contact you directly if anything needs your attention.

Histology results and any significant findings are always shared with the referrer and the patient's GP, with the patient's consent.

WHEN NOT TO REFER TO US

- **Emergencies** (facial swelling affecting breathing or swallowing, uncontrolled bleeding, acute vision loss, facial fractures): send to A&E or the on-call maxillofacial or eye service.
- **Vascular emergencies** (a cold, pale or painful leg, suspected ruptured aneurysm, a bleeding varicose vein that will not stop): call 999 or send to A&E. Suspected DVT should go through the local acute DVT pathway.
- **Suspected cancer for NHS care:** use the NHS urgent suspected cancer pathway. We can see private patients urgently, and will refer on to the NHS team if that is the patient's preference.

SECTION 04

Our clinical team

CLINICIAN	SPECIALTY	NHS BACKGROUND
Mr Rob Laycock, Medical Director (GMC 6145445)	Consultant Maxillofacial and Facial Plastic Surgeon: oral surgery, facial plastic and eyelid surgery, skin cancer reconstruction	Consultant at Aintree University Hospital and the Countess of Chester Hospital; RCS Edinburgh examiner; Training Programme Director, North West
Mr Austin McCormick (GMC 4438005)	Consultant Ophthalmic and Oculoplastic Surgeon: eyelid, tear duct and orbital surgery	Consultant at Aintree University Hospital, regional oculoplastic, lacrimal and orbital service
Mr David Houghton (GMC 7456960)	Consultant Oral and Maxillofacial Surgeon: oral surgery, skin cancer, facial plastic surgery	Trained at the Liverpool Head and Neck Centre and Alder Hey
Mr Simon Neequaye (GMC 6029323)	Consultant Vascular and Endovascular Surgeon: varicose veins, peripheral arterial disease, aortic and carotid disease	Consultant at the Royal Liverpool and Whiston hospitals, Liverpool Vascular and Endovascular Service; Honorary Senior Lecturer, University of Liverpool; trained in London, Oxford, Melbourne and Montreal
Dr Tiberiu Bontea (GMC 7161189)	Consultant Dermatologist: skin cancer, dermoscopy, mole mapping, skin surgery	Aintree Hospital
Dr Vincent Yip (GMC 7017785)	Consultant in Dermatology and Clinical Pharmacology	NHS University Hospitals of Liverpool Group; paediatric dermatology at Alder Hey
Dr Thiruselvan Thirunavukarasu (GMC 6031913)	Consultant Dermatologist: skin lesions, mole checks, minor skin surgery	NHS hospitals in Liverpool, North Wales and Manchester
Dr Laura Cuddy (GMC 7017679)	Consultant Dermatologist	Aintree and Broadgreen hospitals
Dr Claire Hart (GMC 6053107)	GP with a special interest in menopause and women's health	Accredited GP, 19 years' experience

SECTION 05

Referral form

Complete and email to **treatment@pinewoodsclinic.com**, or refer online at **pinewoodsclinic.com/referrals**.

Referrer name and role	
Practice name and address	
Practice phone and email	
Patient name	
Date of birth	
Patient address and phone	
Service required	Oral surgery / Eyelid and facial surgery / Dermatology / Vascular / GP, ADHD or menopause
Reason for referral	
Duration and relevant history	
Medicines and allergies	
Images or results attached	Yes / No
Priority	Routine / Soon
Funding	Self-pay / Insurer (name and policy number)
Patient consents to this referral	Yes / No
Signature and date	

Contact and practical information

Referrals and enquiries	pinewoodsclinic.com/referrals · treatment@pinewoodsclinic.com · 0151 380 0055
Address	The Pinewoods Clinic, Crosby Road North, Waterloo, Liverpool L22 0PJ
Website	pinewoodsclinic.com
Funding	Self-pay or private medical insurance
Regulation	CQC-registered independent healthcare provider. All clinicians are on the GMC Specialist or GP Register
Teaching	Our consultants are happy to discuss cases or offer teaching sessions for local practices — please ask

Please do not use this form for emergencies or NHS urgent suspected cancer referrals. Version 1.0 · October 2026.

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Crosby Road North, Waterloo, Liverpool L22 0PJ

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treatment@pinewoodsclinic.com

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SCAN TO REFER ONLINE

CQC-REGISTERED INDEPENDENT HEALTHCARE PROVIDER