



## CCC® INTELLIGENT ESTIMATING Solution Documentation

CCC will provide CUSTOMER with, or with access to, the CCC® Intelligent Estimating Services, which include:

<b>Advisor for Staff Appraisers</b>	Ensure compliance by reviewing custom customer rules against vehicle damage repair estimates electronically before locking the file.
<b>Advisor Parts Sourcing (“APS”)</b>	Compare and select alternative vehicle parts for inclusion in a vehicle repair estimate based on custom carrier rules and vendor configuration.
<b>Build Sheet Data for PPV</b>	Provides detailed option package information including engine, transmission, trim and paint details on specific loss vehicles to assist with accurate repair methodology and part selection.
<b>CCC ONE Databases</b>	Access various databases for parts, tires, part cost, paint times, labor hours, recalls, and total loss thresholds.
<b>CCC ONE Documents</b>	Attach digital images and relevant claim documents to a claim folder.
<b>CCC ONE Estimate</b>	Generate estimates for vehicle repair costs.
<b>CCC ONE Motorcycle</b>	Generate estimates for specific motorcycle classes repair costs as defined by CCC.
<b>Centrally Managed Labor Rates &amp; Taxes: Tax Automation</b>	Pre-populates tax rates and labor rates within an estimate. Tax rates may utilize CCC’s third-party source or be configured manually while labor rates are configured manually.
<b>Estimating Database</b>	Access to the Motors Database providing standardized information and procedures to assist in the preparation of vehicle repair estimates.
<b>Frame Specifications</b>	Access electronic vehicle measurement data and graphical views for structural repair support.
<b>Paintless Dent Repair</b>	Enables the creation of a Paintless Dent Repair estimate with an integrated PDR matrix.
<b>Repair Methods</b>	Provides access to OEM collision-related repair procedures including specification and repair tolerances, required tools and materials, diagrams and illustrations and step-by-step instructions for vehicle repair operations.
<b>Spanish Language Print Estimate</b>	Provides a Spanish language translation of a CCC estimate.
<b>CCC Mobile Appraiser Pro</b>	Access to a mobile application where appraisers may receive or look up assignments to capture and upload vehicle photos.



<b>Quick Estimate</b>	A consumer facing mobile application with the purpose of photo/video and vehicle detail submission, estimate return, and scheduling vehicle repairs. This functionality is also available via a REST API.
<b>CCC Estimate – STP</b>	Access to the use of artificial intelligence on photos of damaged private passenger vehicles, and information from the Claim Folder to automatically generate line level preliminary estimates which may be reviewed or auto approved based on customized rules. This functionality is also available CCC Mobile Appraiser Pro.
<b>CCC Smart Estimate</b>	Pre-populates certain lines of the estimate based on one of the following: (a) photos of vehicle; or (b) information input by or prepopulated and then confirmed by the appraiser.
<b>Smart Part Sourcing</b>	Pre-populates vehicle parts selection, including OEM, alternative and recycled parts based on custom customer configurations. Enables appraisers to refine AI-predicted operations, adjust labor hours, add missing lines, and resolve part disambiguation (e.g., color or feature variants) to create accurate, compliant preliminary estimates. All choices are captured for further edits or to lock-and-submit estimates, ensuring consistency and auditability aligned with carrier rules.
<b>Damage Selection</b>	Enables appraisers to refine AI-predicted operations, adjust labor hours, add missing lines, and resolve part ambiguity (e.g., color or feature variants) to create accurate, compliant preliminary estimates. All choices are captured for further edits or lock-and-submit, ensuring consistency and auditability aligned with carrier rules.
<b>Intelligent Hints</b>	Delivers contextual, line-level prompts for supplemental operations (e.g., corrosion protection, hazardous waste, remove and install (R&I), edging, mount and balance, etc.). These hints standardize estimating, improve completeness, and reduce errors before lock.