



CCC® FIRST LOOK Solution Documentation

CCC will provide CUSTOMER with, or with access to, the CCC® First Look Services, which include:

CCC First Look – Photo Ingestion	Allows third parties, including repair facilities and insurance carriers, with whom CCC has a then-effective integration agreement to submit vehicle photos, videos and/or other information via the portal or customer integrations.
CCC First Look – Mobile Solutions	A consumer facing pre/post appraisal mobile application with the purpose of photo/video and vehicle detail submission, estimate return, selecting an appraisal option including scheduling vehicle repairs. This functionality is also available via a REST API.
CCC First Look – Photo Validation	Provides review of photos, to determine which photos are eligible for CCC vision AI models.
CCC First Look – Photo Analysis	Provides automated analysis, including through use of artificial intelligence, of eligible photos, obtained through eligible Programs and Services to supplement, suggest or verify information including odometer information, VIN information, License Plate (State and Number), and point-of-impact information. As well as provide one of the following recommendations with respect to a damaged vehicle: that the damaged vehicle is likely repairable, that the damaged vehicle is possibly totaled, or that the damaged vehicle is likely totaled.