



DUNCAN RV ESTIMATING SYSTEM INTEGRATION Documentation

CCC will provide CUSTOMER with, or with access to, the Duncan RV Estimating System Integration Services, which include:

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| RV Estimating System | Provides integration between CCC ONE® and Duncan Systems RV Estimating System enabling communication of all necessary information for a recreational vehicle or marine-watercraft vehicle assignment to generate (i) an estimate summary for each assignment run through the integration which may be reviewed within CCC ONE®, and (ii) a PDF document of the repair estimate, and/or supplemental repair information, generated using the RV Estimating System. |
| RV Estimating System Support | Duncan is solely responsible for providing support for the RV Estimating System and Duncan Integration, which will be provided via telephone (800-551-9149 option 3) for technical support or other support issues), between Monday to Friday 8:00 AM to 6:00 PM Central Time and Saturday, 7:30 AM to 4:00 PM Central Time. Such hours are subject to change by Duncan at any time without notice. |