



CCC® Subprocessors

INFRASTRUCTURE SUBPROCESSORS

Entity Name	Purpose	Data Hosting Location
Amazon Web Services, Inc.	Cloud service provider	US
Microsoft Corporation	Cloud service provider	US

SERVICE SPECIFIC SUBPROCESSORS

Entity Name	Purpose	Data Hosting Location
Akamai Technologies	Provides content distribution, security, abuse prevention and DNS services for web traffic transmitted to and from the Services.	US
Carisk Partners	Electronic bill processing	US
Checkbook	Payment processor	US
Cisco AppDynamics	Application performance monitoring and log aggregation	US
Corpay	Payment processor	US
Datadog, Inc.	Application performance monitoring and log aggregation	US
Echo Health LLC	Payment processor	US
eFax (Consensus Cloud Solutions)	Inbound and outbound fax services	US
Experian	Vehicle history reporting VIN Gateway - Lien holder provider VHR - Vehicle History Data	US
Google LLC	API Management, geolocation services, form submission spam prevention, application analytics	US
InRule	Workflow and rule management for claim events and processing	US
Intuit Mailchimp	Transactional email communication platform	US
Lob.com, Inc.	Physical mail integration and mailing address validation	US
Mapbox	Geolocation services	US
MongoDB, Inc.	MongoDB Atlas - Scalable database services	US
MOTOR Information Systems	OEM repair procedures	US
MuleSoft	MuleSoft ESB (Enterprise Service Bus) - used as our interfaces backbone to process interfaces inbound and outbound	US
NHTSA	Vehicle recall information	US
OEC MyPriceLink	Manufacturer suggested collision part list prices	
Okta, Inc.	Identity and access management provider	US



Entity Name	Purpose	Data Hosting Location
Pendo.io, Inc.	Pendo.io, Inc. (“Pendo”) is a third-party analytics provider that CCC uses to capture how users interact with the Service. CCC uses this information to analyze and improve the Services.	US
Salesforce.com, Inc.	Provides customer relationship management and support ticket management.	US
Twilio, Inc.	SMS communication platform	US
Waystar	Electronic bill processing	US
Scandit	Smart data capture; bar code; mobile	US
Melissa Data	Geo location and maps data provider	US
Lippert	RV Estimating	US
Chrome	Vehicle data provider	US
DataOne	Vehicle data provider	US
OE Connection	Vehicle data provider	US
IHS Markit	Vehicle data provider	US
AVRS	Vehicle registration and title provider	US
Yassi	Vehicle registration and title provider	US
DealerTrack	Loan payoff provider	US
DMI / CDK	Vehicle data provider	US
Route One	Lien holder provider	US
CA DMV	Vehicle registration and title provider	US
DMV123 / ADD	Vehicle registration and title provider	US
J.D. Power	Vehicle data provider	US
Locator Technologies	Lien holder provider	US
TTR / Avalara	Taxes and Fees Solution Provider	US
Multistate	Taxes and Fees Solution Provider	US
VinVentory	AfterMarket Part Supplier Integration	US
OnPart	AfterMarket Part Supplier Integration	US
OneSource	AfterMarket Part Supplier Integration	US
Fuse5	AfterMarket Part Supplier Integration	US
WHI	AfterMarket Part Supplier Integration	US
Guidewire	Claim management system	US
Verisk	Data analytics and decision support	US