



CCC® Subprocessors

INFRASTRUCTURE SUBPROCESSORS

Entity Name	Purpose	Data Hosting Location
Amazon Web Services, Inc.	Cloud service provider	US
Microsoft Corporation	Cloud service provider	US
Google Cloud Platform	Cloud service provider	US

SERVICE SPECIFIC SUBPROCESSORS

Entity Name	Purpose	Data Hosting Location
Akamai Technologies	Provides content distribution, security, abuse prevention and DNS services for web traffic transmitted to and from the Services.	US
Checkbook	Payment processor	US
Corpay	Payment processor	US
Datadog, Inc.	Application performance monitoring and log aggregation	US
Echo Health LLC	Payment processor	US
eFax (Consensus Cloud Solutions)	Inbound and outbound fax services	US
Experian	Vehicle history reporting VIN Gateway - Lien holder provider VHR - Vehicle History Data	US
Google LLC	API Management, geolocation services, form submission spam prevention, application analytics	US
InRule	Workflow and rule management for claim events and processing	US
Intuit Mailchimp	Transactional email communication platform	US
Lob.com, Inc.	Physical mail integration and mailing address validation	US
Mapbox	Geolocation services	US
MongoDB, Inc.	MongoDB Atlas - Scalable database services	US
MOTOR Information Systems	OEM repair procedures	US
MuleSoft	MuleSoft ESB (Enterprise Service Bus) - used as our interfaces backbone to process interfaces inbound and outbound	US
NHTSA	Vehicle recall information	US
OEC MyPriceLink	Manufacturer suggested collision part list prices	
Okta, Inc.	Identity and access management provider	US



Entity Name	Purpose	Data Hosting Location
Pendo.io, Inc.	Pendo.io, Inc. (“Pendo”) is a third-party analytics provider that CCC uses to capture how users interact with the Service. CCC uses this information to analyze and improve the Services.	US
Salesforce.com, Inc.	Provides customer relationship management and support ticket management.	US
Twilio, Inc.	SMS communication platform	US
Waystar	Electronic bill processing	US
Scandit	Smart data capture; bar code; mobile	US
Melissa Data	Geo location and maps data provider	US
Lippert	RV Estimating	US
Chrome	Vehicle data provider	US
DataOne	Vehicle data provider	US
OE Connection	Vehicle data provider	US
IHS Markit	Vehicle data provider	US
AVRS	Vehicle registration and title provider	US
Yassi	Vehicle registration and title provider	US
DealerTrack	Loan payoff provider	US
DMI / CDK	Vehicle data provider	US
Route One	Lien holder provider	US
CA DMV	Vehicle registration and title provider	US
DMV123 / ADD	Vehicle registration and title provider	US
J.D. Power	Vehicle data provider	US
Locator Technologies	Lien holder provider	US
TTR / Avalara	Taxes and Fees Solution Provider	US
Multistate	Taxes and Fees Solution Provider	US
VinVentory	AfterMarket Part Supplier Integration	US
OnPart	AfterMarket Part Supplier Integration	US
OneSource	AfterMarket Part Supplier Integration	US
Fuse5	AfterMarket Part Supplier Integration	US
WHI	AfterMarket Part Supplier Integration	US
Guidewire	Claim management system	US
Verisk	Data analytics and decision support	US
Salesforce.com, Inc	Provides customer relationship management and support ticket management	US
MapQuest	Geo location and maps data provider	US
NADA Guides	Vehicle data provider	US
SnapOn	OEM parts scrubbing solution	US
Price Digests/Redbook	Vehicle Data Provider	US
Zip2Tax	Zip code mapping	US
Exadel	Engineering services	Poland, Hungary, Bulgaria



Cognizant	Engineering services	US, India
Hexaware Technologies	Engineering services	India
ADI Solutions Inc	Engineering services	US
Param Consulting Services	Engineering services	US
Colossus - DXC Technology	General damages tool integrated to 3rd party casualty	US
LNAV - Verisk Analytics, Inc. Liability Navigator	General damages tool integrated to 3rd party casualty	US
3M	Medicare benchmarking	US
Examworks	Medical Review	US
Pharmacy Benefit Manager (optum)	PPO Benefits for Pharmacy	US
Carisk Imaging (Formally AIG -PPO)	PPO Vendor - Pricing benefit for 1p Bills	US
CHN	PPO Vendor - Pricing benefit for 1p Bills	US
Cofinity	PPO Vendor - Pricing benefit for 1p Bills	US
HCS (Horizon)	PPO Vendor - Pricing benefit for 1p Bills	US
Magnacare	PPO Vendor - Pricing benefit for 1p Bills	US
MultiPlan/IHP	PPO Vendor - Pricing benefit for 1p Bills	US
PHS	PPO Vendor - Pricing benefit for 1p Bills	US
Medincrease	PPO Vendor - Pricing benefit for 1p Bills	US
NBD	PPO Vendor - Pricing benefit for 1p Bills	US
Galaxy	PPO Vendor - Pricing benefit for 1p Bills	US
PRIME Health Services	PPO Vendor - Pricing benefit for 1p Bills	US
Expion (Formally HRGI)	PPO Vendor - Pricing benefit for 1p Bills	US
Solera	PPO and Bill Review	US
Jopari	Ebill (x.12) intermediary for Waystar	US
Guidewire	Claim management system	US
Verisk	Data analytics and decision support	US
LKQ/Keystone	Historical Part Search API for Inbound Subro	US