



CCC® INBOUND SUBROGATION Documentation

CCC will provide CUSTOMER with, or with access to, the CCC Inbound Subrogation Services, which include:

Subrogation Demand Processing	Access to a website for subrogation analysts to upload subrogation demands. Allows authorized users to review these demands, and, for eligible ones, provides recommendations to consider when responding to adverse insurance carriers. Such recommendations may be based on artificial intelligence, Subrogation Demand Processing – Audit Rules and/or Subrogation Demand Processing – Historical Parts Availability.
Subrogation Demand Processing - Audit Rules	Ability to configure automatic and informational audit rules that provide an initial recommendation on potential savings opportunities for each inbound demand. If licensed for certain estimating or reinspection solutions or products (including Core Estimating, Advisor for Staff Appraisers or Audit for Staff Appraisers), a customer may export select rules for use in CCC Inbound Subrogation.
Subrogation Demand Processing - Historical Parts Availability	Provides information, to the extent available to CCC, regarding parts that may have been available at a prior time and date.