



FIELD PHOTO INSPECTION DOCUMENTATION

CCC will provide CUSTOMERS with, or with access to, the Field Photo Inspection Services, which include:

Dispatch of a Photo Inspector	WeGoLook will dispatch a Photo Inspector to capture and upload photos of damaged vehicles, vehicle identification numbers, and odometers. The Photo Inspector will make at least two attempts by phone, SMS text, and/or email to arrange a time to take the photos.
Cancellation Policy	<p>Cancelled requests will incur charges.</p> <p>WeGoLook can cancel any request within 12 hours of receipt.</p> <p>Cancellations may also occur when a Photo Inspector cannot obtain Photo Inspection Data.</p> <p>Cancellation scenarios can include a location that has fewer than twenty people per square mile, the Photo Inspector being unable to access the vehicle, and/or the Photo Inspector is unable to contact the insured or third-party claimant.</p> <p>In the instance the Photo Inspector is unable to contact the insured or third-party claimant, the Photo Inspector will make two attempts and then one more attempt prior to sending notification that the Photo Inspection Assignment will be cancelled.</p>