

Crisis and Resilience Fund – Performance Monitoring and Reporting

Introduction

This note is intended to give applicants an early indication of the type of performance monitoring and reporting that may be required under the Crisis and Resilience Fund (CRF).

Full reporting requirements will be confirmed after applications have been assessed and will form part of the funding agreement process.

Different Types of Funding Activity

Monitoring requirements will depend on the type of activity being funded. Projects may be categorised as one or more of the following:

- Crisis Support
- Resilience Support
- Community Coordination

Resilience Projects and CRF Outcomes

Resilience-funded projects will be expected to contribute towards at least one CRF outcome. Following assessment, we will identify the CRF outcome(s) that the project is expected to support.

The CRF resilience outcomes are:

- Reduced experiences of material deprivation.
- Reduced need for emergency food parcels.
- Increased access to appropriate and quality advice services.
- Increased savings.
- Reduction in priority debt.
- Maximisation of individuals' incomes.
- Decreased need for Crisis Payments and Housing Payments.

Successful applicants will receive an Outcomes Schedule alongside their funding agreement. This will set out the agreed CRF category, outcome(s), monitoring requirements and evidence to be provided during the funding period.

Quantitative Monitoring Information

Applicants should be aware that they will need to collect numerical information in line with CRF MI reporting requirements. Examples may include:

- Numbers of applications, referrals, requests, awards or refusals.
- Presenting crisis or type of support required.



- Support method, such as cash, voucher, in-kind or other support.
- Demographic information about people or households supported, such as employment status, benefit status, households with children, pensioners or disabled persons.
- Numbers accessing resilience services by agreed CRF outcome, where applicable.
- Spend linked to relevant support categories, outcomes or demographic groups, where applicable.

Qualitative Monitoring Information

Applicants may also be asked to provide qualitative evidence showing the difference their project is making.

- Participant feedback or testimonials.
- Examples of positive outcomes.
- Case studies or other evidence of impact, where appropriate.

Reporting Arrangements

Reporting arrangements are still being developed. Successful applicants will receive further guidance, reporting templates and any project-specific monitoring requirements following approval of funding.

Monitoring will be designed to be proportionate, meaningful and aligned with the purpose of the Crisis and Resilience Fund.

