Reid Weigner

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PROFESSIONAL EXPERIENCE

Moody's Remote

Senior UX Designer

November 2024 - Present

- Design lead for the financial spreading platform leveraging UX research, analytics, stakeholder interviews, and AI rapid prototyping to design new functionalities for tier 1 banks.
- Collaborating with cross-functional teams post-Numerated's acquisition to integrate our spreading platform into Moody's suite of products, guided by heuristic analyses and quantitative studies demonstrating its enhanced efficiency over Moody's existing solution.

Numerated (acquired by Moody's)

Boston, MA

Senior UX/Product Designer

July 2022 - November 2024

- Led a multi-year overhaul of the spreading platform, enhancing digitization, organization, and analysis of financial documents and data, guided by Fullstory analytics, business needs, and user interviews.
- Worked with stakeholders to develop a new mobile-responsive platform to handle complex loan applications, supporting business partner relationships and strengthening our position for acquisition.
- Redesigned an inflexible tool for combining, calculating, and projecting financial statements, increasing success rates by 40% while laying the foundation for expanding functionality.
- Developed and managed a 80+ component design system with 1000+ variants to streamline design creation and ensure consistent developer implementation.

Northeastern University

Boston, MA

Graduate Research Assistant

October 2021 - June 2022

- NSF fully funded project working with faculty from the Institute for Experiential Robotics to design cues for micro-predictability in unscripted human-robot interactions (HRI) informed by research.
- Conducted interviews, site visits, and secondary research to enhance our understanding of how collaborative HRIs could impact the seafood industry.

MusicNBrain Remote

UX/UI Designer

December 2020 - February 2022

- Sole UX/UI Designer on a small team building a music recital platform. Conducted user interviews, synthesized data, revamped the registration process, and built their website using Webflow.
- Developed a framework for managing the life cycle of events from announcement to post-event communication, ensuring full attendance (60–100+ attendees) across five events.

The Cat Doctor Atlanta, GA

Product Designer

November 2019 - March 2020

- Analyzed 30+ years of quantitative data and developed surveys to find client trends for a feline veterinary clinic. Distilled this into personas to establish the target audience, increasing ad conversion rates by 36%.
- Convinced stakeholders to invest in an online "learning center." Designed, tested, iterated, and launched an MVP that resulted in a 12% increase in current clients return rates.

EDUCATION_

Northeastern University

September 2021 - May 2023

Master's, Experience Design

GPA: 4.0

University of North Carolina at Asheville *Bachelor's, Music (Departmental Distinction)*

August 2008 - May 2013

GPA: 3.5

SKILLS

Figma, Adobe XD, Sketch, Miro, Fullstory, HTML, CSS, Zapier, Webflow, Squarespace, Hotjar, Qualitative & Quantitative Research Methods, Affinity Mapping, Wireframing, Sketching, Prototyping, Usability Testing