

Full-Service Community Association Management

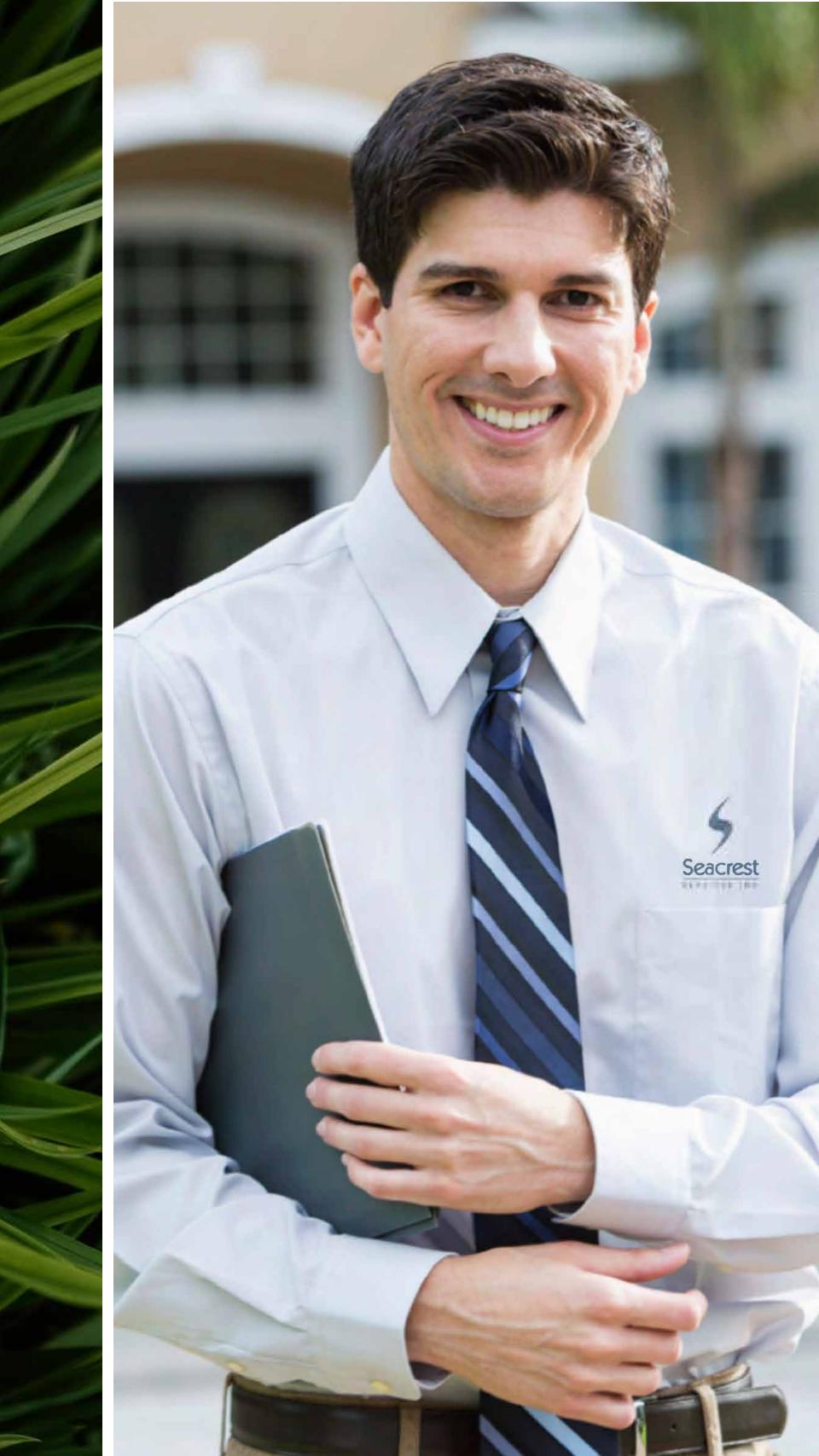
561.697.4990 www.SeacrestServices.com

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Who We Are



Seacrest Services was founded in 1968 as a commercial janitorial company. We diversified in 1975 to add Community Management services for Condominium and Homeowners associations. After being purchased by Mr. Richard Fowler in 1996 Seacrest grew to become the established full-service community association management company that we are known to be today.

With 50 years of industry experience, Seacrest is able to offer your community the latest in community management technology, 24/7 LIVE Resident Services to support your residents, association accounting, property maintenance and janitorial, and full landscape maintenance services. Our unique approach to community management allows Seacrest to be the award winning management company we are today. We are dedicated to meeting the individual needs of your community and being "First in Service" with unparalleled management services.

What Does Full-Service Mean?

Full-service community association management means we bring everything to you. We tailor a specific management program based on your individual community's needs. No two communities are the same and we have the depth of resources to customize the exact management program that will bring your community association success. No need to shop for outside accounting services, maintenance services, or even landscape services. Seacrest Services has it all under one umbrella for you! Allowing for a seamless unified total community management approach.

What if My Community Does Not Need Full- Service?

Seacrest is not a one-size fits all management company. If your community is only searching for management services or only searching for landscape services, no problem! We are happy to provide an individualized service plan based on your community's specific needs.



Accounting

We utilize the latest association accounting technology, allowing us to protect your association's financial data with high-level security protocols. Our software allows easy access to your association's financial data. Authorized users can view association information in real time for optimum productivity. Our accounting team will maintain the association's financial records, including accounts payable and accounts receivable, monthly financial statements and assist with the association's annual budget.



Community Association Management

We provide both onsite and portfolio management services to Condominium Associations (COA), Homeowner Associations (HOA), Property Owner Associations (POA), and Highrise Condominiums (COA). Our team of trained professionals will meet one-on-one with your Board of Directors to learn about your community and custom tailor a service plan based on your community's specific needs. We provide all of our community partners with state Licensed Community Association Managers who are trained on all of our operational systems. All of our LCAM's are required to complete on-going continuing education training that we provide in-house. Our in-house training ensures the our LCAM's are current on any significant legislative changes, insurance, financial practices, and tax rulings that may impact the community.



Maintenance & Janitorial Services

Our knowledgeable maintenance and janitorial technicians are prepared to handle all aspects of your community's day-to-day needs. We provide our communities with a trained professional staff who is dedicated to your specific community. Our maintenance and janitorial services can be custom tailored to fit the exact needs of your association. With a responsive service and attention to detail our maintenance and janitorial services take the stress out of keeping your community looking its best.



Landscape Services

We are committed to the care and preservation of your outdoor space. Our team of specially trained landscape professionals can provide a variety of services for your community.

- Landscape Maintenance
- Landscape Design and Installation
- Pest Control License # JB320441
- Irrigation
 License # U-22050

Our comprehensive landscape services eliminate the hassle of hiring multiple vendors and ensure that you receive the highest quality services from one reliable source. With our dedicated team of professionals we have the expertise to create and maintain a lush and healthy landscape for your community.



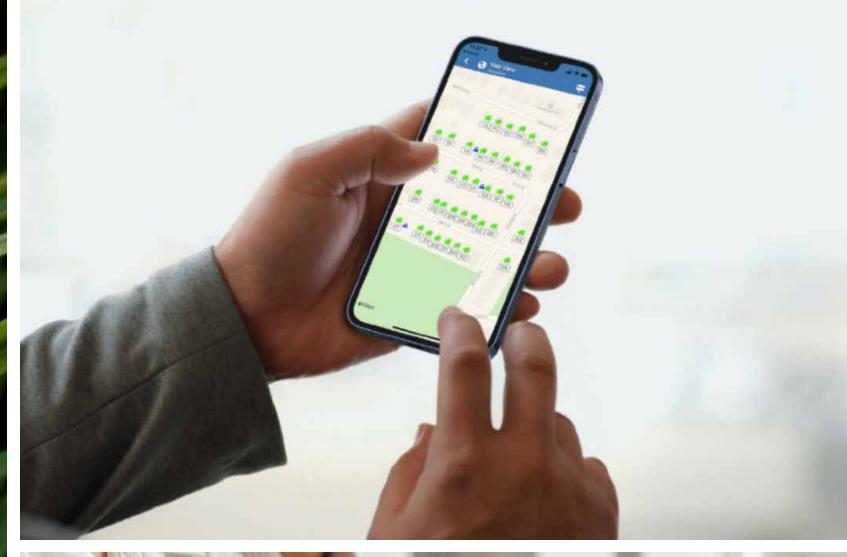


Community Association Technology

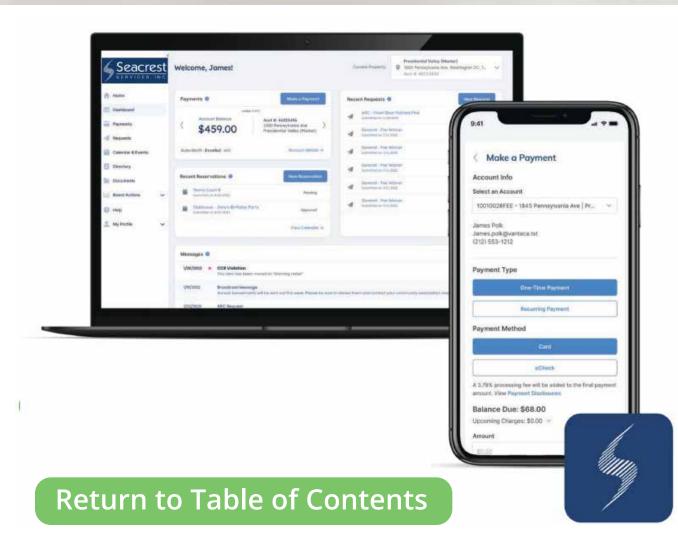
We are proud to be utilizing the latest in association management technology. Our software allows for a transparent processing of association information and communication to the board and residents of your community. We provide real-time updates of work order requests and association financial information.

Additional Features Include:

- Mobile app access
- Email and text notifications to residents
- Convenient payment options
- Better communication and self-serve features
- On-the-go violation enforcement
- ARC application processing
- Automated up-to-date task list for onsite staff
- Secured data SOC II compliant







24/7 LIVE Resident Service

No matter what time of the day, your community will receive 24/7 LIVE support! We are focused on providing an excellent customer service experience for all of the communities we serve. Our system provides a transparent work order process that is user friendly and easily trackable. For our board members we provide access to view work order reporting and details in real time.





WORK ORDER

REQUEST CREATED





REQUEST COMPLETED









REQUEST RECEIVED

All calls are answered by a live operator 24hours a day. Requests submitted via telephone, online through the residents portal or our Seacrest website will receive a confirmation email and trackable confirmation number.

TRACKABLE CONFIRMATION

Residents have access to track the status of their request live through the residents portal. Onsite staff have access to a current list of pending and completed work orders through our management software.

ACTION TAKEN

Our team is responding to all request within 24-48 hours to ensure completion. Calls to our corporate office and or department related request, such as, accounting are responded to within 24-hours.

WORK ORDER COMPLETED

A detailed report of all requests received for your community is included in the monthly managers report. The Board of Directors also has access to view this information real-time through our property management software. Residents can view the completion of their request through the residents portal.



Seacrest Sincere

A True Community Partner

In addition to our commitment to being an excellent community management company, we are dedicated to being a true community partner.

Seacrest Sincere is our initiative to promote community service and volunteerism throughout our organization. We strive to use our resources to support a range of local non-profit endeavors. Our aim is to work within our community to create sustainable and long-term value by contributing to the communities in which our employees and clients live and work.



Locations **Corporate Office**

2101 Centrepark W. Drive, Suite 110 West Palm Beach, FL 33409

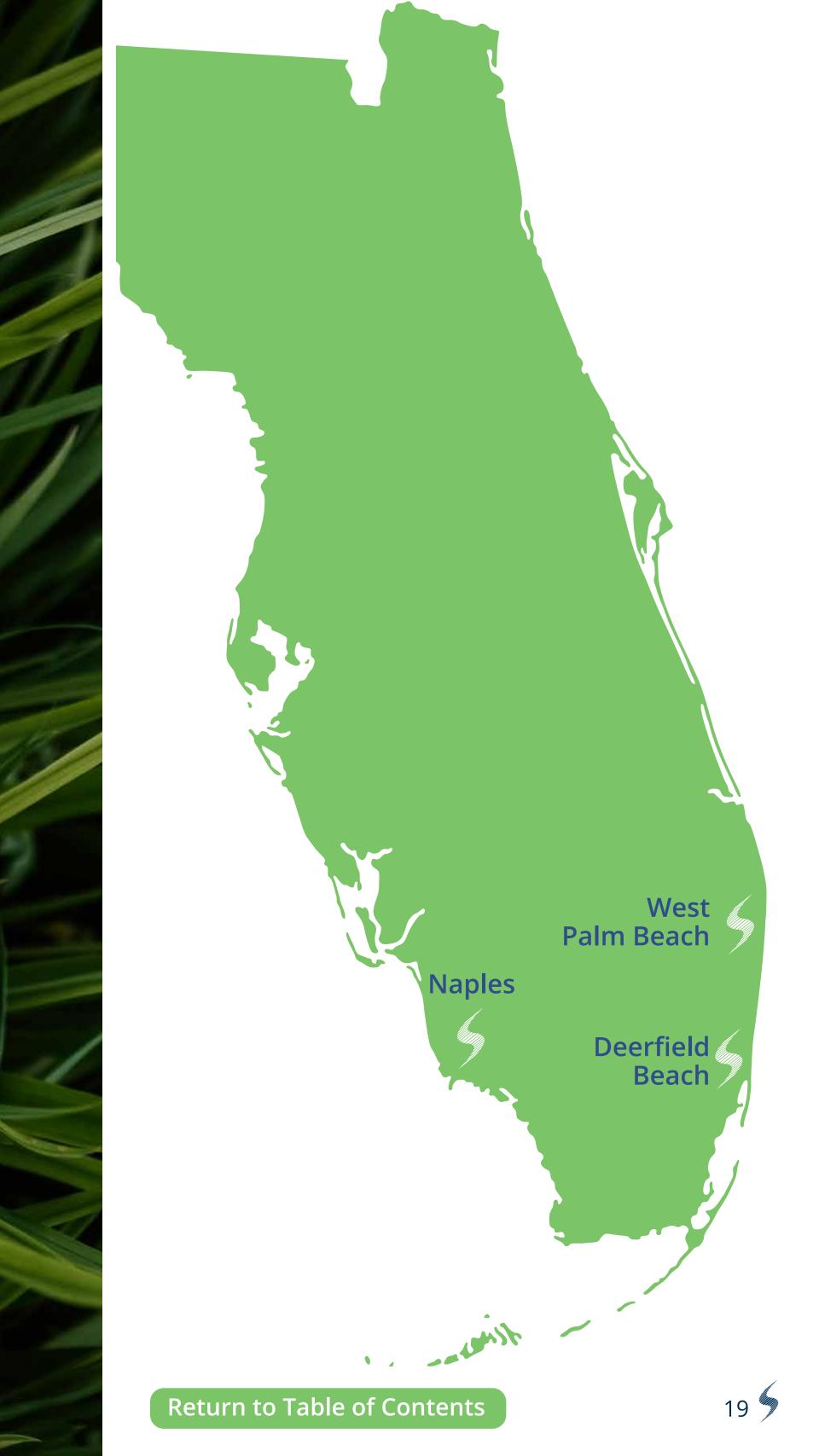
Deerfield Beach Office

Sol Press Boulevard Coconut Creek, FL 33073

Naples Office

1044 Castello Drive Naples, FL 34103







Scan with your smartphone to visit our website

Seacrest Services, Inc. "First in Service"

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