



Effective Date: 07/01/2024

Last Updated: 01/23/2026

## INTRODUCTION

This Freelancer Membership Agreement (“**Agreement**”) is between you and Zalow Inc. (“**Zalow**”) as described below in Section 1 (Parties). This Agreement is part of and incorporates by reference the User Agreement, Terms of Use, Payments Terms, and Privacy Policy. You will be provided advance notice of any material change to this Agreement and your continued participation in a membership program after the last modified date will signify your acceptance of this Agreement. Capitalized terms not defined in this Agreement are defined in the Site Terms of Use, User Agreement, or elsewhere in the Terms of Use.

In the event of any conflict between this Agreement and Zalow’s Privacy Policy, User Agreement, Terms of Use, or Payments Terms, the Privacy Policy governs matters relating to personal data, and the Payments Terms govern billing, payment processing, and escrow-related matters.

## 1. PARTIES

You are entering into this Agreement with Zalow (also referred to as “we” and “us”). If you reside in the United States, you are entering into this Agreement with Zalow.

## 2. FREELANCER MEMBERSHIP PROGRAMS

Zalow offers several membership programs for Freelancers. For purposes of this Agreement, “Member” or “you” means a Freelancer participating in a membership program.

Zalow reserves the right to change membership fees upon reasonable notice posted in advance on the Site. No refunds of fees already paid will be given. If Zalow exercises its right to cancel a membership, we will not refund the membership fee already paid.

## 3. TAXES

Where applicable, Stripe may also collect Taxes (such as value added tax (VAT) in Europe) on membership fees.

## 4. AUTOMATIC MEMBERSHIP RENEWAL



You must pay your Zalow membership fees through Stripe, Zalow's third-party payment processor. Stripe acts as an independent data controller for payment processing. Zalow does not store financial account credentials, payment instrument details, or government-issued identification documents.

The membership billing period begins on the date that we receive payment. Zalow membership fees are calculated from the beginning of that billing period. Zalow automatically renews your Zalow monthly or annual membership, and you authorize and instruct us to make the required monthly or annual payments to Zalow on your behalf. This authorization will remain in full force and effect until you change your settings in your Profile to change your membership plan. Otherwise notify us that you wish to revoke your authorization by contacting Customer Support, or cancel your Account.

### **5. CHANGES TO MEMBERSHIP PROGRAM**

You can change your membership program at any time, including by moving to an unpaid plan, by going to the Site. If you change your membership program, the new program and new billing period will be based upon the date Zalow receives payment of the new membership fee. If you upgrade a membership, it will result in a new billing date effective upon the date of payment of the additional fees and, if applicable, will result in a credit of the unused portion of the existing category membership fees. If you downgrade a membership, you will not receive a refund or credit for the fees already paid; instead, your membership will continue to the end of your current billing period but will not renew. If your Account is suspended at the beginning of your billing period or you do not pay your membership fees, your Account will be automatically downgraded to an unpaid membership plan. If your Account is reinstated, you may change your membership plan as described in this Agreement. Zalow reserves the right to modify its membership programs at any time, upon reasonable notice posted in advance on the Site.

For more information on upgrading, downgrading, or canceling your membership, check the Site or contact Customer Support.