

Terms of Use

Last updated: 28 April 2026

The following terms of use ("**Terms of Use**") apply to your use of the platform <https://swedishhousemafia.com/> (the "**Platform**") operated by SSA Recording LLP ("**Company**," "**we**," "**us**," or "**our**").

Please see our [Privacy Policy](#) on how we collect, use and store personal data and cookies provided by you to us.

By accessing and using the Platform, you agree to be bound by these Terms of Use. If you do not accept these Terms of Use, you must not use the Platform.

1. USE OF THE PLATFORM

- 1.1. By accessing our Platform and any of its pages, you agree to comply with applicable law and confirm that you have read, understood, and agree to be bound by these Terms of Use. You agree that you are accessing and using the Platform as a consumer and for purposes that are wholly or mainly outside of your trade, business, craft or profession.
- 1.2. You may not a) use the Platform for unlawful purposes; b) attempt to gain unauthorized access to systems or data; c) distribute malware or harmful code; d) copy, reproduce, distribute or commercially exploit Platform content without written permission, or (e) purchase products or services via the Platform for resale or for commercial distribution. We may cancel orders that, in our reasonable opinion, appear to be placed for resale or commercial purposes.
- 1.3. We reserve the right to deny and/or suspend your access to our Platform with immediate effect if you breach these Terms of Use or any other agreement entered into related to our Platform, provide incorrect information of any kind, or otherwise act unlawfully.
- 1.4. We reserve the right to change, modify or cancel, temporarily or permanently, all or certain functions and features of the Platform at any time. For example, changes to the Platform may be necessary in order to adapt the content on the Platform to new technical environments or to an increased number of users, or for other important operational reasons. We may alter these Terms of Use (including for the avoidance of doubt the Privacy Policy) at any time, for example in order to reflect changes made on the Platform, ensure the usability and functionality of the Platform, for security reasons, to prevent abuse and/or to meet legal requirements. Any such alterations to the Terms of Use will become effective immediately when we post a revised version of these Terms of Use on the Platform, meaning that your continued use of our Platform will be governed by the Terms of Use in force at the time. You will be informed of changes where required under applicable law.
- 1.5. Please note that third-party terms and conditions will apply to you if you are redirected to a third party when using the Platform (e.g. if we are linking to a separate concert booking site). You understand that your use of such service will be subject to such third party's

terms and conditions, which is a separate agreement between you and such third party. We do not take any responsibility for third-party services.

2. ACCOUNT

- 2.1. When creating an account on the Platform (the “Account”), you agree to provide us with complete and accurate information and to keep the information current so that we can communicate with you about your Account. You also acknowledge and agree that the information you provide may be shared with other companies within our corporate group, see further in our privacy policy.
- 2.2. You are solely responsible and liable for all activity under your Account. You are also fully responsible for maintaining the security of your Account (which includes keeping your password secure). We are not liable for any acts or omissions by you, including any damages of any kind incurred as a result of your acts or omissions.

3. TERMS OF SALE

- 3.1. This section 3 includes specific terms of sale for any consumer purchases of goods or services made via the Platform. If no goods or services are sold or purchased, these do not apply.
- 3.2. Only consumers of legal age (18+) and with a delivery address shown as available at checkout may place orders. Orders for commercial purposes or resale are not permitted and may be cancelled by us. By making a purchase through the Platform and accepting these Terms of Use, you represent to us that you are acting as a consumer and not for purposes relating to your employment, trade, business, craft or profession.
- 3.3. A binding agreement is formed when we accept your order by sending an order confirmation. The contracting language is English.
- 3.4. All prices, including VAT unless otherwise specified, payment and delivery methods are presented in connection with the pricing of the product and before you place an order.
- 3.5. Where we advertise a price reduction, we will show the previous lowest price applied during the preceding 30 days. Promotions may be time limited and cannot be combined unless expressly stated.
- 3.6. We reserve the right to cancel orders in case of incorrect pricing, payment failure, or suspected fraud.
- 3.7. Delivery options, costs and estimated timelines, if applicable, will be indicated at the time of purchase. The risk for physical goods passes to you upon delivery to the delivery address. For digital services, delivery occurs when access is granted or content is made available. For concert tickets, delivery occurs when the ticket is made available electronically or physically delivered. You are responsible for ensuring that the contact details you provide allow for successful electronic delivery. If access cannot be provided

due to incorrect or incomplete information from you, delivery is considered fulfilled. If a third-party event organiser, which you have booked the event with, changes the time, venue or programme, such changes will be governed by the organiser's terms and applicable consumer law.

- 3.8. You have a 14-day right to withdraw from the contract when purchasing goods and certain services online, with certain exceptions. To use your right of withdrawal, notify us within 14 days of the date of delivery of the product or conclusion of a contract for online services. The right of withdrawal does not apply to the purchase of concert tickets. Exceptions also apply to a) personalized or custom-made goods; b) perishable goods; c) sealed goods not suitable for return; d) hygiene-sensitive items; e) digital content where you have expressly consented to immediate start of delivery and acknowledged that your right of withdrawal is lost; and f) services fully performed with your consent. You are responsible for return shipping costs unless otherwise stated or if any products are faulty. Refunds will be made using the same payment method used for the original transaction.
- 3.9. You have the right to complain about defective goods or services. Complaints must be made within reasonable time after the defect was discovered. The Company will remedy defects (e.g. repair or replacement, or, if not possible within a reasonable time, price reduction or refund) in accordance with applicable consumer protection legislation, after approved claim. The Company reserves the right to reject a claim.
- 3.10. Where products incorporate third-party components or are branded by third parties, any specific warranty is provided by the manufacturer under its terms. Where the Platform enables purchases from a third-party seller (marketplace) or events organised by third parties, the seller's identity and contact details will be clearly shown before checkout, and your statutory rights against that seller remain unaffected. If we are not the organiser, our responsibility is limited to the correct issuance and delivery of the ticket. Your statutory rights against the organiser regarding event performance remain unaffected. In some cases, we do not sell or provide tickets to events or concerts ourselves but merely direct you to a third-party organiser. In such cases, the contract for the event is entered into solely between you and the organiser, who is fully responsible and liable for the performance of the contract and the event.
- 3.11. Purchasing a ticket grants you access to a specific event on a specific date and venue, subject to any stated transfer restrictions, and the ticket may be invalidated without refund if resold in violation of such restrictions. Minor event changes do not entitle you to a refund, while cancellations or postponements are handled in accordance with applicable law and the organiser's obligations, and the statutory 14-day withdrawal right does not apply to event tickets.
- 3.12. Nothing in this section 3 excludes or limits liability where such exclusion or limitation would be unlawful. We are not liable for delays or failures caused by events beyond our reasonable control (e.g., strikes, natural disasters, epidemics, acts of government, or major network outages).

4. INTELLECTUAL PROPERTY

- 4.1. The content included on the Platform is protected in various ways, for example as copyrights, trademarks and trade secrets. Company and its licensors hold all copyrights, neighbouring rights and all other rights in and to all material in connection with the Platform.
- 4.2. Company's trademarks or other intellectual property rights shall not be used, in whole or in part, without our prior written consent. Nothing in these Terms of Use or your use of the Platform will grant you any rights in respect of Company's or any other third-parties intellectual property rights.

5. LIMITATION OF LIABILITY

- 5.1. Nothing in these Terms of Use excludes or limits our liability for:
 - 5.1.1. death or personal injury caused by our negligence;
 - 5.1.2. fraud or fraudulent misrepresentation; and
 - 5.1.3. any matter in respect of which it would be unlawful for us to exclude or restrict our liability.
- 5.2. We assume no responsibility for the content of websites linked to from the Platform (including links to our commercial sponsors and partners and/or any third party sellers). Such links should not be interpreted as endorsement by us of those linked websites. We will not be liable for any loss or damage that may arise from your use of them.
- 5.3. Nothing in these Terms of Use affects your statutory rights. Advice about your statutory rights is available from your local Citizens' Advice Bureau or Trading Standards Office, the Consumer Agency or you local municipal consumer guidance (depending on where you are situated).
- 5.4. You agree not to use the Platform, or any content on the Platform, for any commercial or business purposes and we have no liability to you for any loss of profit, loss of business, business interruption, or loss of business opportunity.
- 5.5. Our total liability to you for any loss or damage arising out of or in connection with these Terms of Use, whether in contract (including under any indemnity), tort (including negligence) or otherwise shall be limited to the cost of the product or service purchased from us through our Platform, whichever greater.

6. OTHER IMPORTANT INFORMATION

- 6.1. If any provision of these Terms of Use shall be held void, voidable, invalid or inoperative, no other provisions shall be affected as a result thereof, and accordingly, the remaining provisions of these Terms of Use shall remain in full force and effect as though such void, voidable, invalid or inoperative provision had not been contained herein.

7. GOVERNING LAW AND JURISDICTION

- 7.1. These Terms of Use are governed by the laws of England and Wales. This means that your access to and use of the Platform, your purchase of products or services, and any dispute or claim arising out of or in connection therewith (including non-contractual disputes or claims), will be governed by English law.
- 7.2. You can bring proceedings in respect of these Terms of Use in the English courts. If you are a consumer, you may bring any dispute which may arise under these Terms to - at your discretion - either the competent court of England, or to the competent court of your country of habitual residence if this country of habitual residence is within the UK or is an EU Member State, which courts are - with the exclusion of any other court - competent to settle any of such a dispute. We shall bring any dispute which may arise under these Terms of Use to the competent court of your country of habitual residence if this is within the UK or is an EU Member State, or otherwise the competent court of England.
- 7.3. However, as a consumer, if you live in another European Union member state you can bring legal proceedings in respect of these Terms of Use in either the English courts or the courts of that Member State.
- 7.4. As a consumer, if you are resident in the UK or the European Union and we direct this Platform to (and/or pursue our commercial or professional activities in relation to the Platform in) the country in which you are resident, you will benefit from any mandatory provisions of the law of the country in which you are resident. Nothing in these Terms of Use, including clause 7.1, affects your rights as a consumer to rely on such mandatory provisions of local law.

8. CONTACT DETAILS

- 8.1. The Platform is owned and maintained by SSA Recording LLP, with company number OC426416 and address at C/O Cc Young & Co, 3rd Floor, The Bloomsbury Building, 10 Bloomsbury Way, Holborn, London, England, WC1A 2SL.
- 8.2. In case you have any questions about our Platform or these Terms of Use, you may reach us at: info@swedishhousemafia.com.