

# Sparrow® Link Participant Application Instructions for Use



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**CAUTION – Investigational device. Limited by Federal (or United States) law to investigational use.**



If you have any other questions or concerns, please contact Spark Biomedical, Inc at (844) 654-SPRK (7775).

# App Description

## Get Started with the Sparrow Link Participant App

Welcome to the Sparrow Link Participant Application (Model 931-S), your secure connection to real-time device monitoring, effortless data sharing, and seamless firmware updates. This guide will help you get started with setup, device pairing, and sharing your usage logs.

## Instructions for Use

### 1. Download & Install

Download the **Sparrow Link Participant App** from:



### 2. Secure Login

Open the app and tap **Auth0 Login or Sign Up**.

1. You'll be redirected to a secure Auth0 portal.
2. Create a new account or log in with your existing credentials.
3. Forgot your password? Tap **Forgot Password** to reset it.



Note: If your login fails, you'll see:

"The Username or Password entered is not correct. Please try again."

### 3. Connect Your Device

Power on your Sparrow Link Controller, navigate to the Bluetooth icon and select OK to view the last 6 digits of the Controller's serial number.

1. On the **Connect Device** screen:
  - Enter the last 6 digits of the Controller's serial number.
  - Or tap the dropdown to select a previously paired device.

## 2. Tap **Connect**



Note: If Bluetooth is off:

"Bluetooth on this device is OFF. Turn Bluetooth ON in device settings."

If pairing fails:

"Unable to Connect to Sparrow Link Controller."

## 4. Check In & Share Logs

Navigate to the **Check In** screen.

1. View your log sharing history in the calendar.
2. Refresh the **Check In** screen by swiping down on the calendar to send device data to the dashboard manually.

The most recent upload time appears below the calendar.



Note: If log sharing fails:

- "Unable to access Controller logs. Disconnect the app from the Controller, then try again."
- "Unable to share logs with the server. Ensure Wi-Fi connection and try again."

## 5. Access Resources

Tap **Resources** to open available support links provided by your clinical trial.

## 6. Manage Your Settings

On the **Settings** screen, you can:

- **Disconnect** from the current Controller.
- **Forget** individual or all stored devices.

## 7. Stay Updated

The app will notify you when a firmware update is available for your Sparrow Link Controller.

- If **mandatory**, select 'OK'. The update will begin automatically
- If **optional**, you can choose **Update Now** or **Update Later**

During update:

- Do not turn the Controller off until the update is complete
- After the update, power the Controller off. Then, turn the Controller back on and reconnect it with the App

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