



# Aluminum Products Limited Lifetime Warranty

At Fast Windows and More, Inc., stands behind the quality and durability of our aluminum windows. We warrant that our aluminum windows are free from material and workmanship defects under normal use, subject to the terms and conditions outlined below. We are pleased to inform the client of our Limited Lifetime Warranty for these products from the date of purchase at no additional fees.

All Products manufactured at either location of the company are guaranteed to be free of defects given unforeseen circumstances, which shall be discussed with the salesperson at the time of will-call. Additionally, provided under normal use, transportation, handling and storage. Fast Windows and More, Inc., will cover the cost of all parts and labor. This warranty is only applicable to that of the original purchaser/owner of a single-family residence.

Fast Windows and More, Inc., reserves the right to modify or discontinue any of its components, parts, or products at any given time. For the repair or replacement of modified or discontinued products, Fast Windows and More, Inc. will have the right to substitute current products and components of equal quality and as similar in appearance as possible.

## Coverage

### *Frame: 10 years*

Our aluminum frame suppliers warrant that the sash and frame members will be free from defects such as cracking, peeling, flaking, and/or blistering.

Note\*: Any alteration made to the finished product will lose the warranty in its entirety. No exceptions.

### *Hardware: 1 year*

All hardware components utilized for the crafting of any product are warranted for one (1) year, from the original point of purchase.

### *Insulated Glass Unit: 3 years*

Fast Windows and More, Inc., warrants the insulated glass unit will not develop a build-up moisture between the glass panes. At the company's discretion, the glass unit will be replaced.

Note\*: Wavy distortions, slight color variations in the glass are not considered a defect.

## Warranty Exclusions

- Damage caused by chemicals or harsh environmental conditions such as: brick wash, salt spray, or airborne pollutants
- Damage caused by failure to provide the proper maintenance, by alteration, or modification to the products (tints, films, paint finishes, security systems, etc.), or any other acts of natural disasters (fire, hurricanes, earthquakes, floods, etc.) and acts of third parties outside of our reasonable control.
- Improper installation, structural failures of walls or foundations, storage, field mulling or handling.
- Condensation or damage as a result of condensation
- Incidental or consequential damages.
- Condensation, mild, and/or mildew

Note\*: Condensation of the glass is a natural result of excessive moisture in the house and does not indicate a defect of the product itself. Maintaining proper household humidity levels may prevent problems such as mold, mildew, and other related health risks.

In no event shall Fast Windows and More, Inc. be held liable for any damages, resulting from condensation, mildew, or mold.

This is the only warranty plan offered by Fast Windows and More, Inc., the consumer may have other rights which may vary from state to state.

No distributor, salesperson, dealer, retailer, or other representative has the authority to alter or change this warranty either orally or in writing.

### Transferability

This warranty is transferable to a new homeowner if the property is sold, provided the following conditions are met:

- The new homeowner must provide proof of purchase from the original owner.

Failure to meet these conditions may void the warranty transfer.



### Warranty Claim Process

If you experience any issues covered under this warranty, follow the steps below:

1. Contact Us: Reach out to a sales representative at any respective location
2. Provide Documentation: Submit proof of purchase and a description of the issue.
3. Inspection & Resolution: Our team will inspect the claim, and if approved, we will repair or replace the defective component at no cost to you.

Replacement parts or products may be subject to availability and might be substituted with similar items of equal or greater value.

Contact us: (Information varies on Location)

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