



Smart Dock

Overview

An integrated process

[Discover our difference](#)



Centralized Organization

A centralized portal to track appointments, assign trips, and trigger yard movements

Receiving & Shipping Schedule

- Detailed tracking of trips and appointments, easy to search, sort, and filter, with table and calendar views

Automated Statuses

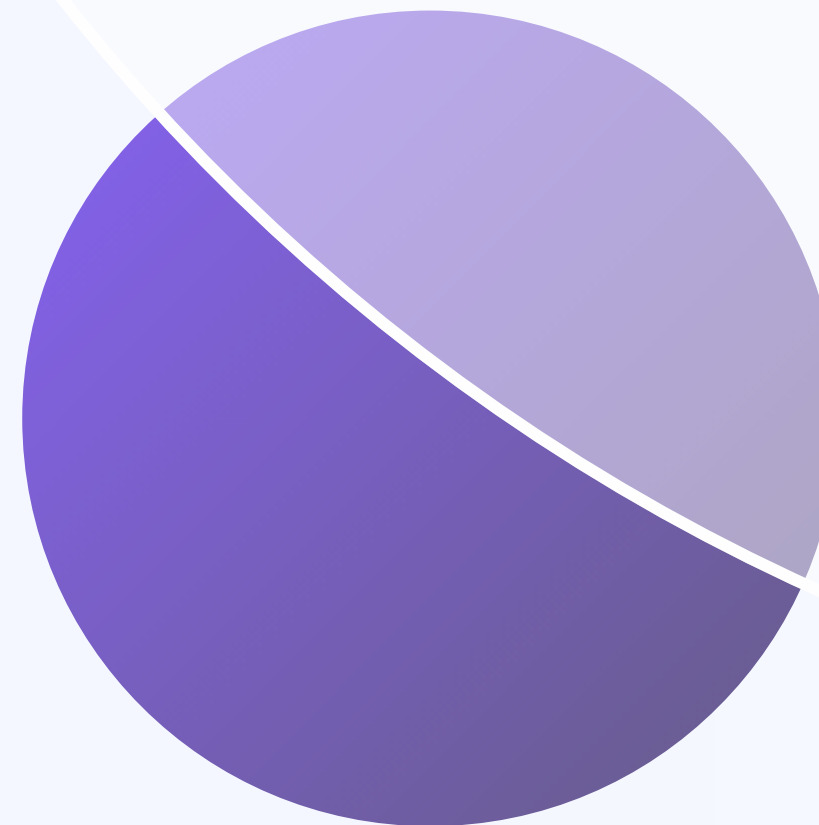
- Stay up to date with real-time appointment statuses through Smart Yard integration. Track trailer arrival, start and end of operations, and yard exit

Dashboard & Assignments

- Dashboard of trips and appointments with efficient assignment of carrier, trailer, and dock, and the ability to send Shunt In and Shunt Out requests

Detailed Records & Attachments

- Organized history of all completed transactions with timestamps, notes and comments, users and employees involved, included attachments, and sent notifications



Dashboard

Carrier & Trailer Assignment

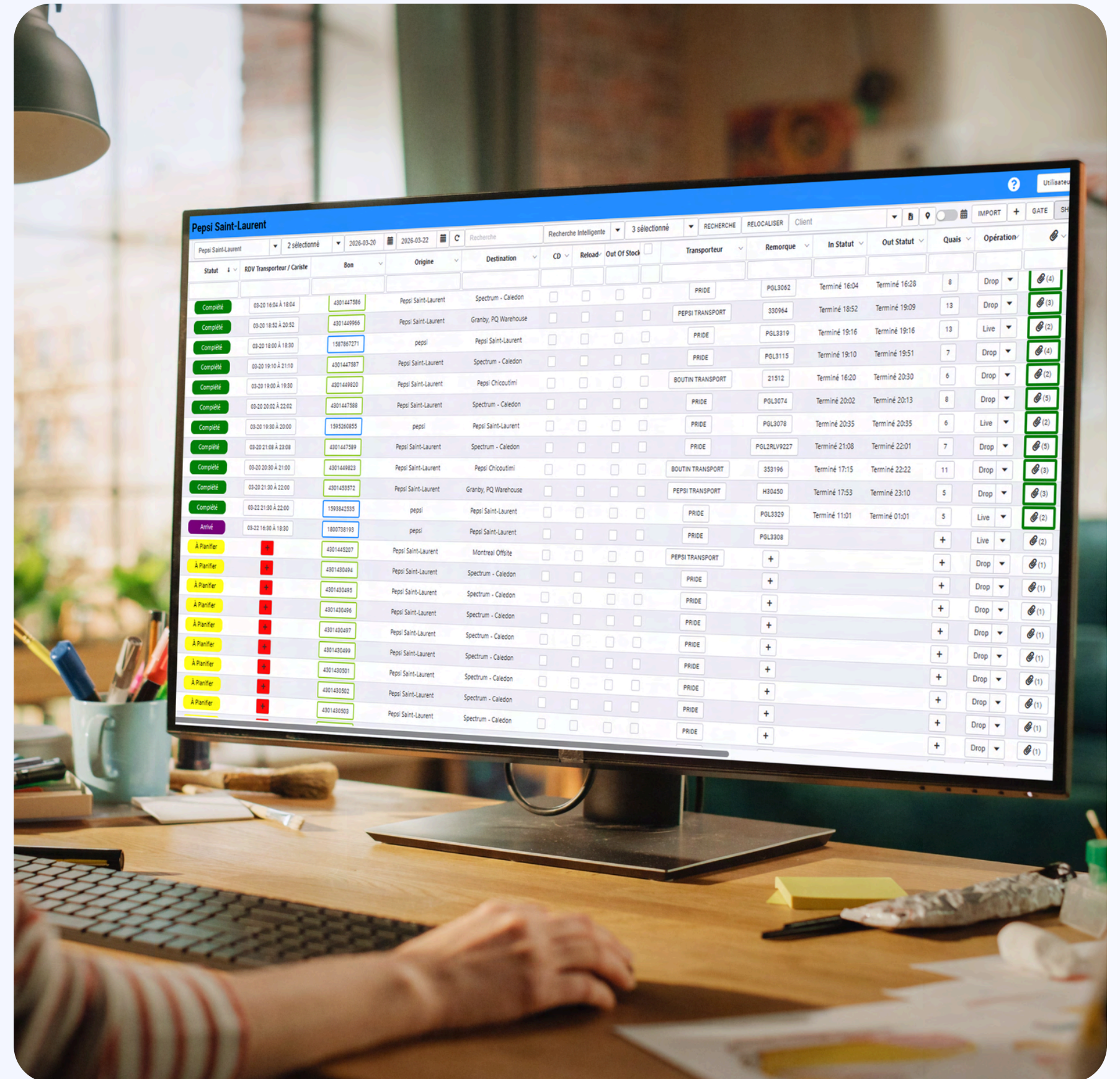
Creation of carrier trips with optional or mandatory trailer registration. Filter, assign, and modify carriers and trailers for existing trips. Bulk assignment of multiple trips at once.

Appointment & Dock Assignment

Assigning a carrier will trigger an appointment request if the trip does not already have one. You can assign appointments and docks accordingly.

Shunt In & Shunt Out Assignment

Creation of carrier trips with optional or mandatory trailer registration. Filter, assign, and modify carriers and trailers for existing trips. Bulk assignment of multiple trips at once.





*Automated updates
powered by Smart Yard*

Automated Statuses



Trailer Arrival

The trailer and its BOL are marked as Arrived as soon as they pass through the gatehouse. Track on-time and late arrivals.



In Progress

Operation time begins as soon as the trailer is docked or when the first pallet is confirmed.



End of Loading / Unloading

Operation time ends as soon as the trailer leaves the dock or when the last pallet is confirmed. Track loading/unloading durations.



Trailer Departure

The trailer and its BOL are marked as Departed as soon as they pass through the gatehouse. Track carrier trailer pickup times and product dwell time in the yard.

Out of Stock

Smart Dock turns projected inventory shortages into proactive appointment changes

! Identify At-Risk Loads

Loads are automatically flagged when the projected out-of-stock date precedes the current appointment.

! Notify the Carrier

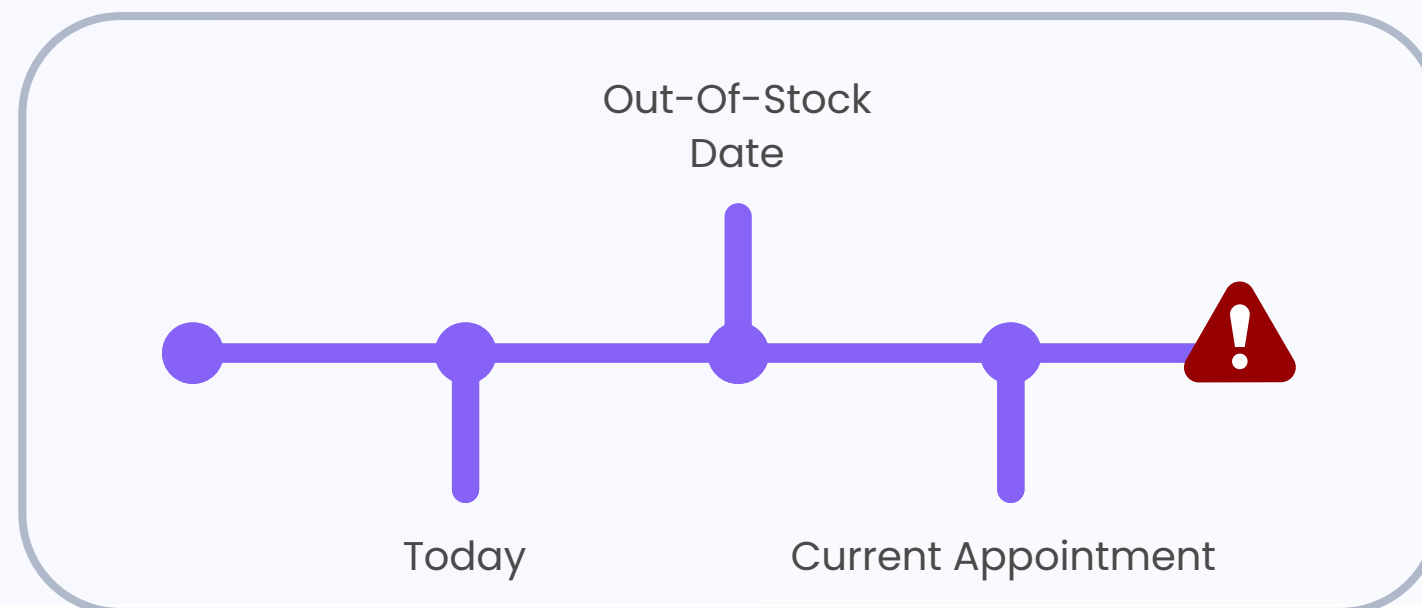
A configurable notification asks the carrier to reschedule before the projected shortage occurs.

! Open Earlier Availabilities

Earlier appointment availabilities are opened to help the carrier secure an appropriate time slot.

! Track Every Exception

Maintain a clear view of appointment changes, unresolved requests, and problematic loads.



Details That Matter

✓

To Schedule

✓

Booked

✓

Arrived 2026-03-03 11:49

✓

In Progress 2026-03-03 21:10

5

Completed 2026-03-03 21:39

Appt Summary

Tuesday, 2026-03-03

21:10PM - 23:10PM

Pepsi Saint-Laurent

Reference #

4301387867

Type

Shipment

Destination

Granby, PQ Warehouse

Trailer

330348

Dock

5

Notes

0

Site Details

Pepsi Saint-Laurent

3700 Boulevard Thimens Saint-Laurent,
QC H4R 1T8, Canada

5145555555

sophia.guiguemde@pepsico.com

Load Details

Scheduled By

David Lasalle

At

2026-03-03 21:10

Reference #

4301387867

Type

Shipment

Tender #

0

Product

> Priority Trips

Priority status for operationally critical trips and other configurable exceptions, with dedicated tracking and notifications.

> Trailer Reload

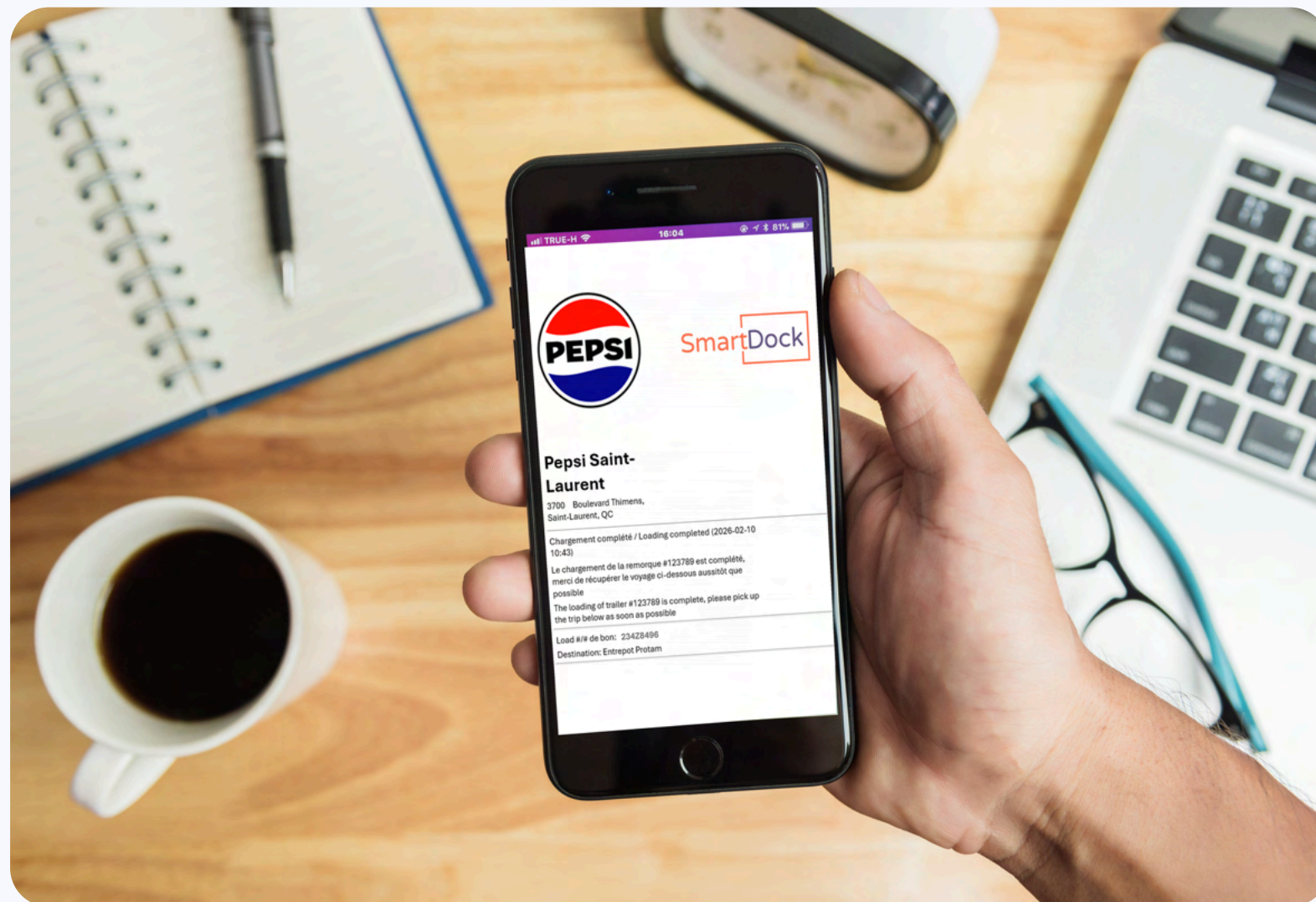
Support for trailer reloads, including linking and organizing inbound and outbound BOLs, automated status logic, and carrier notification upon reload completion rather than at unloading completion.

> Direct Load

Identification, planning, and evaluation of direct loads.

> Trip Import

Direct connection or configurable imports to receive trips from any system.



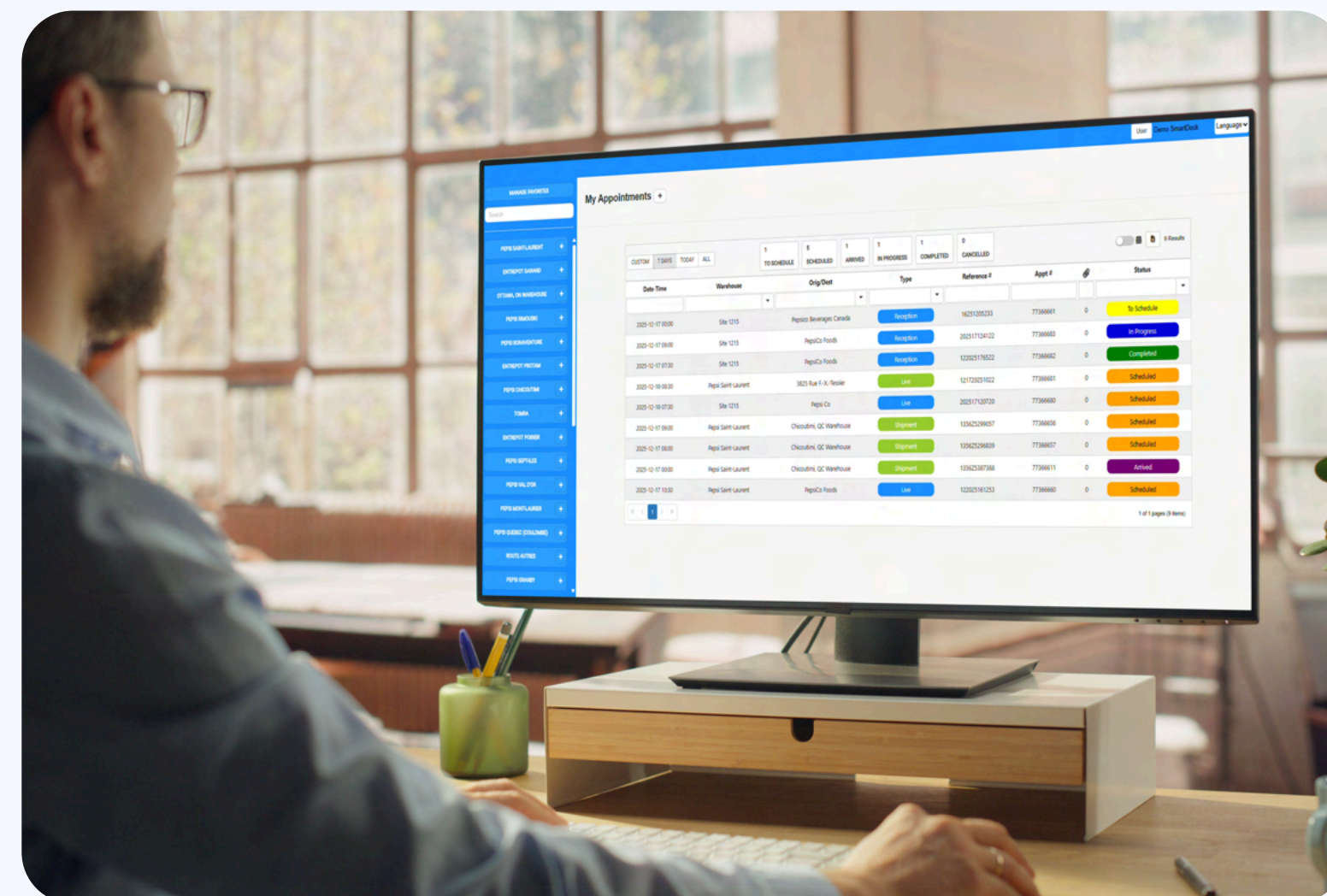
Customizable Notifications

Customizable internal and carrier notifications to include your messaging and branding. Define your workflow by selecting which steps and statuses trigger notifications. Recurring notification options for trailer pickups, product dwell time, and more.

Carrier Tools

Simple & Efficient Portal

A user-friendly cloud portal that allows carriers to book appointments, track trip statuses, report delays, and access site information. Includes detailed history, calendar view, and tutorial videos to deliver a simple and efficient experience.



Performance Indicators

Carrier Evaluation

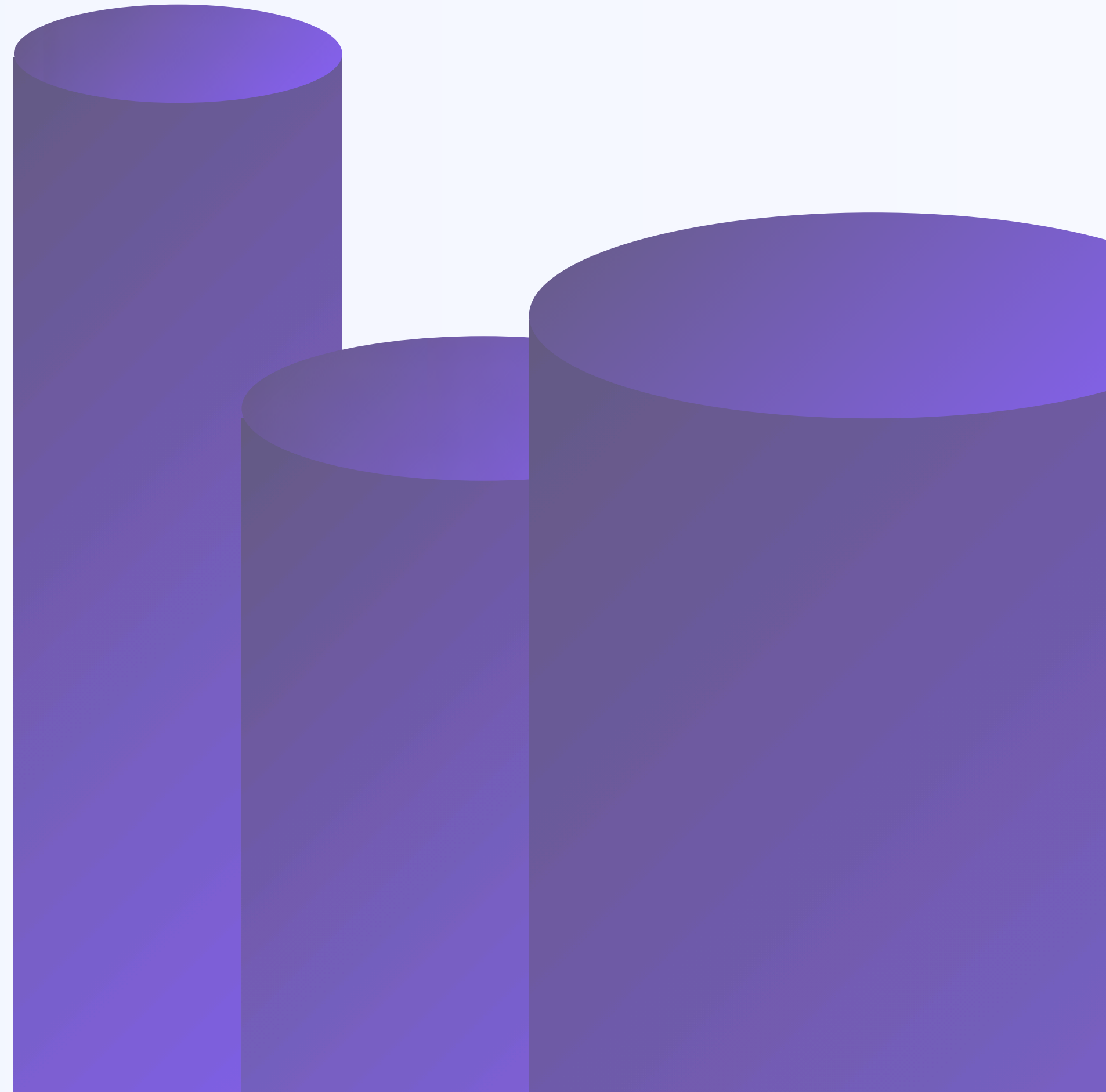
- Appointment punctuality
- Trailer pickup time
- Appointment booking lead time

Operations Evaluation

- Loading / unloading time
- Direct load evaluation
- Process compliance tracking

Available Equipment

- Visibility of available and upcoming trailers
- Visibility of planned loads
- Evaluation of trailer shortages or surplus





Contact Us

For more information, don't hesitate to contact
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