



AZURE

# MANAGED SERVICES

We combine deep engineering expertise, automation-first operations and U.S. based support to create a foundation that you can count on. Our flexible tiers and add-ons can evolve with your needs, without the delays or expense of larger providers.

## WHY LUNAVI MANAGED SERVICES?

- **Faster Results:** Critical incidents triaged promptly, backed by strong availability SLAs.
- **Azure Expertise:** Everything we do is built specifically for Azure.
- **Proactive Cost Savings:** We seek out savings every quarter, not just at renewal time.
- **Disaster Recovery Readiness:** Failover to multi-regional locations to make recovery seamless.
- **Microsoft CSP + Managed Services:** As a Microsoft CSP, we can manage your Azure subscriptions and licensing alongside your managed services.

“From the start, our relationship with Lunavi has been very constructive and collaborative. They work with us as partners, bringing ideas and helping us talk through problems and possibilities.”

- Peter Kallestrup, Co-Founder & CEO of i-Function



**Responsive Support:** Direct access to support 24/7. No offshore handoffs or delays.



**Business-Driven Economics:** Continuous right-sizing and license optimization reduce Azure spend.

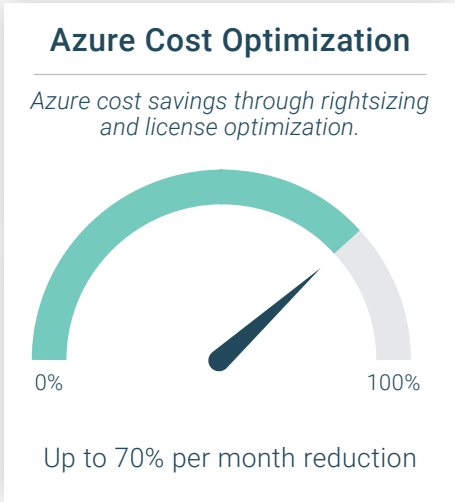
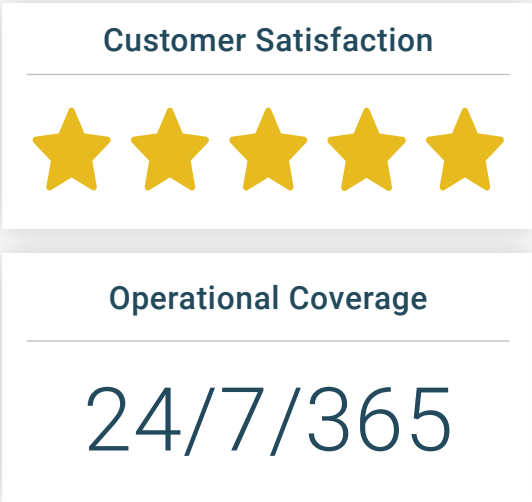


**Scalable Flexibility:** Modular services grow with your workloads, compliance requirements, and business priorities.



**Automation-First Management:** Infrastructure as Code and CI/CD pipelines drive changes, reducing human error and accelerating delivery.

PROOF POINTS



LUNAVI MANAGED SERVICE TIERS

Feature/Benefit	Basic	Premium
24/7 U.S.–based engineer support	✓	✓
Monitoring & OS patching	✓	✓
Managed backup (file level & VM)	✓	✓
Disaster Recovery orchestration (failover tests, runbooks)	—	✓
Compliance management & reporting	—	✓
Advanced performance tuning	—	✓



ABOUT LUNAVI

**Lunavi** delivers full-stack technology expertise to help clients navigate what's next, from modernizing infrastructure, implementing data analytics strategies, migrating to the cloud, building next-gen apps, or deploying AI at scale. Across multiple industries, Lunavi has led full scale IT transformations and supported teams to achieve their vision. With end-to-end expertise across cloud, data, and AI, Lunavi will meet you where you are and guide you forward with solutions that scale.



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