

AIM Basic & Premium Plan Comparison

Services	Basic	Premium	Description
Support Services			
Microsoft Engagement & Advocacy	✓	✓	
24/7/365 'Hear From a Human' Support (15-min SLA)	✓	✓	
Quarterly Business Reviews (QBR)	✓	✓	
Quarterly Technical Reviews (QTR)	✓	✓	
Reserved Instance Management	✓	✓	
Standard RBAC role assignments	✓	✓	
Multi-Factor Authentication (MFA) Enforcement default by MSFT	✓	✓	
Azure Landing Zones via Infrastructure as Code (IaC)	✓	✓	
Light house deployment	✓	✓	
Cloud Management Platform	✓	✓	
Support Dashboard	✓	✓	Customized Dashboards (Premium Plan)
Security & Compliance			
Security Patch Management (OS) Critical and Security	✓	✓	
Defender for Cloud CSPM Managed Service	✓	✓	
Cloud Workload Protection (CWPP) cost varies per type / per resource		✓	
Basic Threat Detection & Security Score Monitoring	✓	✓	
Compliance Reporting & Governance Policies	✓	✓	
Advanced Role-Based Access Control (RBAC) Management		✓	Azure AD/Entra ID Premium P2 features configuration PIM. Required Additional Access
Advanced Multi-Factor Authentication (MFA)		✓	Azure AD/Entra ID Premium P2 features configuration PIM/Conditional Access
Cost & Governance Management			
Azure Cost Management & Governance Review	✓	✓	Cost, budget alerts per subscription
Standard Tagging Deployment	✓	✓	
Enforced Tagging via Azure Policy		✓	
Budget Alerts		✓	
Customized Budget Alerts		✓	
Policy Compliance Reporting	✓	✓	
Cloud Governance & Policy Automation	✓	✓	Policies provided via Enterprise Scale Landing Zones
Monitoring & Alerting			
Proactive System & Network Monitoring	✓	✓	
System Uptime & Performance Alerts	✓	✓	Customized Alerting (Premium Plan)
Basic alert rules for critical resource thresholds (CPU >80%, Memory >85%, Disk >90%)	✓	✓	Enable app insights (APM)
Azure Service Health monitoring for platform issues	✓	✓	Customized Alerting (Premium Plan)
Advanced System & Network Monitoring		✓	Customized Monitoring / Custom KQL queries for monitor (Premium Plan)

Services	Basic	Premium	Description
Platform Management & IT Operations			
Azure Resource Management via IaC	✓	✓	
Basic Backup Management	✓	✓	Using Azure Native Backups
Backup & Disaster Recovery Management (2nd region)		✓	GRS, ZRS and Cross-region restore capabilities
SQL High Availability (HA)		✓	Includes deployment of either SQL MI, SQL AlwaysOn, Azure SQL in a multi-regional scenario
Basic Firewall Management	✓	✓	Only on Azure firewall - non-Azure firewalls not included
Basic Network Management	✓		Standard network configuration and management (NSGs, routes, subnets etc)
Advanced Network Management		✓	Includes Azure VWAN, DDoS Standard alert based on logs, Network Watcher
Patch & Update Management			
Azure Update Management for Windows and Linux VMs	✓	✓	
Monthly patching schedule during defined maintenance windows	✓	✓	Customized Alerting (Premium Plan)
Critical security patches within 30 days of release	✓	✓	Enable app insights (APM)
Change management Process	✓	✓	Customized Alerting (Premium Plan)
Basic pre/post-patching validation	✓	✓	Customized Monitoring / Custom KQL queries for monitor (Premium Plan)
Performance & Optimization			
Quarterly resource utilization reviews	✓	✓	
Basic cost optimization recommendations	✓	✓	
Standard Azure Advisor review and implementation	✓	✓	
Right-sizing recommendations for oversized resources	✓	✓	
Proactive capacity planning and scaling recommendations		✓	
Reporting			
Monthly pre and post patching	✓	✓	
Incident summary reports (we may have to work on it.)	✓	✓	
Documentation access via Sharepoint	✓	✓	
AMI Azure Foot Print	✓	✓	
Changes that were done recorded in the SP		✓	
Real-time operational dashboards (Azure dashboard)		✓	
Predictive analytics for capacity and budget planning (budget alerts)		✓	

ABOUT LUNAVI

Lunavi empowers organizations to navigate what's next in their digital transformation journey. Our solutions include custom AI development, data analytics, app modernization, and managed Microsoft Azure cloud solutions - helping organizations embrace the technologies of today and transform their ambitions into reality. Across multiple industries, Lunavi has led full scale IT transformations and supported teams with everything from datacenter infrastructure solutions to cutting edge predictive AI. With Lunavi by your side, next is now, and the future is yours to innovate. www.lunavi.com

