



## Denilo Vieira, Product Designer

Designing B2B software that balances user needs with business goals through intuitive and seamless functionality.

### Experience

#### Product Designer, Swisscom (formerly NGTI)

2019 - Present

- Enterprise Workspace & Business Workplace Services: Led the design team for creating this tool, covering desk research, usability testing, concepting, prototyping, design handover, and implementation QA, while collaborating with POs, PMs, and stakeholders.
- Swisscom Trust Services: Designed the product from inception, mapping and prototyping alongside a Business Analyst during the incubator phase.
- Klik Onderwijssystemen: Co-designed the ELO and LAS environments for managing teaching materials and student data with a UX architect.
- B2B Design Library: Migrated Swisscom's B2B design system from Sketch to Figma, improving and expanding components in collaboration with developers.
- Swiss Climate Challenge & myCloud: Designed and enhanced features for apps and web tools, conducting usability testing, prototyping, and aligning with business stakeholders to deliver high-quality solutions.

#### Interaction Designer, Cratos Group (internship)

2016 - 2017

During my time working as a driver for HelloFresh at Cratos Mobility Group, I was on the lookout for a graduation internship. I noticed that their planning system was often cumbersome to use, so I decided to propose a redesign. Over the course of six months, I led a project to completely overhaul the planning system, which included:

- Conducting user research and interviews to gather insights
- Concepting and testing early design ideas
- Creating prototypes and performing usability tests
- Finally, handing over all design assets and documentation to the development team for implementation

#### Webdesigner / Frontend developer, Internetbureau Slik

2015

During this 6 month internship, i had the opportunity to apply my early design knowledge at a design agency. I worked with a spring coil manufacturer (Roveron), to develop their website, covering everything from initial briefings and research to design and the final development.

### Education

#### Master Data Driven Design, university of applied sciences Utrecht

2018 - 2019

**Thesis:** To what extent can the PSD2 law contribute to behaviour change, in order to prevent young adults from falling into problematic debt?

#### Communication & Multimedia Design, University of applied sciences The Hague

2018 - 2019

**Minors:** Graphic design, Usability Expert, Design for user experience.

### Languages

Dutch, English

### Tools

Figma | Sketch | Photoshop | Illustrator | Webflow

### Knowledge Domains

Data driven design | Human centred design | App UX Design | Prototyping