

# Navigating Cybersuite X Modules

## Direct Messaging

The **Messages** module in **Cybersuite X** allows you to **communicate directly** with **Property Management** for **quick assistance, inquiries, and updates**.

### Steps to Send and Manage Messages

1. **Open** the **Cybersuite X** App and **tap** on the **"Messages"** module from the home screen.
2. You will see a **list of available conversations**
  - *For example, your Property Manager with their name displayed below.*
3. **Tap** on the **Property Manager's name** to **open** the chat.
4. **Type your message** in the text field at the bottom.
5. **Tap** the **send icon (paper airplane)** to submit your message.

### Managing Conversations

- **Check for Replies** - Responses from property management will appear in chat bubbles with timestamps.
- **View Message History** - Keep track of all past messages in a single conversation thread.
- **Send Follow-ups** - If your issue is unresolved, send a follow-up message in the same chat

### Notes:

- *Response times may vary depending on management office hours.*
- *If you have an urgent request, consider submitting a Maintenance Request or contacting property management directly.*
- *Messages are private and secure, ensuring only authorized building staff can view them.*

