

# Taya Lee

User Experience (UX) Designer with 3+ years of experience delivering cross-functional solutions within the public sector.

## EXPERIENCE

### **AOT Technologies, Victoria, BC - UX Designer**

January 2024 - Present

Lead UX Designer for the Condition Repository and all applications under the Continuous Improvement team.

- Transitioned from Service Designer to Lead UX to build a first-of-its-kind digital repository in six months
- Conduct discovery interviews and workshops to map workflows, identify logic gaps, and ensure scalability to other applications within the suite
- Lead design and business area communications for all other applications in post-production

January 2023 - January 2024 (Business Analyst)

Translated business requirements and developed documentation for the EPIC.engage platform.

- Development of Privacy Impact Assessments (PIAs) and Security, Threat and Risk Assessments (STRAs)
- Creation of current-to-future state process/scope maps to define the strategic roadmap

### **Island Health, Victoria, BC - Admissions Representative**

December 2021 - May 2023

Patient registration and information auditing using various Cerner applications and Medinet databases.

### **CGI, Victoria, BC - Jr. Business Analyst (Co-op)**

May 2021 - December 2021

Development of various flowcharts, diagrams, architecture suggestions, current/future state analyses, metric sheets, and more for projects within the BC Ministry of Health and Alberta Health accounts.

## EDUCATION

### **University of Victoria - BSc, Health Information Science**

September 2020 - August 2023

### **Camosun College - Transfer Program**

September 2018 - April 2020

Montreal, QC  
(250) 507 3012  
tayalee99@gmail.com

## SKILLS

### **Application Prototype Development**

Figma, Adobe XD

### **Website Development**

Webflow, Wix

### **Programming**

Java, Javascript, R, HTML/XML, CSS, SAS, PL/SQL

### **System Design & Analytics**

Oracle Express, Mural, Microsoft Visio, Tableau, Visual Paradigm Community

## AWARDS

**Graduation with Distinction** - University of Victoria

**B.C. Centennial Scholarship (\$990)** - University of Victoria

**Entrance Scholarship (\$2,500)** - University of Victoria

**Dean's Honor Roll** - Camosun College

## VOLUNTEER EXPERIENCE

### **Naada Yoga**

June 2025 - present

Supporting the studio's community and operations

### **Explore UVic Student Experience Panel**

November 2022

Panelist in the Explore UVic event to discuss university experiences and answer crowd questions

## LANGUAGES

English - Native

French - Limited Working Proficiency