Vendor guide

Home Energy Saver loans: **asset expansion and dwelling type expansion changes**

For vendors only, not for distribution to customers.

1 Asset expansion

We have recently expanded our selection of eligible upgrades available for financing under the Home Energy Saver loans by Plenti. Eligible customers can now also finance the **additional equipment** listed below.

Newly eligible equipment	Eligibility requirement
Reverse-cycle air conditioner	Must appear on the approved product list: reverse-cycle (heating and cooling), an eligible product type, and a lower-impact refrigerant
Heat pump hot water system	Must appear on both the NSW Government accepted products (IPART) list and the national heat pump register (CER)
Solar hot water system (electric-boosted)	Must appear on both the NSW Government accepted products (IPART) list and the national solar hot water register (CER). Gas-boosted systems are not eligible
Ceiling fan (AC or DC)	Must meet the applicable program eligibility requirements. For latest please refer to: www.energy.nsw.gov.au/households/upgrades
EV Level 2 charger	Must meet the applicable program eligibility requirements. For latest please refer to: www.energy.nsw.gov.au/households/upgrades

Plenti

2 Dwelling type expansion

The Home Energy Saver Loan Program now accepts applications for homes held under a wider range of ownership types.

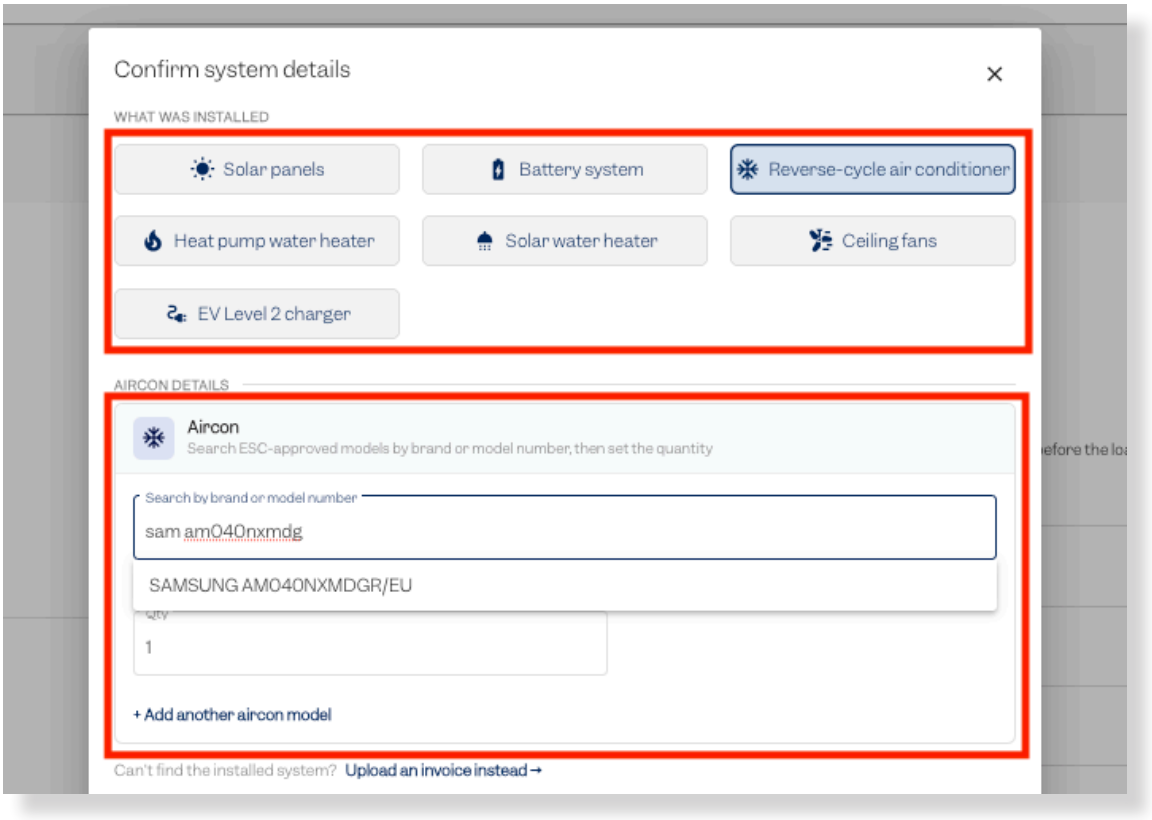
Eligible dwelling types now include:

Tenure group	Includes	Home Ownership Verification
A. Freehold	Torrens title	**Primary**: Mortgage, CoreLogic or council rates notice **Fallback**: NSW land title search or equivalent, Contract of Sale for new properties
B. Strata/ community	Strata lots; community and neighbourhood lots; including retirement village strata/ community units	**Primary**: Mortgage, CoreLogic or council rates notice **Fallback**: NSW land title search or equivalent, Contract of Sale for new properties
C. Leasehold	Private registered leases; Crown term leases; perpetual leases, retirement village registered leases	**Primary**: Mortgage, CoreLogic or council rates notice **Fallback**: NSW land title search or equivalent showing a registered lease with the applicant as lessee

What to do

1. Check eligibility of a new equipment before quoting or installing

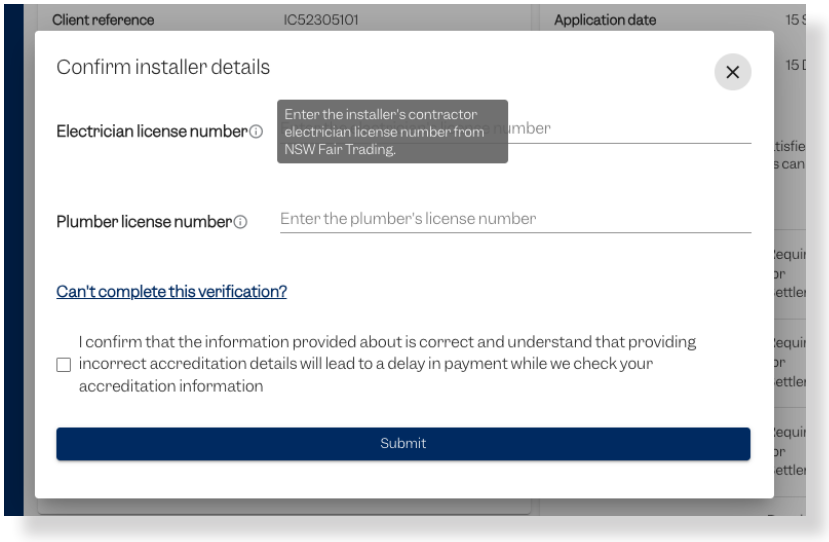
- Check whether an air conditioner, heat pump or solar hot water model is approved via Broker Portal:
  - **Air conditioners, heat pumps and solar hot water systems**:
    only approved models will be shown in the search list
  - **EV chargers**:
    enter the make and model manually



Plenti

2. Verify your NSW Fair trading licence

- **Air conditioners, Ceiling Fans and/or EV level 2 chargers**:
  enter your NSW Fair trading Contractor Electrician license number
- **Heat pump, water heaters and/or Solar Water Heaters**:
  enter your NSW Fair trading Contractor Plumber license



Need a hand? We're here to help

Scan the **QR code** on the right to view our renewable sales team contact list,

or reach our general Renewable Sales team via:

Phone: 1300 502 028
Email: greenfinance@plenti.com.au

Disclaimers:

For vendors and installers only. Not for distribution to consumers. For the most up-to-date information on eligibility and requirements, please refer to the official Energy Security Corporation website: https://www.escorp.com.au/who-we-are/home-energy-saver-loans.

Home Energy Saver loans are funded by the NSW Government. Loans are provided and managed by Plenti and are subject to assessment. Eligibility criteria and approved upgrade requirements apply.

Information shown is correct as at 10 November 2026 and is subject to change without notice. All applications for credit are subject to lender credit approval. Credit is arranged by Plenti RE Limited ACN 166 646 635, Australian Credit Licence number 449176 and provided by Plenti Finance Pty Limited ACN 636 759 861, Australian Credit Licence number 569622. Plenti RE Limited ABN 571 666 466 35 holds Australian Financial Services Licence number 449176 and Australian Credit Licence number 449176, and is a member of the Australian Financial Complaints Authority (AFCA).

Plenti