Important Questions to Ask a Roofing Contractor

1. Are you licensed, bonded, and insured?

Ensure the contractor has the proper licensing, insurance, and bonding to protect you from liability and ensure legal compliance.

2. How long have you been in business locally?

Local contractors with years of experience have the reputation and reliability to handle your roofing project.

3. Can you provide recent local references?

Speak to recent customers about the contractor's work quality, communication, and project management.

4. Are you certified by roofing material manufacturers?

Certification from trusted manufacturers like GAF demonstrates expertise and access to enhanced warranty options.

5. What's your workmanship warranty?

A good roofer offers a solid warranty (at least 10 years) for their installation work, ensuring quality and peace of mind.

6. Can you provide a detailed written estimate?

Request an itemized quote with all costs, start dates, and clear payment terms to avoid misunderstandings.

7. How do you handle building permits and code compliance?

Verify that the contractor will handle permits and ensure work meets local building codes, protecting your home's value.

8. What type of roofing materials do you recommend and why?

Ask for recommendations based on your home's needs, climate, and budget, covering options like shingles, metal, or tile.

9. How do you protect my property during construction?

Ensure the contractor takes precautions to protect your landscaping, vehicles, and exterior features from damage during the project.

10. What's your payment schedule and what payment methods do you accept?

Understand the contractor's payment terms — avoid large upfront payments and ensure flexibility with payment options.

11. How long will my roofing project take?

Get a timeline based on your roof's size and complexity, crew size, and work hours, with a realistic estimate that accounts for potential delays.

12. How do you handle weather delays and unexpected issues?

Understand how the contractor plans for weather-related delays and any unexpected roof deck issues, ensuring temporary protection and clear communication.

13. What does your cleanup process include?

Confirm that daily debris removal, magnetic nail sweeps, and gutter cleaning are included in the project to prevent damage and ensure safety.

14. How do you handle roof deck inspection and repairs?

Ensure the contractor inspects the roof deck for damage and provides clear pricing for necessary repairs, using proper materials for the job.

15. If there's a problem after completion, how do I reach you?

Ask for clear contact information for follow-up issues and understand the warranty claim process, ensuring long-term customer support.

