

Destinee Chin

Senior Product Designer

www.destineechin.com
destineechin.design@gmail.com

SUMMARY

Product Designer with 5+ years leading end-to-end design across healthcare, enterprise, automotive, and AI-enabled platforms. Skilled at simplifying complex workflows into intuitive, scalable experiences that align user needs with business and technical goals. Strong track record across design systems, cross-functional collaboration, and regulated, high-stakes product environments.

WORK EXPERIENCE

UX/UI Designer | American Honda Motors

May 2025 – January 2026

- Led end-to-end UX for Honda's web and mobile ownership platforms, redesigning core customer journeys to cut friction across key tasks
- Designed conversational flows and interaction patterns for an AI-powered chatbot, helping customers self-serve ownership tasks and support
- Built reusable components and UX patterns within Honda's design system, improving consistency across web and mobile
- Translated research insights into implementable design solutions in close partnership with PM, Engineering, and Research

Senior Product Designer | Kley, Inc.

January 2023 – October 2024

- Owned end-to-end product design across regulated healthcare platforms for enterprise clients including Kaiser Permanente, UCLA, and Saban Community Clinic
- Designed complex provider, patient, and admin workflows, balancing compliance requirements with usability and business goals
- Led the org's migration to Figma, improving design-to-dev handoff and collaboration across teams
- Managed multiple concurrent client engagements spanning enterprise organizations and early-stage startups

Product Designer | Kley, Inc.

January 2022 – December 2022

- Designed UX/UI across healthcare and cross-domain platforms, supporting new feature development and iterative improvements
- Balanced user needs, business goals, and technical constraints in complex, multi-stakeholder environments
- Contributed reusable components to a growing design system, improving consistency across products

UX/UI Designer | Station Digital Media

March 2021 – December 2021

- Designed mobile-first connected vehicle experiences for 10+ automotive brands, including Toyota, Lexus, Hyundai, and Mazda
- Built user-centered mobile experiences focused on usability, engagement, and workflow efficiency across brand platforms
- Used design systems and stakeholder feedback to improve consistency and speed of implementation

Product Designer | Still Novel

June 2020 – December 2020

- Designed an e-commerce storytelling platform aimed at improving customer engagement, retention, and conversion
- Optimized checkout and core user journeys through iterative, user-centered design
- Partnered with Product and Engineering to translate business goals into scalable digital experiences

SKILLS

Product & UX Strategy: Product Design Lifecycle, Workflow & System Design, Cross-Functional Collaboration, Agile Delivery

UX/UI Design: Information Architecture, Wireframes & Prototyping, Interaction & Visual Design, Web/iOS/Android

Research & Validation: User Research, Usability Testing, Human-Centered & Data-Informed Design

Design Systems: Scalable Design Systems, Component Libraries, Accessibility, Responsive Design

EDUCATION

UC Davis 2017 – Bachelor of Science, Biology

General Assembly 2018 – UX/UI Design & Research