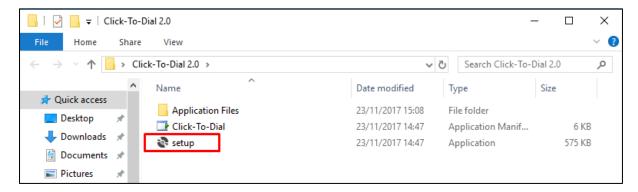


How to set up click to dial for the Talk-PRO IP telephone system.

<u>Please ensure you have downloaded the click to dial</u> <u>software before proceeding from this link.</u>

Installing the click to dial software:

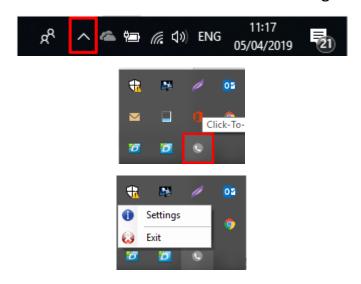
Please locate the click to dial file that you have downloaded, once you have opened this file you will see an application called setup.



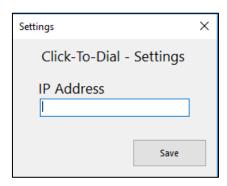
You will need to double click on the "setup" application, once you have done this a box will popup asking you to install the click to dial software.



Once the software has been installed, you will need to navigate to your application tray in the bottom right-hand corner, please right click on the click to dial software and then click on settings.



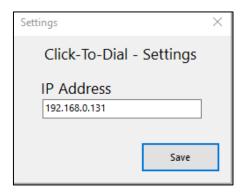
Once you have clicked on settings a small dialog box will pop up asking you for an IP address.



You will need to input the IP address of your desk phone in this field, you can find this by pressing the house button on your phone and navigating to the settings area, once you are in the phone settings you will need to select "Status" (Option 4) next you will need to select "Network" (Option 2) then "TCP/IP Parameters" (Option 1).

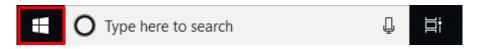


You will then see an area called "IPv4 Addr" you will need to input this number into the dialog box asking for the IP Address.

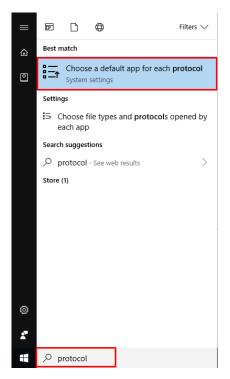


Once you have put the phones IP Address in the dialogue box you can click save. Please be aware if your phone does a reboot the IP will change, in order to save the IP on the phone, the device will either need a static IP or have its IP reserved in the DHCP server.

Next you will need to go click the start button/windows button on your computer.

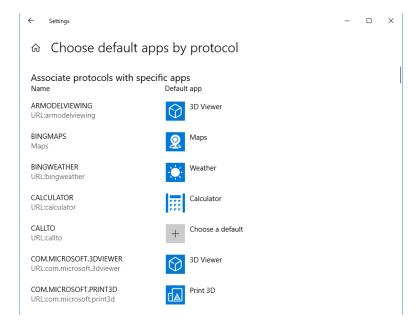


Next you will need to type "Protocol" into the search bar and click on "Choose a default app for each protocol".



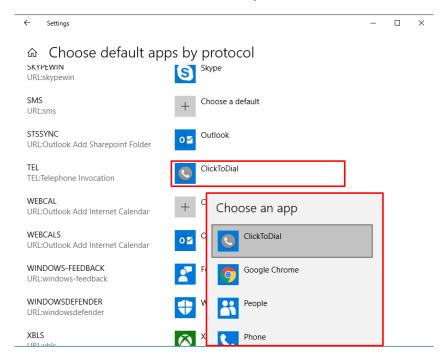


You will then be brought to a settings page where you can set protocols to applications.



Once you have gotten to this page you will need to scroll down until you see "TEL" on the left-hand side.

Once you have found "TEL" you will be able to set an application on the right-hand side of the protocol.





Setting up click to dial on web browsers

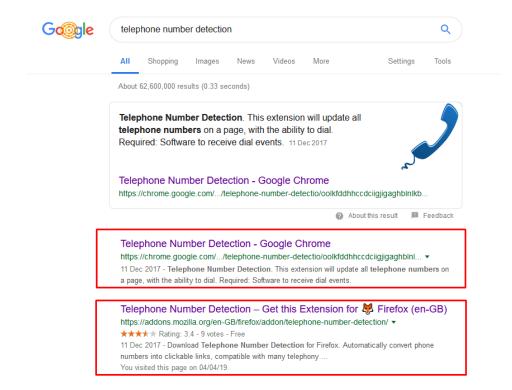
Click to dial will work on browsers too, you will need to install the browser extension on either Google Chrome or Mozilla Firefox, you will need to search for "Telephone number detection" in your internet browser.

Alternatively, we have supplied direct links within this PDF for browser extensions:

Google Chrome

Mozilla Firefox

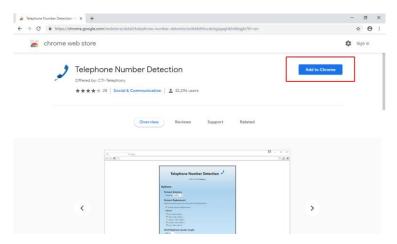
You will see two links, one for Chrome and Another for Firefox, you will need to open the link that corresponds to your browser.



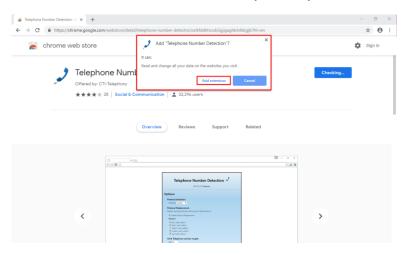


Install extension on Chrome:

Once you have opened the link you will be brought to a chrome webstore, on top right-hand side you will see a button that says "add to chrome".

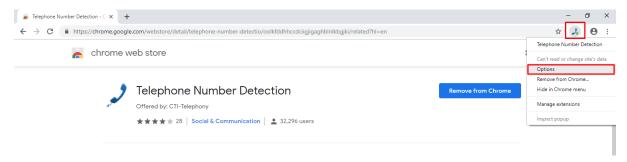


When you have pressed "add to chrome" a popup will appear asking you if you would like to install this chrome extension please press "add extension".

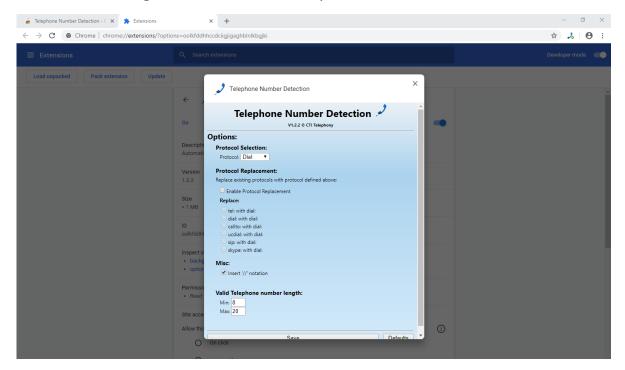




Next you will need to set up the Telephone number detection extension to use the TEL protocol, you can do this by right clicking the little blue telephone icon in the top right-hand corner, then selecting "options".

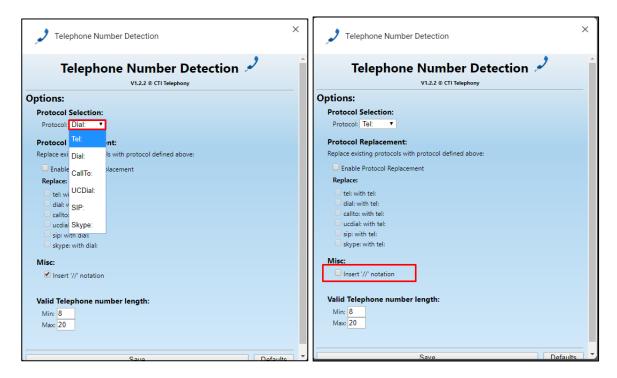


Once you have clicked "options" a new tab will be opened, and you will be brought to a menu for "Telephone number detection".





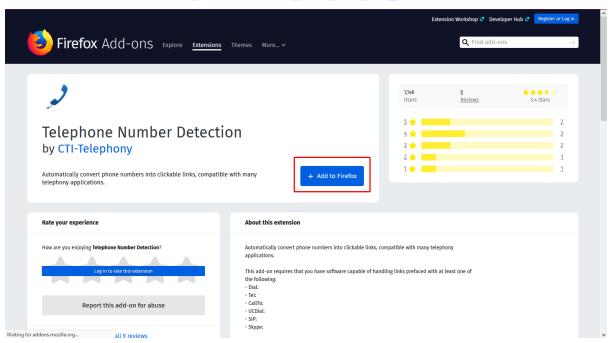
On the menu you will see an area called protocol, this will need to be changed from Dial to Tel, once the protocol has been set, you will need to uncheck "insert '//' notation" next you will need to click "save" at the bottom of the menu.



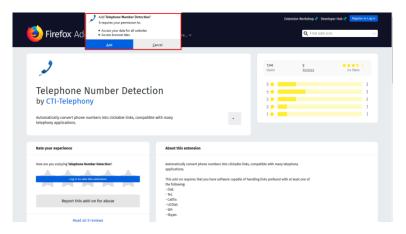
Install extension on Firefox:

Once you have opened the link you will be brought to a Firefox addon page, on the right-hand side you will see a button that says "add to Firefox".





Once you have clicked "Add to Firefox" a box will appear asking you to add the extension, you will need to click "add".

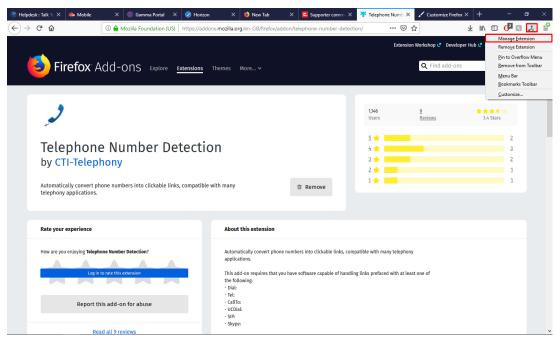


once added a small box will pop up confirming that the extension has been added to Firefox.



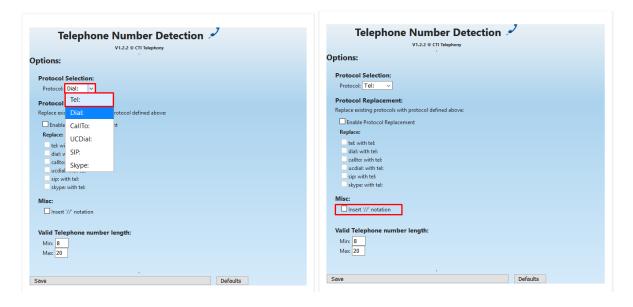
Next you will need to set the "Telephone number detection" to use the TEL protocol, you can do this by right clicking the blue telephone icon in the top right-hand corner, then selecting manage extension.





You will then be brought to a menu for "Telephone number detection".

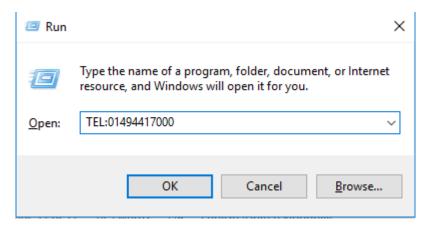
you will see an area called "protocol" this will need to be changed from Dial to Tel, once the protocol has been set, you will need to uncheck "insert '//' notation" next you will need to click "save" at the bottom of the menu.





Click to dial is now setup on your computer and browser,

In order to test please press the windows key and "R" at the same time, this will bring a little box up called "Run" you will need to input "Tel:" then any phone number, you can then press ok, this will now ring the number that was put into the box.



When you go on a website any phone number that is visible will have a small telephone logo that you can click, once you have clicked the telephone, your desk phone will ring that selected number.







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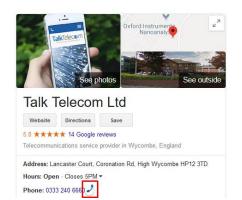
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