

Spin & Win Promotion – Terms & Conditions

Welcome to the official Terms & Conditions for our “Spin & Win” activation. If you’ve journeyed this far, chances are it’s by accident... Or you’re our legal counsel. (Hello, JD).

If you’re neither, cheers to you for being a stickler for details and read on for the full set of T&C’s:

The Promotion

Local: Box Hill Spin & Win promotion (the Promotion) gives eligible participants the chance to spin a wheel at our shopping-centre promotional kiosk and win a prize. Some prizes are instant; most are redeemable only after signing a 12-month residential lease with Local: Box Hill with a commencement date prior to Monday 16 March 2026. The wheel will be spun manually under staff supervision to ensure fairness and random chance.

The Promotion runs from 9:00am AEST Monday 24 November 2025 to 5:00pm AEST Sunday 14 December 2025, or until all available prizes have been awarded, whichever occurs first. The Promotion will be conducted within 1 Main Street, Box Hill VIC 3128.

How to Enter

1. Complete the official entry form in person at the Box Hill Central kiosk between 24 November – 14 December 2025.
2. Each person may submit one (1) entry and spin the wheel once.
3. Participation in the Promotion is free and does not require payment or purchase.
4. To be eligible, participants must be 18 years or older and provide accurate contact details (name, phone, email).
5. Entries must be submitted during staffed kiosk hours to be considered valid. Late or incomplete entries will not be accepted.
6. Participants must be eligible to reside in Australia.
7. Employees, contractors, or immediate family members of Local: Residential, are not eligible to enter.

Prizes

The total prize pool equals \$26,940.

1. Half-Price Parking (5 available)

- Valid for 12 consecutive months from lease start date.
- Applied to one (1) approved parking space under a Local: Box Hill residential lease.
- Discounted rate: \$25 per week (normally \$50).
- Must form part of a minimum 12-month tenancy.
- Not available in conjunction with other parking offers.
- Total prize value of \$6500 (\$1300 per redemption x 5)

2. Instant Win Prizes

- Instant-win items (Box Hill Central Vouchers) do not require tenancy.
- Instant Win Prizes are subject to availability and are valued between \$10-\$30AUD.
- Where a voucher is given, individual terms apply.

3. Free Storage Unit Credit (5 available)

- Valid for one (1) storage cage assigned by Local: Box Hill, subject to availability.
- Provided for 12 months, in conjunction with a 12-month residential lease.
- Location and size allocated at Local's discretion.
- Not transferable between tenancies or locations.
- Total prize value of \$2600 (\$520 per redemption x 5)

4. Free Wi-Fi Credit (25 available)

- Includes one (1) basic data package for 12 months from lease start date.
- Plan details and data limits available from Local: Resident Services team.
- Internet service provided via Local's preferred supplier.
- Additional data, upgrades, or equipment may incur standard fees.
- Total prize value of \$4500 (\$180 per redemption x 25)

5. \$500 Rent Credit (4 available)

- Applied as a \$500 credit to the resident's rental account following the 2nd or 3rd month of tenancy.
- Available on 12-month leases only. If the tenancy ends or is terminated before the agreed lease end date, any credited amount will be reversed or deducted from the tenant's final rental account or bond.
- May be combined ("stacked") with rent-free incentives.
- No cash alternative or early payout permitted.
- Total prize value of \$2000 (\$500 per redemption x 4)

6. Free Apartment Furniture Package (1 available)

- Eligible winners may lease a furnished apartment at the unfurnished rental rate.
- Normal furniture leasing terms and inclusions apply.
- Furniture remains property of Local's furniture partner.
- Offer applies to the initial lease term only (12 months). Prize benefits do not extend beyond the 12-month lease term and cannot be transferred to any subsequent tenancy.
- Total prize value up to \$6240 (3-bedroom furniture lease value), depending on the lease taken. The minimum 'Free Furniture' prize value is \$3380 for 1-bedroom apartment furniture.

7. Free Monthly Cleans (12 Months) (2 available)

- Provided through Local's preferred cleaning supplier.
- Includes one (1) two-hour surface clean per calendar month.
- Booking required in advance; subject to supplier availability.
- Missed or cancelled appointments (within 24 hours) are forfeited.
- Prize benefits do not extend beyond the 12-month lease term and cannot be transferred to any subsequent tenancy or redeemable for other services.
- Total prize value of \$3600 (\$1800 redemption for 12 x 2-hour monthly cleans).

Redemption Conditions

- Prize winners will not incur any cost to claim or redeem their prize. However, certain prizes are Resident-Only, meaning they can only be redeemed by winners who enter into a minimum 12-month residential lease at Local: Box Hill, with a move-in date on or before Monday, 16 March 2026.
- Resident-Only prizes will be confirmed and applied once a lease is signed and move-in is complete.
- Instant Win prizes (e.g. Tea White vouchers/phone pop sockets) may be redeemed immediately following the spin.
- Winners who choose not to lease an apartment will forfeit their Resident-Only prize, and no alternate prize or compensation will be offered.
- Prizes are non-transferable, non-refundable, and not exchangeable for cash.
- Each prize may be claimed only once per household or lease.

Verification & Notification

1. Winners will be notified verbally at the kiosk instantly and/or by follow-up email within 48 hours.
2. A list of major prize winners will be listed on Localresidential.com.au for a minimum of 28 days
3. Local has the right to request photo ID to verify eligibility prior to prize confirmation. Failure to comply with this request may render the participant ineligible to claim their prize.
4. A list of prize recipients may be published internally for auditing purposes (no personal details shared publicly).
5. If a resident who has redeemed a lease-linked prize (including but not limited to rent credits, parking, storage, Wi-Fi, cleaning, or furniture packages) terminates their lease prior to the agreed end date, or otherwise ceases to occupy their apartment, the prize or any remaining portion of it will be forfeited. Local: Box Hill reserves the right to recover the equivalent monetary value of any prize benefit already applied (e.g. rent or service credits) through adjustment to the resident's final rental account or bond settlement.

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General Rules

1. The Promotion is open to the public, but excludes employees, contractors, and suppliers of Local: Residential.
2. Any attempt to submit multiple entries will void all associated entries.
3. Local reserves the right to substitute a prize of equal or greater value if a prize becomes unavailable.
4. Prizes and promotional offers cannot be backdated or applied to existing leases.
5. Local may withdraw, cancel, or amend the Promotion at any time without notice if circumstances require (including pandemic restrictions, supplier failure, or system issues).
6. Decisions made by Local: Residential are final and no correspondence will be entered into.
7. Local: Residential and its related entities accept no liability for any loss, damage, or claim arising from participation in or use of any prize.
8. By entering, participants consent to receive follow-up communications from Local: Residential in accordance with its Privacy Policy, available at www.localresidential.com.au/privacy

Data Collection

- By entering this Promotion, participants consent to the collection and use of their personal information by Local: Residential Services Pty Ltd (ACN 673 326 120) as trustee for the Box Hill BTR Trust (ABN 85 223 945 798) (“Local: Box Hill”) for the purposes of administering this promotion, verifying eligibility, awarding prizes, and communicating leasing or promotional offers related to Local: Box Hill.
- Personal information collected includes name, phone number, and email address. Entry is voluntary, but incomplete entries will not be eligible to participate. All data will be stored securely and accessed only by authorised personnel.
- Entrant information may be shared with Local’s related entities or trusted service providers involved in managing this promotion or delivering prizes. Entrants may receive communications about Local: Box Hill and related entities, but can opt out at any time by following the unsubscribe link or contacting privacy@localresidential.com.au.
- All personal data will be managed in accordance with the Privacy Act 1988 (Cth) and Local’s Privacy Policy, available at www.localresidential.com.au/privacy.
- Records relating to this promotion will be securely retained for three (3) years after the promotion closes.

This Promotion is conducted by Local: Residential Services Pty Ltd (ACN 673 326 120) as trustee for the Box Hill BTR Trust (ABN: 85 223 945 798). Prizes available while stocks last.

All values and conditions are correct as at 20 November 2025, but may change without notice.