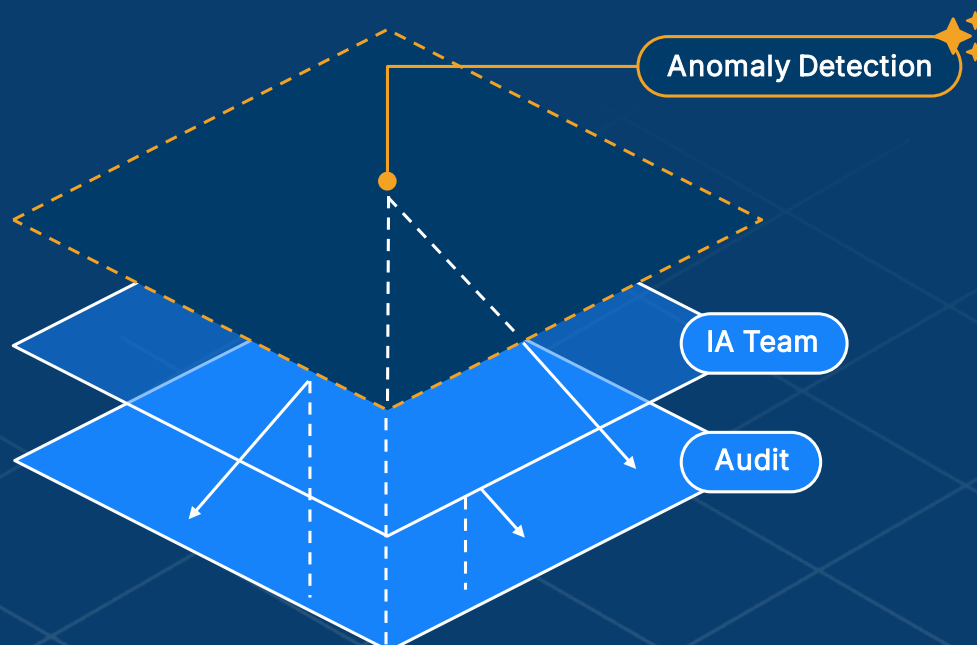


An AI-Powered Extra Layer of Protection When Something Goes Wrong, But the Billing Looks "Right"

Wait—won't a freight audit catch all discrepancies? Yes, but if the billing follows the "rules," a freight audit alone won't flag it. A TMS or carrier might bill it exactly as contracted—yet the circumstances could still be wrong.

That's where AI-Powered Anomaly Detection comes in. It spots deviations from the norm—like a typo turning a 1.00 lb. package into 100 lbs., triggering the wrong service or carrier. Or a TMS glitch assigning the wrong lane. Without that extra layer of protection, you could be unknowingly throwing money away.



Micro detection. Macro impact.

Think of AI-Powered Anomaly Detection as a microscope for your shipping operations, spotting subtle issues that could escalate if ignored.

Just as banks flag you when something looks "off" before your account is drained or a blood test can reveal the onset of illness, catching problems early is crucial. Why wait until thousands—or even millions—are lost to address an issue?

Whether it's a carrier's mistake, an internal oops, or a tech stack glitch, AI-powered Anomaly Detection catches it early—so you to act fast and avoid costly disruptions.

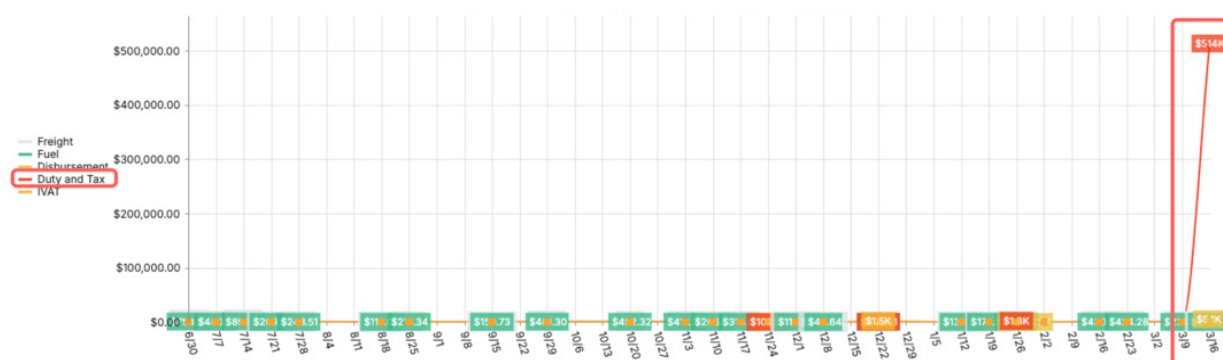
Case files

01: Customs Duty Misbilling

Error Type: Carrier—billing mix-up **Recovered:** \$519,339

Overview: A massive customs duty charge was applied to a 14-piece, ~400 lb. shipment. The root cause: the carrier accidentally billed the client for another customer's freight.

Detection & Outcome: Anomaly Detection flagged the unusually high charge immediately. Early escalation enabled the client to initiate a credit discussion with the carrier before disputes or delays emerged.

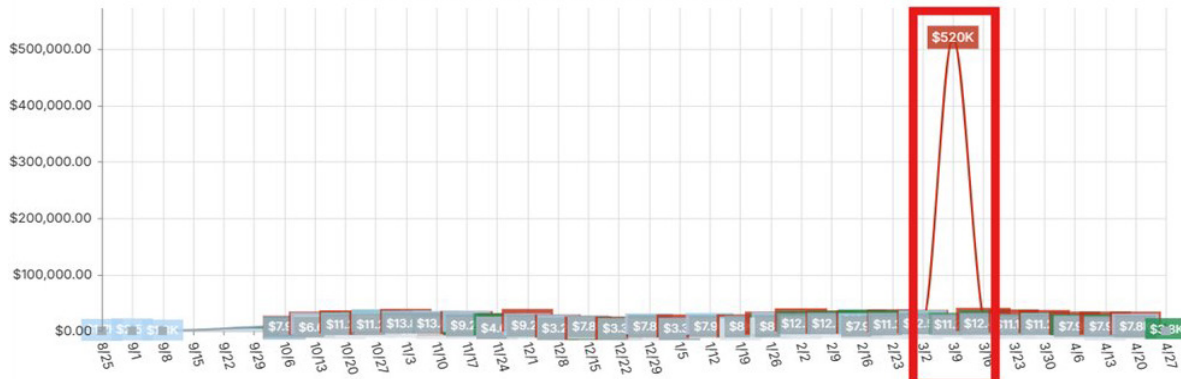


02: Inflated Drayage/Linehaul Charges

Error Type: Carrier—invoice entry mistake **Recovered:** \$520,000

Overview: A sudden, unprecedented spike in drayage/linehaul charges appeared for a lane that hadn't seen such activity in two years. Investigation revealed the carrier had mistakenly added an extra zero to the invoice.

Detection & Outcome: Anomaly Detection flagged the outlier spend, prompting quick validation. Carrier corrected the invoice and added processes to prevent recurrence.



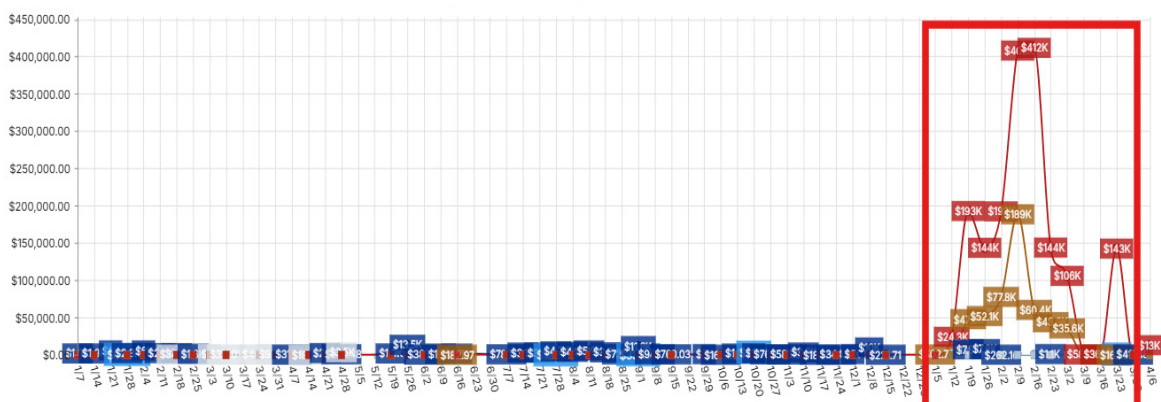
03: Service Selection System Glitch

Error Type: Tech—automation failure **Recovered:** \$1.5M

Potential Exposure: \$4.4M/year

Overview: A nearly 20x surge in UPS expedited service usage was traced to a change in the service selection system, which overrode normal routing and unintentionally defaulted to costly expedited options.

Detection & Outcome: Anomaly Detection caught the spike at its onset. The client identified and corrected the system error, stopping the bleed before it ballooned into multi-million-dollar losses.



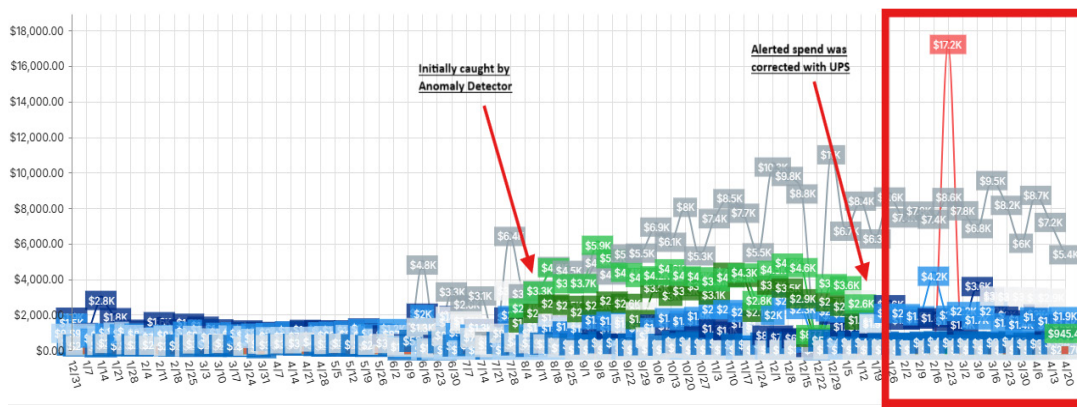
04: Shipping Charge Correction Fee Surge

Error Type: Internal—API update failure **Recovered:** \$477,000

Potential Exposure: \$1.6M/year

Overview: A significant jump in UPS shipping charge correction fees went unnoticed by internal teams. The underlying cause: invoice adjustments were not properly updated through the API, creating unnecessary audit fees.

Detection & Outcome: Anomaly Detection exposed the hidden cost increase, enabling the client to address the API update gap and stop the recurring overcharges.



The verdict is in.

In the world of shipping, “right” on paper doesn’t always mean “right” in reality.

What starts as a single keystroke error, system glitch, or carrier oversight can quietly snowball into hundreds of thousands—or even millions—in unnecessary spend. With an AI-powered extra layer of defense, you can see the invisible, stop small issues before they become big problems, and protect your bottom line without slowing operations.

Ship Smarter.

GET STARTED