

CASE STUDY

Large Global Manufacturer Achieves **\$15.4M** in Annualized Savings and an ROI of **1,906%**



The challenge:

This global manufacturer of electrical and industrial power management technologies ships across continents, managing thousands of freight and parcel movements each week. With a complex logistics network and hundreds of carrier relationships, they faced:

- High shipping costs hidden in freight and parcel invoices
- Difficulty identifying and recovering overcharges from hundreds of carriers
- Limited visibility into optimization opportunities across modes and lanes
- Lack of internal bandwidth to manage claims, disputes, and carrier negotiations



The solution:

Freight Audit, Recovery, and BI

AI-Powered Anomaly Detection

From hidden overcharges to missed optimization opportunities, Intelligent Audit turned complexity into clarity, delivering measurable savings and freeing teams from managing hundreds of carrier relationships.

The manufacturer has been able to:

- **Recover millions in invoice overcharges**

Through a comprehensive audit of every invoice and shipment, Intelligent Audit identified errors and secured all eligible refunds, across all modes and carriers.

- **Resolve disputes faster and ensure accurate payments**

By identifying overbillings early and managing disputes efficiently, Intelligent Audit reduced resolution time from nearly a month to just one week, ensuring correct payments and improving cash flow.

- **Prevent unnecessary costs from happening**

Using proactive analytics, Intelligent Audit pinpointed downgrade opportunities, shipment consolidations, and address corrections, preventing unnecessary spend before it occurred.

- **Catch costly anomalies in real time**

AI-powered monitoring flagged irregular spending patterns from customs duty errors to unusual accessorial charges, so the manufacturer could act quickly, recover costs, and avoid repeat issues.

The impact:

By putting Intelligent Audit’s systematic freight audit, proactive analytics, and AI-Powered Anomaly Detection into action, this global manufacturer transformed its transportation spend. The partnership has generated millions in savings and delivered an exceptional return on investment—results that, when annualized, showcase the scale and sustainability of the impact.

The numbers ▼	
1,906% ROI	Audit & Recovery: \$10.4M Freight: \$9.2M / Parcel: \$1.2M
	Optimization: \$3.02M
\$15.4M savings	Anomaly Detection: \$1.74M



With Intelligent Audit’s technology and expertise woven into their operations, the manufacturer gains confidence that billing is precise, payments are timely, and decision-making across their transportation network is faster and more informed. As the partnership grows, continuous monitoring and advanced analytics will uncover fresh opportunities for efficiency and cost savings—keeping their supply chain agile and optimized in an ever-evolving market.

Ship Smarter. [GET STARTED](#)