

CASE STUDY

From Limited Insight and Control to \$1.9M in Savings

Customer Profile

Large distributor processing ~120,000 freight invoices annually

Challenge

Freight audit was limited to surface-level checks, missing:

- Contract rate non-compliance
- Duplicate billing
- Accessorial overcharges

Finance lacked confidence in transportation spend accuracy.

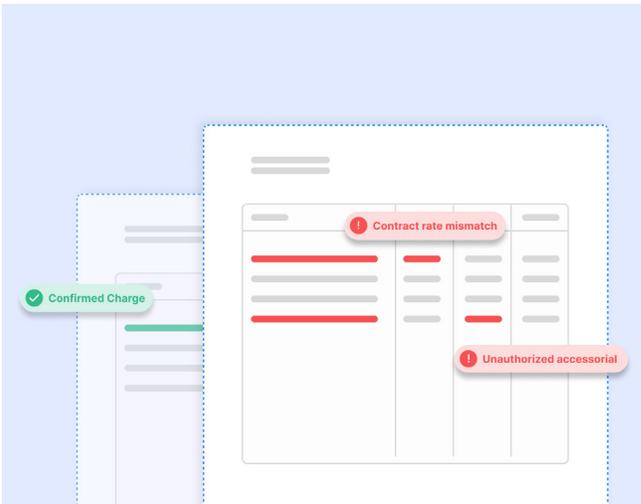
Solution

- Implemented detailed freight audit across TL and LTL
- Identified common exception patterns and root causes
- Worked with transportation and finance teams to improve controls upstream

Common exceptions uncovered

- Contract rate mismatches
- Duplicate invoices
- Unauthorized accessorial charges
- Incorrect fuel surcharge application

ROI & Impact ▼



\$1.9M in recoveries and prevented overcharges

11% improvement in invoice accuracy

35% reduction in manual invoice review

+ Stronger controls between transportation and finance