

# Basic Policies

Last Updated: March 6, 2026

## 1) Terms of Use

By using **artist-e.org** (the “Site”), you agree to these Terms of Use. If you do not agree, do not use the Site.

## 2) Educational Information Only (No Professional Advice)

Artist-E provides coaching, resources, and speaking related to the business side of art. Content on the Site and in coaching is for **educational and informational purposes only** and does not constitute legal, tax, financial, or other professional advice. You are responsible for your own decisions and results.

## 3) Coaching & Speaking Disclaimer (No Guarantees)

We cannot guarantee specific outcomes (income, sales, gallery placement, audience growth, etc.). Results depend on many factors outside our control.

## 4) Purchases, Sponsorships, and Third-Party Checkout

Some purchases (such as **Coaching Call with Anna**) and sponsorship/donation options are offered through third-party pages hosted by Kit. ([creative-painter-3730.kit.com](https://creative-painter-3730.kit.com))

- Payment processing, tax forms/receipts, and checkout security may be handled by Kit and its payment partners.
- Your purchase may also be subject to Kit’s terms and privacy practices. ([creative-painter-3730.kit.com](https://creative-painter-3730.kit.com))

## 5) Cancellation & Rescheduling Policy (Coaching Calls)

If you sell 1:1 coaching via Kit, this policy is a good default:

- **Rescheduling:** You may reschedule with at least **24 hours’ notice** by contacting [anna@annadonahue.com](mailto:anna@annadonahue.com).
- **Late cancellations / no-shows:** Cancellations with less than **24 hours’ notice**, or no-shows, are **not refundable**.
- **Late arrival:** If you arrive late, the session will still end at the scheduled time to respect other bookings.

(If you use a scheduling tool like Calendly/Acuity, you can add: “Rescheduling links are provided in your confirmation email.”)

## 6) Refund Policy

- **Coaching calls:** Refunds are available only if requested **at least 24 hours before** the scheduled session time (or if we need to cancel and cannot reschedule).
- **Sponsorships / donations:** Sponsorships/donations are generally **nonrefundable**, unless required by law.

If you want a different stance (more generous, stricter, etc.), tell me and I’ll rewrite this section.

## 7) Intellectual Property

All Site content (text, graphics, logos, images, videos, downloads, and materials) is owned by Artist-E or used with permission and is protected by intellectual property laws. You may not copy, reproduce, distribute, or create derivative works without written permission, except for personal, noncommercial use.

## 8) User Submissions (Contact Form)

If you submit messages or materials through the contact form, you grant us permission to use that information to respond and provide services. Please do not submit confidential or sensitive information you do not want shared electronically. ([artist-e.org](http://artist-e.org))

## 9) Acceptable Use

You agree not to:

- Attempt to disrupt or compromise the Site’s security
- Use the Site for unlawful purposes
- Send spam, abusive, or harassing messages through our forms

## 10) Limitation of Liability

To the maximum extent permitted by law, Artist-E will not be liable for indirect, incidental, special, consequential, or punitive damages arising from your use of the Site or services.

## 11) Governing Law

These policies are governed by the laws of the State of Michigan without regard to conflict of laws principles.

## 12) Contact

Questions about these policies: [anna@annadonahue.com](mailto:anna@annadonahue.com)