HERTZLER
Data into Knowledge

Tested and Supported Environments
GainSeeker® Suite v10.2

Tested Operating Environments

These are the components on which Hertzler Systems has extensively tested our programs.

We are confident that our programs will operate with normal parameters, in environments using these components, for most users.

Every reasonable effort will be made to correct any issues that arise in these environments.

Component Type	Component
Operating Systems	Windows 11 64-bit
	Windows 10 64-bit
Databases	Microsoft SQL Server 2025
	Microsoft SQL Server 2022
	Oracle 18.4.0.0.0 (18c)
Internet Server Software	Microsoft IIS

Supported Operating Environments

We can reasonably expect our programs to operate with normal parameters, in environments using these components, for most users.

Every reasonable effort will be made to correct any issues that arise in these environments.

Component Type	Component
Operating Systems (32- and 64-bit)	Windows 11
	Windows 10* / Windows Server 2016 - 2022
	Citrix Server
Databases (32- and 64-bit)	Microsoft SQL Server 7* - 2025
	Microsoft SQL Server Express 2005* - 2025
	Microsoft SQL Server on Linux 2017 - 2025
	Microsoft Azure SQL
	Oracle 8.0.1 - 21c
	MySQL 5.1.2.6
	Pervasive PSQL 9 - 12 and Actian Zen
Internet Server Software	Microsoft IIS
Virtual Machines	*GainSeeker is supported on Virtual Machines.*

*   These operating systems are not recommended, as Microsoft support has ended for these products and continued use may expose you to security risks.
For details, see https://docs.microsoft.com/en-us/lifecycle/ .

Unsupported Operating Environments

Operating systems and databases not listed as Tested or Supported are considered Unsupported.

We make no assumptions that the program will run in environments containing one or more unsupported components and may not provide customer support services for these environments. If support is provided, it may be a chargeable service, even for customers with HertzlerNet support contracts.

Additionally, there are some components on which GainSeeker does not run or is not expected to run:

Component Type	Component
Operating Systems	Windows 8.1 and older
Databases	MariaDB
	MySQL v5.0.2 and prior
	Microsoft SQL Server v6.5 and prior
	Oracle v7 and prior
	Pervasive.SQL v8 and prior

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