

Supernal Subprocessors		
Category	Service	Data Processed
AI/ML Services	OpenAI	User messages; document content; transcriptions
AI/ML Services	Google AI / Gemini	Uploaded files and multimodal content
AI/ML Services	Pinecone	Document embeddings; semantic search data
AI/ML Services	LangChain	Chained LLM calls & external API data
Communication Services	Twilio	Phone numbers; call data; verification codes
Communication Services	VAPI	Voice call data; transcripts; phone assistant interactions
Communication Services	Postmark	Email addresses for transactional emails
Communication Services	Slack	User notifications and workflow alerts
Authentication & Identity	Auth0	User authentication data; profiles; JWT tokens
Authentication & Identity	Google OAuth	Google account authentication data
Document Processing	Reducto	Uploaded documents and extracted content
Document Processing	Firecrawl	Website content and structured data conversion
Infrastructure & Monitoring	Google Cloud Platform	Stored & transmitted data (Secret Manager, Cloud Storage, Logging)
Infrastructure & Monitoring	Sentry	Error logs and performance data with user context
Infrastructure & Monitoring	Honeycomb	Application traces and logs for observability
Workflow Automation	n8n	Workflow data; credentials; execution logs
Workflow Automation	SerpAPI	Search queries and results
Workflow Automation	Zapier	Workflow automation and integrations data
Design Tools	Figma	Design files and assets (if they include identifiable user content)
Database & Caching	Redis	User session data and cached data
Database & Caching	RabbitMQ	Task queue data containing user information
Other Sub-Processors	Supabase	Database; auth; storage — user data
Other Sub-Processors	Incident.io	Incident management data; user data
High/Medium Risk Services (Web)	Auth0 (@auth0/auth0-react)	User authentication data; email; profile; login sessions
High/Medium Risk Services (Web)	Segment (@segment/analytics-next)	User behavior analytics; identifiable user actions
High/Medium Risk Services (Web)	Sentry (@sentry/remix, @sentry/vite-plugin)	Error logs; performance monitoring data
High/Medium Risk Services (Web)	n8n (@n8n_io/n8n-demo-component)	Workflow automation data