

Terms of Use

PLEASE READ THESE TERMS OF USE ("**TERMS**") CAREFULLY. THIS IS A LEGALLY BINDING AGREEMENT BETWEEN YOU (THE USER) AND INFINA FINANCE PRIVATE LIMITED ("IFPL") ESTABLISHING THE TERMS AND CONDITIONS UNDER WHICH THE WEBSITE MAY BE USED AND/OR ACCESSED.

BY ACCESSING THIS WEBSITE, OR ANY PAGES THEREOF, AND/OR USING THE INFORMATION OR SERVICES PROVIDED ON OR VIA THIS WEBSITE, YOU AGREE TO BE BOUND BY THESE TERMS.

IN THE EVENT YOU ARE NOT AGREEABLE TO THESE TERMS, YOU SHALL NOT ACCESS THE WEBSITE OR AVAIL OF ANY SERVICES AVAILABLE ON THE WEBSITE. THESE TERMS EXPRESSLY SUPERSEDE ALL PRIOR AGREEMENTS OR ARRANGEMENTS BETWEEN YOU AND IFPL IN RELATION TO THE BROWSING OR USAGE OF THE WEBSITE.

YOU FURTHER UNDERSTAND THAT ACCESS TO THE WEBSITE AND THE OFFER OF SERVICES IS CONDITIONAL UPON YOUR CONSENT AND ACCEPTANCE OF ALL THE TERMS, CONDITIONS, AND OBLIGATIONS CONTAINED HEREIN (AS MAY BE AMENDED FROM TIME TO TIME).

IN THE EVENT OF ANY CONFLICT BETWEEN THE TERMS AND CONDITIONS SPECIFIC TO ANY SERVICES AND THESE TERMS, THE CONDITIONS SPECIFIC TO SUCH SERVICES SHALL PREVAIL.

General

IFPL (also referred to herein as "we", "**our**", or "**us**") owns the Website. These Terms, together with the Privacy Policy and Cookie Policy, govern the use of the Website by the User.

Use of the Website and all Services are subject to Applicable Laws. If you have any queries or concerns regarding these Terms, please contact us using the email given in the Support and User Grievance Section of these Terms.

Definitions

For the purpose of these Terms:

1. "**Applicable Laws**" means all applicable laws, statutes, enactments, ordinances, rules, regulations, codes, by-laws, notifications, circulars, directions, guidelines, policies, requirements, orders, judgements, decrees, writs or injunctions of any legislative, administrative, judicial or quasi-judicial authority of India, and any binding requirement of any governmental or regulatory body applicable to the User or the Website, in each case as amended, supplemented, re-enacted, consolidated or replaced from time to time;
2. "**User**", "**you**", and "**your**" means any natural or legal person who accesses, browses, or uses the Website, whether or not such person has registered for or created a User Account;
3. "**Website**" means the website owned by IFPL at <https://infina.co.in/>, <https://digilas.infina.co.in> through which IFPL offers its Services;
4. "**Services**" means the financial services and products offered by IFPL through the Website, including but not limited to loan products and related offerings;
5. "**Third Party**" means any person or entity other than IFPL and the User;
6. "**Registration Data**" means all information submitted by the User during the sign-up or registration process, including any updates thereto;

7. **"User Account"** means the account created by the User on the Website through the registration process, which enables the User to access and avail certain features and Services offered on the Website.

Scope of Terms

These Terms govern solely the User's access to and use of the Website, including the creation, maintenance, and administration of User Accounts, browsing of Website content, and utilization of the features and functionalities made available on the Website. The provision of any Services shall be subject to and governed by separate, Services specific agreements, terms and conditions, sanction letters, and/or other definitive documentation required to be executed between the User and IFPL , as per applicable laws.

In the event of any conflict or inconsistency between these Terms and any other agreement related to Services with respect to the terms governing Services, the provisions of the relevant Services agreement, terms and conditions, sanction letters, and/or other definitive documentation shall prevail. The User acknowledges and agrees that acceptance of these Terms does not, by itself, create any entitlement, right, or obligation with respect to any Services, and that the grant, disbursal, and administration of any Services shall remain subject to the User's separate acceptance of and compliance with the applicable Services agreement, terms and conditions, sanction letters, and/or other definitive documentation executed between the User and IFPL and all Applicable Laws.

User Consent

It is strongly recommended that the User carefully review these Terms prior to registering on, using, or accessing any materials, information, or Services provided on the Website. Your continued use of the Website, including after any amendments or modifications to these Terms, shall constitute your binding acceptance of and agreement to comply with the Terms as updated from time to time.

Registration and Account Creation

To obtain certain Services offered by IFPL through the Website, the User is required to create a User Account by completing the registration process on the Website. By accessing and utilizing the Website to create a User Account, the User confirms and represents that the User has attained a minimum age of eighteen (18) years and is legally competent to enter into a valid contract under Applicable Laws. IFPL shall not be held liable for any misuse of or unauthorized access to its Website by any person who does not satisfy the eligibility requirements set out herein. A User Account shall be created using the User's registered mobile number and email address and authenticated by means of a one-time password ("**OTP**"). By creating a User Account, the User acknowledges and confirms that:

1. the User holds a valid Permanent Account Number, as required for authentication;
2. the User is in possession of a device with active access to the registered mobile number and email address, sufficient to receive and authenticate the OTP required for User Account verification; and
3. the User's use of the User Account is personal and non-transferable, and the User shall not permit any other person to use the User Account or access the Website through the User's credentials.

User Obligations

By accessing or using the Website and/or creating a User Account, the User agrees to comply with and be bound by the following obligations. The User shall:

1. comply with all Applicable Laws, these Terms, the Privacy Policy, and any other applicable terms, policies, or guidelines published on the Website from time to time;
2. provide accurate, current, and complete information as required during the registration process, regularly update and maintain the accuracy of all Registration Data submitted to IFPL, and promptly notify IFPL in writing upon becoming aware that any Registration Data or other information previously provided has become inaccurate, incomplete, or misleading;
3. be solely responsible for maintaining the confidentiality of the User Account credentials, including the registered mobile number, password, and OTP, and shall not disclose such credentials to any Third Party or permit any Third Party to access or use the User Account;
4. immediately notify IFPL upon becoming aware of any unauthorized use of the User Account, any breach of security, or any other compromise of the User Account credentials;
5. not create or maintain more than one User Account, and shall not use or attempt to use another User's account without prior written authorization from IFPL;
6. not impersonate any individual or entity, or submit, share, or otherwise provide personal data of any other person without their lawful authority or explicit consent;
7. not post, publish, or transmit any false, misleading, defamatory, harmful, threatening, abusive, harassing, invasive of privacy or rights of publicity, offensive, or unlawful messages, or any content that promotes racism, hatred, or harm to individuals, groups, religions, or castes, or that discloses personal matters concerning any person, or that infringes on any intellectual property rights or violates any Applicable Laws;
8. not engage in any activity that interferes with or disrupts access to the Website, or that compromises the security, integrity, or operation-related features of the Website or any network connected therewith;
9. not upload or distribute files that contain viruses, corrupted files, or other harmful software that may damage the Website or any computer system;
10. not attempt to gain unauthorized access to any portion or feature of the Website, or any systems or networks connected to it, through hacking, password mining, use of bots, scrapers, automated tools, or any other illegitimate means;
11. not resell or commercially exploit the Services provided by the Website, and not reverse engineer, modify, copy, distribute, transmit, display, perform, reproduce, publish, license, create derivative works from, transfer, or sell any information or software obtained from the Website;
12. cooperate in any investigation conducted by IFPL and provide confirmation of the User's identity or any other information previously provided on the Website, as may be reasonably requested by IFPL;
13. be solely responsible for obtaining and maintaining all telephone, computer hardware, software, and other equipment and connectivity needed for access to and use of the Website, and all charges related thereto shall be borne solely by the User, and shall take adequate precautions for the protection of the User's device and data against unauthorized access, malware, and other security threats;
14. not undertake any action or omission that may jeopardize, compromise, or adversely affect the integrity, security, or proper functioning of the User Account; and
15. acknowledge that: (i) not all Services are available in all geographic areas, and the User may not be eligible for all Services offered by IFPL on the Website outside India; (ii) IFPL

reserves the right to determine the availability and eligibility for any Services offered on the Website; and (iii) the creation of a User Account or registration on the Website does not guarantee the approval, sanction, or disbursement of any financial product or Service, and all such decisions shall remain at the sole discretion of IFPL, subject to applicable eligibility criteria and Applicable Laws.

Your Privacy

Your access to and use of the Website, and the collection, use, storage, and processing of personal data (including Registration Data) submitted through or on the Website, is governed by IFPL's Privacy Policy, which can be accessed at [Privacy Policy](#). The User is encouraged to review the Privacy Policy carefully prior to submitting any personal data on the Website.

IFPL processes personal data in accordance with Applicable Laws, including the Information Technology Act, 2000, the Information Technology (Reasonable Security Practices and Procedures and Sensitive Personal Data or Information) Rules, 2011, the Digital Personal Data Protection Act, 2023, and the Digital Personal Data Protection Rules, 2025, each as amended, supplemented, or replaced from time to time.

The Website also uses cookies and similar tracking technologies to enhance user experience and analyse usage patterns, as further described in the Cookie Policy, which can be accessed at [Cookie Policy](#).

Proprietary Rights to Content

The Website, including all features, functionalities, and content made available thereon, constitutes the proprietary property of IFPL and is owned and managed by IFPL. The User acknowledges that all content available through the Website, including but not limited to text, software, photographs, graphics, logos, designs, and other materials provided through advertisements or emails, constitutes the intellectual property of IFPL. All rights relating to the Website, including its features and functionalities, are the exclusive property of IFPL, particularly including but not limited to copyrights, trademarks, source code, patents, and any other intellectual property rights. Without limiting the generality of the foregoing, the User acknowledges that "Infina" is a registered trademark of IFPL, and any unauthorized use, reproduction, or display of such trademark, whether in whole or in part, without the prior written consent of IFPL, is strictly prohibited and may constitute an infringement of IFPL's intellectual property rights under Applicable Laws. Subject to the User's compliance with these Terms, IFPL grants the User a limited, non-exclusive, non-transferable, and revocable license to access and use the Website solely for the User's personal, non-commercial purposes. The User shall not copy, reproduce, forward, download, distribute, display, share, or create derivative works from any content available on the Website without obtaining the necessary rights or prior written authorization from IFPL.

Third Party Websites and External Links

The Website may contain links to websites operated by Third Parties, including other service providers. Such links are provided solely for the User's convenience and do not constitute any endorsement, sponsorship, or assumption of responsibility by IFPL for the content, accuracy, privacy practices, or availability of any linked website. IFPL exercises no control over Third Party websites and makes no representation or warranty in relation thereto. IFPL is under no obligation to maintain, update, or verify the accuracy or availability of any links to Third Party websites appearing on the Website. You may access any such linked website entirely at your own risk and are solely responsible for evaluating the suitability of any information, products, or services available thereon. The User's access to and use of any Third Party website shall be subject to and governed by the terms and conditions and privacy policy of such Third-Party

website, and IFPL shall bear no responsibility for the User's acceptance of, compliance with, or any consequences arising from such Third Party terms and policies. IFPL shall not be responsible for any personal data or information collected, processed, or stored by any Third Party website accessed through links on the Website, and the User is advised to review the privacy practices of any such Third Party website prior to providing any personal data thereon. IFPL shall not be liable for any loss, damage, or claim arising out of or in connection with your access to or use of any Third Party website, including any claim of intellectual property infringement. The User's indemnification obligations under these Terms, including those set forth in the Indemnification section hereof, shall extend to any claims, liabilities, damages, and costs arising from the User's interaction with any Third Party website accessed through the Website.

Disclaimer, Limitation of Liability, and Warranty

All information made available on the Website is provided on an "as is" basis and is without warranties of any kind, either express or implied, including but not limited to warranties of title, implied warranties of merchantability, or fitness for a particular purpose, other than those warranties which are implied by and incapable of exclusion, restriction, or modification under Applicable Laws.

No information, content, data, material, tool, calculator, illustration, or communication made available on the Website shall constitute or be construed as financial, investment, tax, legal, or other professional advice or a recommendation to enter into any transaction or adopt any strategy. All information on the Website is provided for general informational purposes only and shall not be relied upon as the basis for any financial or investment decision. IFPL does not act as, and shall not be deemed to be, a financial adviser, investment adviser, or fiduciary in relation to any information made available on the Website. The User shall independently evaluate the suitability of any information, product, or Service before making any financial decision and is strongly advised to seek independent professional advice from qualified professionals who are fully aware of the User's individual financial circumstances, risk appetite, and objectives. IFPL expressly disclaims all liability for any loss, damage, or adverse consequence arising from or in connection with any reliance placed by the User or any Third Party on any information or content made available on the Website.

Specifically, IFPL makes no warranty that: (i) the Website will meet the User's requirements, or that the User's use of the Website will be uninterrupted, timely, secure, or error-free; (ii) the results obtained from using the Website or associated materials will be effective, accurate, or reliable; (iii) the quality of the Website or materials will meet the User's expectations; or (iv) any errors or defects in the Website will be corrected. No oral or written advice or information obtained by the User from the Website shall create any warranty not expressly stated in these Terms. To the fullest extent permitted by Applicable Laws, IFPL shall bear no liability arising from any content uploaded, submitted, or otherwise made available by the User on or through the Website, whether under intellectual property rights, libel, privacy, publicity, obscenity, or other Applicable Laws.

By accessing and using the Website, the User acknowledges that financial services involve inherent risks and that certain aspects of the provision of such Services are beyond the control of IFPL.

The User acknowledges that any material or data downloaded or otherwise obtained through the Website is done entirely at the User's own risk, and the User shall bear full responsibility for any loss of data resulting from such downloads. IFPL shall not be liable for any inaccuracies, errors, delays, or omissions in data or information, or any damage or loss arising from such issues, whether caused by technical failures, interruptions, or other factors.

Without prejudice to the User's obligations under the User Obligations section of these Terms, any activity conducted through the User Account shall be deemed to have been performed by

the User, and IFPL shall not be liable for any loss, damage, or liability resulting from the User's failure to secure the User Account credentials.

To the maximum extent permitted by Applicable Laws, in no event shall IFPL be liable to the User or any Third Party for any indirect, incidental, special, consequential, exemplary, or punitive damages, including but not limited to loss of profits, loss of revenue, loss of business, loss of goodwill, loss of data, or loss of anticipated savings, howsoever arising, whether in contract, tort (including negligence), strict liability, or otherwise, even if IFPL has been advised of the possibility of such damages, in connection with the User's access to or use of, or inability to access or use, the Website or the Services.

Indemnification

The User agrees to indemnify, defend, and hold harmless IFPL, its officers, directors, employees, agents, representatives, suppliers, and successors and assigns from and against any and all Third Party claims, liabilities, damages, settlements, and costs (including but not limited to reasonable legal fees, court costs, expert fees, and other litigation expenses) arising out of or in connection with: (a) the User's use of or access to the Website or the Services; (b) any breach of these Terms or the Privacy Policy by the User; (c) any violation of Applicable Laws by the User; (d) any content uploaded, submitted, or otherwise made available by the User on or through the Website; (e) any misrepresentation made by the User, including in respect of Registration Data; (f) any violation or infringement of Third Party rights, including intellectual property or other proprietary rights, by the User or anyone using the User Account; or (g) any dispute between the User and any Third Party arising from or relating to the Website or the Services. This indemnification obligation is in addition to and without prejudice to any specific indemnification obligations set out elsewhere in these Terms.

Severability

In the event that any provision of these Terms is determined to be unlawful, illegal, void, or unenforceable under Applicable Laws, such provision shall nonetheless be enforceable to the fullest extent permitted by Applicable Laws, and the unenforceable portion shall be deemed severed from these Terms. No such determination shall affect the validity or enforceability of the remaining provisions of these Terms, which shall continue in full force and effect. To the extent an unenforceable provision can be modified so as to be lawful and enforceable while preserving its original intent, it shall be deemed modified to the minimum extent necessary and, where required, replaced with a valid and enforceable provision that most closely achieves the original intent.

Confidentiality

You agree not to disclose, publish, or otherwise make available any non-public, confidential, or proprietary information you may access or obtain in connection with your use of the Website, except with our prior written consent or as required by Applicable Laws. "Confidential Information" includes, without limitation: (a) any non-public information relating to the Website or our software, systems, technology, programming, operations, pricing, or Services; (b) any information designated as confidential at the time of disclosure or that should reasonably be understood to be confidential by its nature; and (c) any non-public personal data or communications shared with you by us or through the Website to the extent permitted under the Privacy Policy and Applicable Laws. You shall use Confidential Information solely for lawful use of the Website in accordance with these Terms, shall protect it with reasonable safeguards, and shall not copy, store, transmit, or disclose it except as expressly permitted herein. The obligations under this clause shall not apply to information that you can demonstrate: (i) is or becomes publicly available through no breach of these Terms; (ii) was lawfully known to you prior to disclosure; (iii) is independently developed by

you without use of Confidential Information; or (iv) is lawfully received from a Third Party without restriction. Nothing in this clause limits our rights or obligations under the Privacy Policy.

Notices

Except as otherwise provided in these Terms, all notices served under these Terms shall be made in writing and shall be delivered (a) by hand delivery, (b) by internationally recognised courier service with signed-for delivery, or (c) by electronic mail. Each such notice shall be sent to the address set out below or as may be notified in writing and shall be deemed received (a) in the case of hand delivery, upon delivery; (b) in the case of courier service, fifteen (15) days after posting it; and (c) in the case of electronic mail, immediately upon transmission.

For Notices to IFPL:

Name: Ms. Sriparna Dhar;

Address: 7th Floor, Sheil Estate, Dani Corporate Park, 158, C.S.T Road, Kalina, Santacruz (East), Mumbai-400098, India;

Email: grievanceredressal@infina.in;

Phone: 022-66808300.

All notices to the User shall be deemed to have been delivered via email. Such notice shall be considered given forty-eight (48) hours after being sent to the email address provided by the User.

Breach

Without prejudice to IFPL's other rights and remedies under these Terms, if the User breaches these Terms in any way, or if IFPL reasonably suspects that the User has breached these Terms in any way, IFPL shall be entitled to take such action as it may deem fit, including but not limited to suspending or terminating the User's access to the Website and/or the User Account, without prior notice or liability.

Survival of Key Provisions upon Termination

Upon termination or suspension of your User Account or access to the Website for any reason, your right to use the Website shall immediately cease; however, the following provisions shall survive and remain in full force and effect to the extent applicable: User Obligations; Your Privacy; Proprietary Rights to Content; Disclaimer, Limitation of Liability, and Warranty; Indemnification; Severability; Confidentiality; Notices; Dispute Resolution, Governing Law and Jurisdiction; Waiver and Entire Agreement; Force Majeure; Assignment; and any other provision that, by its nature, is intended to survive termination, including obligations accrued prior to termination.

Dispute Resolution, Governing Law and Jurisdiction

In the event of any dispute, difference, or claim arising out of or in connection with these Terms, including their scope or applicability, or the User's use of the Website ("**Dispute**"), either party may serve a written notice of Dispute on the other party, setting out the nature and particulars of the Dispute, prior to initiating any conciliation, arbitral, or legal proceedings. Within seven (7) days of service of the notice of Dispute, the parties shall first attempt to resolve the Dispute through conciliation administered by Sama (Odrways Solutions Private Limited) in accordance with Sama's Conciliation Rules, which are incorporated herein by reference. A conciliator shall be appointed by Sama on receipt of consent of all parties to the proceedings. The conciliation shall be completed within twenty-one (21) days of issuance of the notice of Dispute, unless extended by mutual written agreement or as per Sama's Conciliation Rules, whichever period is lesser. If the parties reach a settlement, the conciliator

shall draw up and/or authenticate a settlement agreement in accordance with Section 73 of the Arbitration and Conciliation Act, 1996 (as amended) ("the Act"), and such settlement agreement shall, by virtue of Section 74 of the Act, have the same status and effect as an arbitral award on agreed terms under Section 30 of the Act and shall be enforceable as a decree of a competent court. If the Dispute is not resolved within the prescribed period, or if either party fails or refuses to participate within the time stipulated or as per Sama's Conciliation Rules, the conciliation shall be deemed to have failed. The period of conciliation shall be excluded from the computation of limitation for any subsequent proceedings. All information, documents, and statements exchanged in the course of the conciliation shall be confidential and shall not be admissible or relied upon in any subsequent arbitral, legal, or regulatory proceedings, and neither party shall call the conciliator as a witness in any subsequent proceedings.

Upon failure of the conciliation proceedings, the Dispute shall be referred to and finally resolved by institutional arbitration administered by Sama in accordance with Sama's Arbitration Rules as in force at the date of commencement of the arbitration ("Sama Rules"), which are incorporated herein by reference. In the event of any inconsistency between the Sama Rules and the provisions of these Terms, the Sama Rules shall prevail to the extent permitted under the Act. The arbitral tribunal shall comprise a sole arbitrator appointed by Sama from its panel of empanelled arbitrators, and the parties agree that Sama's decision on appointment shall be final and binding. The seat of the arbitration shall be Mumbai, and all proceedings shall be conducted in the English language. All proceedings shall be conducted online on www.sama.live, and all communications, filings, and submissions in the arbitration shall be made electronically through the Sama platform. The arbitral award shall be final and binding on both parties. The costs of the arbitration, including Sama's administrative fees and the arbitrator's fees, shall be borne initially by the claimant and thereafter allocated by the tribunal in the final award. All proceedings, pleadings, orders, and awards shall be maintained in strict confidence by the parties and shall not be disclosed to any Third Party, save as required by Applicable Laws or for the purpose of enforcement. These Terms and any Dispute arising out of or in connection with these Terms (including non-contractual disputes or claims) shall be governed by and construed in accordance with the laws of India. Subject to the arbitration provisions set forth above, the courts at Mumbai shall have exclusive supervisory jurisdiction over the arbitration proceedings and exclusive jurisdiction over any other proceedings arising out of or in connection with these Terms, and each party irrevocably submits to the jurisdiction of such courts.

Notwithstanding anything to the contrary, IFPL may, at its sole discretion, appoint, replace, or engage any other online dispute resolution institution, entity, or platform for the purposes of dispute resolution under these Terms, provided that: (a) IFPL shall provide the User with not less than thirty (30) days' prior written notice of any such change, which notice may be given by posting on the Website or by any other means by which the User obtains notice thereof; (b) any such replacement institution, entity, or platform shall be an online dispute resolution provider duly established and operating in accordance with Applicable Laws; and (c) any Dispute in respect of which conciliation or arbitration proceedings have already been commenced prior to the effective date of such change shall continue to be administered and resolved by the institution, entity, or platform under which such proceedings were initiated, unless the parties mutually agree otherwise in writing.

Waiver and Entire Agreement

No failure or delay by IFPL in exercising any right, remedy, power, or privilege under these Terms shall operate as a waiver thereof, nor shall any single or partial exercise of any such

right, remedy, power, or privilege preclude any other or further exercise thereof or the exercise of any other right, remedy, power, or privilege. Any waiver of these Terms must be in writing and signed by IFPL. These Terms represent the entire agreement between the parties concerning the use of the Website, superseding all previous agreements in relation thereto, provided that nothing herein shall affect the validity or applicability of any separate Services-specific agreements executed between the User and IFPL.

Force Majeure

Notwithstanding anything to the contrary in these Terms, IFPL shall not be liable for any failure or delay in performing any obligation hereunder where such failure or delay results from causes beyond IFPL's reasonable control. Such causes include, without limitation, acts of God, natural disasters, epidemics or pandemics, war, terrorism, civil unrest, strikes, lockouts or other industrial disputes, power or internet outages, failures of utility or telecommunications networks, cyber security incidents, governmental orders or regulations, court or administrative directives, and system or infrastructure failures not caused by IFPL. Suspension or delay of Services due to a force majeure event shall not entitle the User to any refund or other compensation.

Assignment

You shall not assign, transfer, or delegate these Terms or any rights or obligations hereunder, whether by operation of law or otherwise, without IFPL's prior written consent. Any attempt to assign, transfer, or delegate in violation of this clause shall be null and void. We may assign or transfer these Terms, in whole or in part, to any person or entity for any reason, including in connection with a merger, acquisition, corporate reorganization, sale of assets, or by operation of law under Applicable Laws.

Modification of Terms

IFPL reserves the right to update, amend, or modify these Terms at its sole discretion from time to time. Such changes, modifications, additions, or deletions shall be effective immediately upon notice thereof, which may be given by posting on the Website, by electronic mail, or by any other means by which the User obtains notice thereof. The User is responsible for regularly reviewing these Terms to ensure compliance with any changes. Any use of the Website by the User after such notice shall be deemed to constitute acceptance by the User of such changes, modifications, or additions.

Service Availability and Modifications

IFPL reserves the right, at any time and without prior notice, to make changes to the features, functionality, or content of the Website, or to modify, deactivate, suspend, or discontinue access to the Website, in whole or in part, whether temporarily or permanently, including for the purposes of maintenance, upgrades, or repairs. IFPL shall not be liable for any such modification, deactivation, suspension, or discontinuation of the Website, and the User shall have no claim for compensation, refund, or remedy arising therefrom.

Support and User Grievance

If you have any concerns, questions, or suggestions relating to these Terms or want to communicate with us regarding the Website, please write to us at the email address mentioned here. We commit to reaching out to you within Thirty (30) working days of your request. We may be contacted at grievanceredressal@infina.in.

Link - infina.co.in