



# Knox County Highway Department

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## TextMyGov Announcement

Knox County, IN's Highway Department is thrilled to introduce TextMyGov, a convenient and smart text messaging service! This service will enable residents to effortlessly receive important notifications and easily find specific information by texting the County.

We will officially launch the new text messaging system to the public on August 24, 2026. Residents may receive a text message from **80946** from the County initiating the service. You can choose to opt-out at any time by texting **STOP**.

If you don't receive the initial message, you can choose to opt-in by texting the keyword "**KNOX HIGHWAY**" to the number **80946**. After sending the initial keyword, you will be asked to reply "**YES**" to confirm opt-in. Residents may receive notifications for road closures, paving schedules, office closure, etc.

Also starting soon, residents will be able to receive on-demand information 24/7 by texting 1-2 keywords to the County's TextMyGov number, **812.398.7411**. You'll be able to get quick information about road closures, paving schedules, office closure, and other Highway Department information. You can also report issues and follow up on an issue to see the status of it, by texting the word **REPORT** to **812.398.7411**, and following the prompts.

The County's use of this technology is another example of how our community enhances resident services by implementing 21<sup>st</sup>-century solutions. We're excited about this new way of communicating with residents and look forward to sharing important Highway Department related notifications. Other governmental entities across the country are utilizing this system with great success. Stay informed, stay ahead.

Sincerely,

Chad Reynolds

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