

EARLY BIRD  
SPECIAL



# KIMPACT FORUM 2026

Bridging Knowledge, Inspiring Innovation, Creating Impact  
#KIMPACTForum

March 18th–20th, 2026  
Sukhothai Hotel Bangkok

## INTERNATIONAL FACILITATORS



**Dr. Moria Levy**  
ROM Global  
Israel



**Dr. Eric Tsui**  
The Hong Kong Polytechnic  
University- China



**Grace Najjar**  
Align Management  
Solutions - UAE



**Dr. Refiloe Mabaso**  
Air Traffic and Navigation  
Services - South Africa



**Dr. Kagiso Mabe**  
University of Johannesburg  
South Africa



**Dr. Sophie Altrock**  
RMIT Europe  
Spain



**Dr. Kateryna  
Kryzhanivska**  
LUT Business School  
Finland



**Dr. Susanne  
Durst**  
IKI-SEA - Bangkok  
University- Thailand



**Dr. Talshyn  
Tokyzhanova**  
IKI-SEA - Bangkok  
University- Thailand



**Ploynitcha  
Jaruhirunsakul**  
TRIS Corporation  
Thailand

## AGENDA DAY #1

Wednesday March 18th

**4 WORKSHOPS**  
**2 MASTERCLASSES**

### Morning Session (9:00–12:20)

- **Workshop #1** - Lessons Learned, Real Results: A Human + Generative AI Approach to Business Improvement  
*Moria Levy*
- **Masterclass #1** - *The importance of managing knowledge in projects and supporting innovations*  
*Eric Tsui & Grace Najjar*
- **Workshop #2** - *Capturing What Matters Most: Ensuring Knowledge Continuity in Times of Transition*  
*Refiloe Mabaso & Kagiso Mabe*

### Afternoon Session (13:40–17:00)

- **Workshop #3** - Resilience in Practice: Collaborative Pathways for Innovation, Impact, and Transformation  
*Sophie Altrock & Kateryna Kryzhanivska*
- **Masterclass #2**  
*Is knowledge hiding really bad?*  
*Susanne Durst & Talshyn Tokyzhanova*
- **Workshop #4** - ISO 30401 Decoded: Learn from Real Cases, Assess Your Readiness  
*Ploynitcha Jaruhirunsakul*

Learn more and register at: [KIMPACTForum.com](https://KIMPACTForum.com)

✉ [siriporn.c@bu.ac.th](mailto:siriporn.c@bu.ac.th)

☎ +66 94 303 8751

EARLY BIRD  
SPECIAL

# KIMPACT FORUM 2026

Bridging Knowledge, Inspiring Innovation, Creating Impact  
#KIMPACTForum



March 18th–20th, 2026  
Sukhothai Hotel Bangkok

## INTERNATIONAL SPEAKERS



**Ved Prakash**  
CKO (ex-Wipro, CGI, Trianz)  
India



**Karuna Ramanathan**  
ChangeLeader  
Singapore



**Rajesh Dhillon**  
Acies Innovations  
Singapore



**Rudolf D'Souza**  
InKnoWin Consulting  
India



**Grace Najjar**  
Align Management  
Solutions - UAE



**Khattab Salman**  
Inknowvate  
Jordan



**Olga Smirnova**  
SKIMC  
Russia



**Vadim Shiryayev**  
SKIMC  
Russia



**Madan Rao**  
MXR.world  
India



**Dr. Vincent Ribièrè**  
IKI-SEA Bangkok University  
Thailand

## AGENDA DAY #2

Thursday March 19th

### Morning Session (8:30-12:10)

#### WELCOME ADDRESS

Vincent Ribièrè

#### KEYNOTE PRESENTATIONS

- **Growing Together: The KMGJ Journey and What Comes Next**  
Ved Prakash, Chairman of the KMGJ
- **Rediscovering Knowledge Management in the AI-Era: Engaging, Enabling and Empowering the Middle Core for Change and Transformation**  
Karuna Ramanathan
- **From Knowledge to Impact - Designing Value Chains That Deliver Real Outcomes**  
Rajesh Dhillon
- **Nature Inspired KM Implementation Strategy**  
Rudolf D'Souza

#### FIRE CAMP CONVERSATIONS

An open, interactive exchange of insights between KIMPACT Forum experts and participants

### Afternoon Session (13:15-17:00)

#### KEYNOTE PRESENTATIONS

- **Hard Hats, Smart Systems: Constructing the Convergence Point where KM Meets AI**  
Khattab Salman
- **New Collaboration - How to Improve Collaboration Effectiveness in Teams, Organizations, and Communities in the Modern World**  
Olga Smirnova  
Vadim Shiryayev

#### Knowledge Café with Global MIKE Award Winners

Facilitators:

- Madan Rao
- Rajesh Dhillon
- Olga Smirnova
- Vadim Shiryayev

- **Workshop #1** - Rudolf D'Souza  
14:15-15:30  
*Leveraging the MIKE Framework for Organization Culture Transformation*

- **Workshop #2** - Rudolf D'Souza  
15:45-17:00  
*Knowledge Ambassadors as Force Multipliers - designing a power program!*

EARLY BIRD  
SPECIAL

# KIMPACT FORUM 2026

Bridging Knowledge, Inspiring Innovation, Creating Impact  
#KIMPACTForum



March 18th-20th, 2026  
Sukhothai Hotel Bangkok

## INTERNATIONAL SPEAKERS



**Dr. Somyot Wattanakamolchai**  
Bangkok University  
Thailand



**Dr. Vincent Ribièrè**  
IKI-SEA Bangkok U.  
Thailand



**Dr. Detlef Reis**  
IKI-SEA Bangkok U.  
Thailand



**Dr. Moria Levy**  
ROM Global  
Israel



**Madan Rao**  
MXR.world  
India



**Dr. Eric Tsui**  
BAKE - The Hong Kong  
Polytechnic University  
China



**Grace Najjar**  
Align Management  
Solutions - UAE



**Dr. Refiloe Mabaso**  
Air Traffic and  
Navigation Services  
South Africa



**Jordan Richards**  
Tacitous  
Malaysia



**Ved Prakash**  
CKO  
(ex-Wipro, CGI, Trianz)  
India



**Ashok Kumar**  
KPIL  
India



**Queenie Chan**  
Towngas  
HK SAR, China



**Khabab Sulaiman Sessanga**  
Mubadala Investment  
Corporation - UAE

## AGENDA DAY #3

Friday March 20th

### Morning Session (9:00-12:30)

#### WELCOME ADDRESS

Somyot Wattanakamolchai

#### OPENING REMARKS

Vincent Ribièrè

#### KEYNOTE PRESENTATIONS

- **Surfing the Sixth Wave of Innovation**  
Detlef Reis
- **From Now to Next: Reinventing Our Roles as KMers in the AI Era**  
Moria Levy
- **Knowledge Ecosystems: How Large Firms and Startups can Co-create Value**  
Madan Rao
- **The KM Practice Paradox: Insights from Two Decades of Implementing KM**  
Eric Tsui

#### FIRE CAMP CONVERSATIONS

#### A Fireside Conversation on Participants' Knowledge Management Journeys

- Grace Najjar (Moderator)
- Jordan Richards
- Refiloe Mabaso
- Ved Prakash

### Afternoon Session (13:45-16:30)

- **Lessons from Global MIKE Winners**  
Vincent Ribièrè

#### SEA, MENA & Global MIKE Award Ceremony

#### Knowledge in Action: Global MIKE Award Winners' Journeys

- **CP Leadership Institute** (To Be Confirmed)
- **Electrical and Mechanical Services Department (EMSD)** - (TBC)
- **Kalpataru Projects International Limited (KPIL) - India** - Ashok Kumar
- **The Hong Kong and China Gas Company Limited** - Queenie Chan
- **Mubadala Investment Corporation** - Khabab Sulaiman Sessanga

#### Closing Remarks

Vincent Ribièrè

OUR LOVELY PARTNERS





## WORKSHOPS, MASTERCLASSES & MORE

### Day #1 Wednesday March 18 – Morning Session

#### **Workshop #1: Lessons Learned, Real Results: A Human + Generative AI Approach to Business Improvement** by Moria Levy

This workshop focuses on a common challenge: despite investing time in debriefs and lessons learned, real change rarely follows, so it introduces an improved lessons learned methodology to address this gap. It also demonstrates how AI can strengthen this process across all its components, enabling lessons learned to move from reflection to real business impact.

#### **Masterclass #1: The importance of managing knowledge in projects and supporting innovations** by Eric Tsui & Grace Najjar

Modern projects struggle not only with complexity but also with hidden knowledge gaps that slow delivery and weaken innovation, so this interactive 3-hour masterclass equips project and innovation professionals with practical, actionable approaches to strengthen project performance through effective Knowledge Management (KM) and emerging AI capabilities. It explores targeted KM tools and practices that reduce rework, improve decision-making, and enhance knowledge flow across teams, while introducing Generative AI as a powerful knowledge enabler and highlighting real-world case studies from leading organisations.

#### **Workshop #2: Capturing What Matters Most: Ensuring Knowledge Continuity in Times of Transition** by Refiloe Mabaso & Kagiso Mabe

As organisations across sectors face accelerating workforce transitions driven by retirement, digital transformation, and skills scarcity, this interactive workshop draws on a long-standing legacy of knowledge capture programs to explore practical, human-centred approaches to safeguarding organisational memory in high-risk, knowledge-intensive environments. Through case examples, facilitated discussion, and hands-on exercises, participants will gain practical tools and frameworks for designing or strengthening sustainable legacy knowledge capture initiatives, including the enabling role of digital tools and AI in supporting rather than replacing human knowledge.

### Day #1 Wednesday March 18 – Afternoon Session

#### **Workshop #3: Resilience in Practice: Collaborative Pathways for Innovation, Impact, and Transformation**

by Sophie Altrock & Kateryna Kryzhanivska

Join us for two interactive workshop sessions exploring how resilience is designed, practiced, and scaled through collaboration across disciplines, sectors, and innovation ecosystems, offering practical tools and real-world insights to translate resilience into impact. The sessions focus on resilience in healthcare through human-centred approaches with advanced technologies, and resilient research and innovation for climate action using the Bridge-Building Canvas to translate scientific knowledge into policy and industry impact from local to global context.

#### **Masterclass #2: Is knowledge hiding really bad?** by Susanne Durst & Talshyn Tokyzhanova

This masterclass explores knowledge hiding beyond the usual “destructive behavior” label by examining both its positive and negative aspects and encouraging more neutral, nuanced thinking about knowledge dynamics in the workplace. Through motivations, contexts, examples, and discussion, participants explore when knowledge hiding creates challenges for sustainable development, when it serves legitimate purposes, and when it signals deeper organizational problems.

### Day #1 Wednesday March 18 – Afternoon Session

#### **Workshop #4: ISO 30401 Decoded: Learn from Real Cases, Assess Your Readiness** by Ploynitcha Jaruhirunsakul

This interactive workshop explores real ISO 30401 implementation cases, practical approaches, key success factors, and lessons learned from organizations that have integrated systematic Knowledge Management into their operations. Participants will also complete a preliminary readiness assessment to evaluate KM maturity and identify areas for improvement in aligning with ISO 30401 standards.

### Day #2 Thursday March 19 – Morning Session

#### **FIRE CAMP CONVERSATIONS**

**An open, interactive exchange of insights between KIMPACT Forum experts and participants**

### Day #2 Thursday March 19 – Afternoon Session

#### **Knowledge Café with Global MIKE Award Winners** facilitated by Madan Rao, Olga Smirnova, Rajesh Dhillon, and Vadim Shiryayev

An interactive, small-group discussion where participants engage directly with MIKE Award winners in a relaxed café-style setting. Through open dialogue and shared experiences, winners share practical insights from their knowledge and innovation journeys, enabling peer learning and actionable takeaways for participants.

#### **Creativi-Tea Session**

facilitated by Madan Rao, Olga Smirnova, Rajesh Dhillon, and Vadim Shiryayev

A relaxed yet focused co-creation experience where participants come together to creatively explore SDG challenges and jointly design knowledge- and innovation-based solutions. Blending thoughtful conversation with creative methods, the session turns collective intelligence into practical ideas for positive change.

#### **Workshop #1: Leveraging the MIKE Framework for Organization Culture Transformation**

by Rudolf D'Souza

The MIKE framework is designed around the three dimensions of Human, Structural and Relational Capital. The quantification of impact and identifying pivotal factors in each dimension is an overlooked aspect of the Framework. Once identified, key interventions that nudge the organization culture in the desired direction, can be crafted. This will also enhance the value of KM in the eyes of the management!

#### **Workshop #2: Knowledge Ambassadors as Force Multipliers – designing a power program!**

by Rudolf D'Souza

A cursory glance of some of the outstanding MIKE Awardees reveals the power of Knowledge Ambassadors. What are the factors to consider, and what elements go into the design of an effective Knowledge Ambassador program? This workshop will provide proven techniques to embark on a Knowledge Ambassador Program or inject new life into an existing program.

