



KIMPACT FORUM 2026

Bridging Knowledge, Inspiring Innovation, Creating Impact
#KIMPACTForum

March 18th–20th, 2026
Sukhothai Hotel Bangkok

INTERNATIONAL FACILITATORS



Dr. Moria Levy
ROM Global
Israel



Dr. Eric Tsui
The Hong Kong Polytechnic
University- China



Grace Najjar
Align Management
Solutions - UAE



Dr. Refiloe Mabaso
Air Traffic and Navigation
Services - South Africa



Dr. Kagiso Mabe
University of Johannesburg
South Africa



Dr. Sophie Altrock
RMIT Europe
Spain



**Dr. Kateryna
Kryzhanivska**
LUT Business School
Finland



**Dr. Susanne
Durst**
IKI-SEA - Bangkok
University- Thailand



**Dr. Talshyn
Tokyzhanova**
IKI-SEA - Bangkok
University- Thailand



**Ploynitcha
Jaruhirunsakul**
TRIS Corporation
Thailand

AGENDA DAY #1

Wednesday March 18th

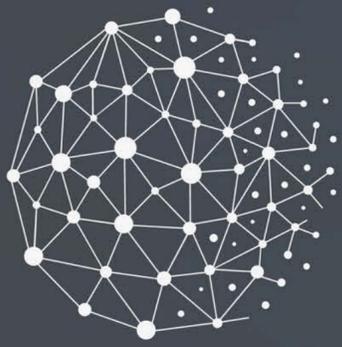
4 WORKSHOPS
2 MASTERCLASSES

Morning Session

- **Workshop #1** (9:00–12:20)
Lessons Learned, Real Results: A Human + Generative AI Approach to Business Improvement **by Moria Levy**
- **Masterclass #1** (9:00–12:20)
The importance of managing knowledge in projects and supporting innovations **by Eric Tsui & Grace Najjar**
- **Workshop #2** (9:00–12:20)
Capturing What Matters Most: Ensuring Knowledge Continuity in Times of Transition **by Refiloe Mabaso & Kagiso Mabe**

Afternoon Session

- **Workshop #3** (13h40–17h00)
Resilience in Practice: Collaborative Pathways for Innovation, Impact, and Transformation **by Sophie Altrock & Kateryna Kryzhanivska**
- **Masterclass #2** (13h40–17h00)
Is knowledge hiding really bad? **by Susanne Durst & Talshyn Tokyzhanova**
- **Workshop #4** (13h40–17h00)
ISO 30401 Decoded: Learn from Real Cases, Assess Your Readiness **by Ploynitcha Jaruhirunsakul**



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SOUTH-EAST ASIA
BANGKOK UNIVERSITY



BANGKOK UNIVERSITY
THE CREATIVE UNIVERSITY

March 18th–20th, 2026
Sukhothai Hotel Bangkok

INTERNATIONAL SPEAKERS



Ved Prakash
CKO (ex-Wipro, CGI, Trianz)
India



Karuna Ramanathan
ChangeLeader
Singapore



Rajesh Dhillon
Acies Innovations
Singapore



Rudolf D'Souza
InKnowWin
Consulting
India



Grace Najjar
Align Management
Solutions - UAE



Khattab Salman
Innknowvate
Jordan



Olga Smirnova
SKIMC
Russia



Vadim Shiryayev
SKIMC
Russia



Madan Rao
MXR.world
India



Vincent Ribièrè
IKI-SEA Bangkok University
Thailand

AGENDA DAY #2

Thursday March 19th

Morning Session

WELCOME ADDRESS (8:30-9:00)

Vincent Ribièrè

KEYNOTE PRESENTATIONS

- **Growing Together: The KMGJN Journey and What Comes Next** (9:00-9:25)
Ved Prakash, Chairman of the KMGJN
- **Rediscovering KM in the AI-Era: Engaging, Enabling and Empowering the Middle Core for Change and Transformation** (9:25-9:50)
Karuna Ramanathan
- **From Knowledge to Impact - Designing Value Chains That Deliver Real Outcomes** (9:50-10:15)
Rajesh Dhillon
- **Nature Inspired KM Implementation Strategy**
Rudolf D'Souza (10:35-11:00)

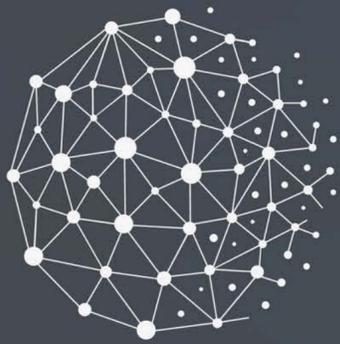
FIRE CAMP CONVERSATIONS

An open, interactive exchange of insights between KIMPACT Forum experts and participants (11:00-12:00)

Afternoon Session

KEYNOTE PRESENTATIONS

- **Hard Hats, Smart Systems: Constructing the Convergence Point where KM Meets AI** (13:15-13:40)
Khattab Salman
- **New Collaboration - How to Improve Collaboration Effectiveness in Teams, Organizations, and Communities in the Modern World** (13:40-14:05)
Olga Smirnova & Vadim Shiryayev
- **Knowledge Café with Global MIKE Award Winners** (14:05-15:30)
- **Creativi-tea Session: Ecosystem approaches to knowledge co-creation** (15:45 - 17:00)
Facilitators:
 - Madan Rao
 - Olga Smirnova
 - Rajesh Dhillon
 - Vadim Shiryayev
- **Workshop #1** (14:05-15:30)
Leveraging the MIKE Framework for Organization Culture Transformation
Rudolf D'Souza
- **Workshop #2** (15:45-17:00)
Knowledge Ambassadors as Force Multipliers - designing a power program!
Rudolf D'Souza



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INTERNATIONAL SPEAKERS



Dr. Somyot Wattanakamolchai
Bangkok University
Thailand



Dr. Vincent Ribièrè
IKI-SEA Bangkok U.
Thailand



Dr. Detlef Reis
IKI-SEA Bangkok U.
Thailand



Dr. Moria Levy
ROM Global
Israel



Madan Rao
MXR.world
India



Dr. Eric Tsui
BAKE - The Hong Kong
Polytechnic University
China



Grace Najjar
Align Management
Solutions - UAE



Dr. Refiloe Mabaso
Air Traffic and
Navigation Services
South Africa



Jordan Richards
Tacitous
Malaysia



Ved Prakash
CKO
(ex-Wipro, CGI, Trianz)
India



Ashok Kumar
KPIL
India



Queenie Chan
Towngas
HK SAR, China



Elidjen Djap
BINUS University
Indonesia



Khabab Sulaiman Sessanga
Mubadala Investment Company
UAE

AGENDA DAY #3

Friday March 20th

Morning Session

WELCOME ADDRESS (9:00–9:10)

Somyot Wattanakamolchai

OPENING REMARKS (9:10–9:20)

Vincent Ribièrè

KEYNOTE PRESENTATIONS

- **Surfing the Sixth Wave of Innovation** (9:35–10:05)

Detlef Reis

- **From Now to Next: Reinventing Our Roles as KMers in the AI Era** (10:05–10:35)

Moria Levy

- **Knowledge Ecosystems: How Large Firms and Startups can Co-create Value** (10:55–11:25)

Madan Rao

- **The KM Practice Paradox: Insights from Two Decades of Implementing KM** (11:25–11:55)

Eric Tsui

FIRESIDE CONVERSATIONS

A Fireside Conversation on Participants' Knowledge Management Journeys (11:55–12:35)

- Grace Najjar (Moderator)
- Jordan Richards
- Refiloe Mabaso
- Ved Prakash

Afternoon Session

- **Lessons from Global MIKE Winners** (14:00–14:30)

Vincent Ribièrè

SEA, MENA & Global MIKE Award Ceremonies (14:30–15:00)

Knowledge in Action: Global MIKE Award Winners' Journeys

- **BINUS University - Indonesia**
Elidjen Djap (15:20–15:40)
- **Kalpataru Projects International Limited (KPIL) - India** - Ashok Kumar (15:40–16:00)
- **The Hong Kong and China Gas Company Limited - China** - Queenie Chan (16:00–16:20)
- **Mubadala Investment Company - UAE** - Khabab Sulaiman Sessanga (16:20–16:40)

Closing Remarks

Vincent Ribièrè (16:40–16:50)

OUR LOVELY PARTNERS





WORKSHOPS, MASTERCLASSES & MORE

Day #1 Wednesday March 18 – Morning Session

Workshop #1: Lessons Learned, Real Results: A Human + Generative AI Approach to Business Improvement by Moria Levy

This workshop focuses on a common challenge: despite investing time in debriefs and lessons learned, real change rarely follows, so it introduces an improved lessons learned methodology to address this gap. It also demonstrates how AI can strengthen this process across all its components, enabling lessons learned to move from reflection to real business impact.

Masterclass #1: The importance of managing knowledge in projects and supporting innovations by Eric Tsui & Grace Najjar

Modern projects struggle not only with complexity but also with hidden knowledge gaps that slow delivery and weaken innovation, so this interactive 3-hour masterclass equips project and innovation professionals with practical, actionable approaches to strengthen project performance through effective Knowledge Management (KM) and emerging AI capabilities. It explores targeted KM tools and practices that reduce rework, improve decision-making, and enhance knowledge flow across teams, while introducing Generative AI as a powerful knowledge enabler and highlighting real-world case studies from leading organisations.

Workshop #2: Capturing What Matters Most: Ensuring Knowledge Continuity in Times of Transition by Refiloe Mabaso & Kagiso Mabe

As organisations across sectors face accelerating workforce transitions driven by retirement, digital transformation, and skills scarcity, this interactive workshop draws on a long-standing legacy of knowledge capture programs to explore practical, human-centred approaches to safeguarding organisational memory in high-risk, knowledge-intensive environments. Through case examples, facilitated discussion, and hands-on exercises, participants will gain practical tools and frameworks for designing or strengthening sustainable legacy knowledge capture initiatives, including the enabling role of digital tools and AI in supporting rather than replacing human knowledge.

Day #1 Wednesday March 18 – Afternoon Session

Workshop #3: Resilience in Practice: Collaborative Pathways for Innovation, Impact, and Transformation

by Sophie Altrock & Kateryna Kryzhanivska

Join us for two interactive workshop sessions exploring how resilience is designed, practiced, and scaled through collaboration across disciplines, sectors, and innovation ecosystems, offering practical tools and real-world insights to translate resilience into impact. The sessions focus on resilience in healthcare through human-centred approaches with advanced technologies, and resilient research and innovation for climate action using the Bridge-Building Canvas to translate scientific knowledge into policy and industry impact from local to global context.

Masterclass #2: Is knowledge hiding really bad? by Susanne Durst & Talshyn Tokyzhanova

This masterclass explores knowledge hiding beyond the usual “destructive behavior” label by examining both its positive and negative aspects and encouraging more neutral, nuanced thinking about knowledge dynamics in the workplace. Through motivations, contexts, examples, and discussion, participants explore when knowledge hiding creates challenges for sustainable development, when it serves legitimate purposes, and when it signals deeper organizational problems.

Day #1 Wednesday March 18 – Afternoon Session

Workshop #4: ISO 30401 Decoded: Learn from Real Cases, Assess Your Readiness by Ploynitcha Jaruhirunsakul

This interactive workshop explores real ISO 30401 implementation cases, practical approaches, key success factors, and lessons learned from organizations that have integrated systematic Knowledge Management into their operations. Participants will also complete a preliminary readiness assessment to evaluate KM maturity and identify areas for improvement in aligning with ISO 30401 standards.

Day #2 Thursday March 19 – Morning Session

FIRE CAMP CONVERSATIONS

An open, interactive exchange of insights between KIMPACT Forum experts and participants

Day #2 Thursday March 19 – Afternoon Session

Knowledge Café with Global MIKE Award Winners facilitated by Madan Rao, Olga Smirnova, Rajesh Dhillon, and Vadim Shiryayev

An interactive, small-group discussion where participants engage directly with MIKE Award winners in a relaxed café-style setting. Through open dialogue and shared experiences, winners share practical insights from their knowledge and innovation journeys, enabling peer learning and actionable takeaways for participants.

Creativi-Tea Session: Ecosystem approaches to knowledge co-creation

facilitated by Madan Rao, Olga Smirnova, Rajesh Dhillon, and Vadim Shiryayev

This session takes KM to the next level – from organisational knowledge to ecosystem knowledge. It shows how methods like GLINK (Global Leaders who Innovate Next Knowledge) and MXR (‘mixers across the world’) can facilitate knowledge sharing, exploration, conversations, and co-creation across multiple stakeholders.

Workshop #1: Leveraging the MIKE Framework for Organization Culture Transformation

by Rudolf D'Souza

The MIKE framework is designed around the three dimensions of Human, Structural and Relational Capital. The quantification of impact and identifying pivotal factors in each dimension is an overlooked aspect of the Framework. Once identified, key interventions that nudge the organization culture in the desired direction, can be crafted. This will also enhance the value of KM in the eyes of the management!

Workshop #2: Knowledge Ambassadors as Force Multipliers – designing a power program!

by Rudolf D'Souza

A cursory glance of some of the outstanding MIKE Awardees reveals the power of Knowledge Ambassadors. What are the factors to consider, and what elements go into the design of an effective Knowledge Ambassador program? This workshop will provide proven techniques to embark on a Knowledge Ambassador Program or inject new life into an existing program.

