

Launch of new functionality in Evolvi

Evolvi is delighted to announce two new pieces of key functionality, bike reservations and wheelchair reservations and this functionality is now available in both the Evolvi web application and the Evolvi API.

Bike Reservations

This new functionality allows bike spaces to be reserved alongside the purchase of a ticket. One bike per traveller is permitted, up to the maximum available across all services.

On the Evolvi web application, there is a new tick box that appears on the search options page, (bike space availability) and by ticking this, the system will bring forward results showing which journeys have bike space available to book.

As a bike reservation requires a ticket coupon to be produced and attached to the bike, eTicketing is not an option for any bookings with bike reservations, however, ticket on departure is available.

SEP 15 TUE	Outbound	SEP 16 WED	Inbound
Reading to Bristol Temple Meads 5 Adults, 0 Children		Bristol Temple Meads to Reading	
EarlierLaterEarlierLater			
11:13	11:25	11:41	11:55
12:28	12:35	12:56	13:21
1h 15m Changes: 1	1h 10m Changes: 0	1h 15m Changes: 1	1h 4m Changes: 0
CO ₂ : 4.07kg	CO ₂ : 4.10kg	CO ₂ : 4.07kg	CO ₂ : 4.10kg
12:13	12:59	13:21	13:41
1h 8m Changes: 1	1h 8m Changes: 0	1h 8m Changes: 1	1h 11m Changes: 0
CO ₂ : 4.07kg	CO ₂ : 4.10kg	CO ₂ : 4.07kg	CO ₂ : 4.10kg
12:00	13:07	13:41	13:46
1h 7m Changes: 0	1h 11m Changes: 0	1h 14m Changes: 1	1h 11m Changes: 0
CO ₂ : 4.10kg	CO ₂ : 4.10kg	CO ₂ : 4.07kg	CO ₂ : 4.10kg
12:30	13:41	13:46	14:11
1h 11m Changes: 0	1h 14m Changes: 1	1h 11m Changes: 0	1h 7m Changes: 1
CO ₂ : 4.10kg	CO ₂ : 4.07kg	CO ₂ : 4.10kg	CO ₂ : 4.07kg
12:32	13:46	14:11	14:16
1h 14m Changes: 1	1h 11m Changes: 0	1h 7m Changes: 1	1h 7m Changes: 0
CO ₂ : 4.07kg	CO ₂ : 4.10kg	CO ₂ : 4.07kg	CO ₂ : 4.10kg
13:00	14:11	14:16	
1h 11m Changes: 0	1h 7m Changes: 1		
CO ₂ : 4.10kg	CO ₂ : 4.07kg		
13:09			
1h 7m Changes: 0			
CO ₂ : 4.10kg			

Wheelchair Reservations

The new wheelchair reservation functionality allows wheelchair spaces to be reserved during the normal booking flow.

Wheelchair and companion spaces are requested by selecting the accessibility requirements in the Traveller Details page prior to searching for fares.

Traveller Details

Selected Travellers

Title	First Name	Last Name	Type	Railcard	Accessibility	Lead
Mr	A	Booker	Adult	None	None	☒
Mrs	B	Companion	Adult	None	Wheelchair User	☐

Search Travellers

User name search

SEARCH

Saved Travellers

Pinned

Name	Organisation	Unit	Email
Bookit Travel	Bookit Travel	testbooker@evolvi.co.uk	

Recent

Name	Organisation	Unit	Email
Mr Georgio Armani			
Mr Test Booker			
Mr Ralph Lauren			

Cancel

Save

Where a train operating company supports the booking of wheelchairs, wheelchair space availability will be indicated at the journey level by a wheelchair icon.

SEP 22 TUE	Outbound	SEP 22 TUE	Inbound
London (any) to Newcastle 2 Adults, 0 Children		Newcastle to London (any)	
EarlierLaterEarlierLater			
08:03	08:30	08:33	09:03
11:00	11:09	11:35	12:00
2h 57m Changes: 0	2h 39m Changes: 0	3h 2m Changes: 0	2h 57m Changes: 0
CO ₂ : 13.37kg	CO ₂ : 13.37kg	CO ₂ : 13.37kg	CO ₂ : 13.37kg
09:30	12:08	12:08	12:08
2h 38m Changes: 0	2h 38m Changes: 0	3h 5m Changes: 1	2h 53m Changes: 0
CO ₂ : 13.37kg	CO ₂ : 13.37kg	CO ₂ : 13.37kg	CO ₂ : 13.37kg
16:02	19:07	19:17	19:31
3h 5m Changes: 1	2h 53m Changes: 0	3h 4m Changes: 0	2h 42m Changes: 0
CO ₂ : 13.37kg	CO ₂ : 13.37kg	CO ₂ : 13.37kg	CO ₂ : 13.37kg
16:24	19:31	19:37	20:01
3h 4m Changes: 0	2h 42m Changes: 0	3h 3m Changes: 0	3h 3m Changes: 0
CO ₂ : 13.37kg	CO ₂ : 13.37kg	CO ₂ : 13.37kg	CO ₂ : 13.37kg

Evolvi has already distributed comprehensive release notes detailing both wheelchair and bike reservations to our TMC partners who use the Evolvi system, if you have not had these, please get in touch.

Coming soon!

Refreshed Evolvi web application

We have given our Evolvi web application a fresh new look and you can take a peak at it in your UAT site.

Where a TMC uses custom colours, the new look will reflect these, please give any feedback to our [support team](#).

eTicket+

By the end of 2026, Evolvi will introduce a new ticket fulfilment option called ‘eTicket+, this will give our TMC partners and their clients more choice on how an eTicket is accessed. Where eTicket+ is utilised, it will simplify the process of requesting a refund on an unused eTicket.

Want to know more?

If you’d like to find out more, or to see how Evolvi can help manage your rail business, please get in touch with a member of the team

hello@evolvi.co.uk