



# CAR RENTAL TERMS AND CONDITIONS

WeOneRent SL

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## 1. GENERAL PROVISIONS

WeOneRent SL, CIF: 22809552 (hereinafter referred to as the “Lessor”) provides the Client with a vehicle (hereinafter referred to as the “Vehicle”) for temporary use under the terms of this agreement and its appendices. By signing the agreement, the Client confirms the accuracy of the provided data, full ознакомление with the terms, their understanding and unconditional acceptance, and also gives consent to the charging of funds from their bank card to fulfill obligations under this agreement, including after the completion of the rental.

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## 2. CUSTOMER REQUIREMENTS

The Client must have a valid driving license recognized in Spain, meet the age requirements (from 21 years old), have sufficient driving experience, provide a valid identification document, and a bank card in their own name. The Lessor has the right to refuse the rental without explanation if there are doubts about compliance with the terms of the agreement.

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## 3. VEHICLE HANDOVER

The Vehicle is provided in technically sound condition, with the specified fuel level and recorded damages. The Client is obliged to inspect the vehicle (body, windows, wheels, interior), record all remarks before the start of the rental and sign the report. The signature means agreement with the condition of the vehicle and waiver of claims regarding unrecorded damages.

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## 4. USE OF THE VEHICLE

The Vehicle may be used exclusively for personal purposes in compliance with legislation and traffic regulations. It is prohibited: transfer to third parties, commercial use, participation



in races, off-road driving, leaving the permitted territory without the Lessor's consent, as well as any use contrary to the law.

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## 5. RENTAL PERIOD

The rental begins from the moment the keys are handed over and ends upon the actual return of the vehicle. In case of late return, an additional fee is charged, and if the delay exceeds 24 hours — the cost of an additional rental day and a penalty. Return outside working hours is considered completed after inspection of the vehicle by an employee.

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## 6. FUEL

The Vehicle must be returned with the same fuel level. In case of discrepancy, the cost of fuel is charged according to the company's rate plus an additional service fee.

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## 7. DEPOSIT

A deposit is blocked on the Client's card:

Basic: 500€

Extended: 350€

Full: 250€

The deposit is used to cover damages, fines, additional expenses and other obligations of the Client.

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## 8. INSURANCE

All vehicles are insured with Allianz under a third-party liability policy (RCA), covering damage to third parties.

This insurance:

- does not cover damage to the vehicle
  - does not cover the driver
  - does not cover personal belongings
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## 9. INSURANCE PACKAGES

### **BASIC (included)**

Excess: up to 1500€

Deposit: 500€

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### **EXTENDED COVER (+10€/day)**

Covers:

- glass
- wheels and tires
- towing
- roadside assistance

Excess: up to 1500€

Deposit: 350€

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### **FULL COVER (+20€/day)**

Maximum protection (equivalent to comprehensive insurance):

Covers:

- glass
- wheels
- towing
- assistance
- damage in case of an accident

Conditions:

Excess: 500€

Deposit: 250€

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## 10. INSURANCE LIMITATIONS

Insurance does not apply if:

- driver is not listed



- alcohol / drugs
- no valid license
- traffic violations
- off-road
- transfer to third parties
- intentional damage
- failure to comply with procedures in case of accident

In these cases, the Client pays 100% of the damage.

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## **11. ACCIDENT**

The Client must:

- notify within 24 hours
- provide documents within 48 hours
- complete the CAI form

Otherwise — full liability.

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## **12. THEFT AND VANDALISM**

The Client must immediately contact the police and provide documents. In case of violation — full liability.

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## **13. FINES AND PAYMENTS**

The Client pays:

- fines
  - parking fees
  - toll roads
  - administrative fee
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## **14. ADDITIONAL COSTS**

Subject to payment:



- fuel
  - cleaning
  - odors
  - keys
  - damages
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## **15. CARD CHARGES**

The Client gives consent to charges at any time, including after the rental.

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## **16. LIABILITY**

The Client bears full responsibility for the vehicle and compliance with the terms of the agreement.

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## **17. PERSONAL BELONGINGS**

The Company is not responsible for personal belongings.

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## **18. FORCE MAJEURE**

The Company is not responsible for circumstances beyond its control.