

Complaint Form

Please provide us with necessary details of your complaint in this form so that we can address it promptly.

Personal data of the complainant

First Name / Legal Entity name

Last name / Legal Entity name

Registration or ID Number

LEI (If available)

Client reference (If available)

Address (when for entities, registered office)

City

Postal / Zip Code

Country

☐ Other contact details?

Alternative contact details?

Is there a legal representative involved?

Personal data of the legal representative (if applicable) (a power of attorney or other official document as proof of the appointment of the representative)

First Name / Legal Entity name

Last name / Legal Entity name

Registration or ID Number

LEI (If available)

Client reference (If available)

Address (when for entities, registered office)

City

Postal / Zip Code

Country

Telephone

E-mail

☐ Other contact details?

Complaint Details

Description of the complaint's subject matter*

Date(s) of the facts that have led to the complaint

Description of damages, loss or detriment caused (where relevant)

Other comments or relevant information (where relevant)

Customer Support Ticket Number(s)

Ticket number of previous support contact