

The Tech Chronicle

Tech News that Powers Your World

Welcoming You to The Tech Chronicle!

This newsletter aims to keep you informed and engaged with the latest developments and insights from Soffit as well as from the industry. Our experts provide valuable guidance, ensuring that you can benefit from their knowledge and experience. We also bring you the latest industry news that keep u updated with emerging trends and developments that can impact your business.

Top Stories

- Women Empowerment in Action: A Journey of Growth at Soffit
- CXO Viewpoint
- Soffit News

Women's Day Spotlight: Growing Through Opportunity and Leadership

At Soffit, leadership journeys are often built on opportunity, trust, and continuous learning. Few stories reflect this better than that of Sukanya Surendran and Reshmi CD, whose professional growth over the past decade illustrates how the right environment can empower individuals to evolve into strong leaders.

With over a decade at Soffit and more than 14 years of professional experience, Mrs. Sukanya, Service Delivery Manager (IMS), represents how curiosity, resilience, and dedication can shape a meaningful career journey.

She began her career with Soffit as a Marketing Coordinator, a role that introduced her to the organization's culture and values. What followed was a journey defined by exploration, learning, and steady leadership growth.

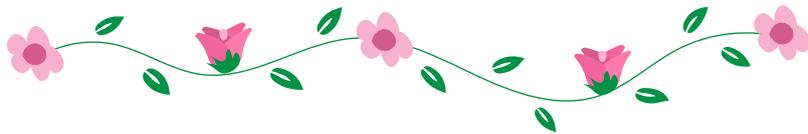


Sukanya Surendran
Service Delivery Manager
(IT Managed Services)

Encouraged to explore new opportunities, she transitioned into operations, where she developed a strong interest in service management and IT operations. Over time, she progressed through several key roles—from Helpdesk Coordinator to Service Desk Coordinator, later becoming Service Desk In-Charge, and eventually stepping into the role of Service Delivery Manager. Each stage of this journey expanded her perspective on technology services and strengthened her leadership capabilities.

Reflecting on her experience, she shares, *“Every step in my journey has been a learning experience. Moving into IT service management opened up a completely new path for me. The opportunities I received here helped me discover my strengths and build the confidence to lead.”*

Today, as Service Delivery Manager for IT Managed Services, Sukanya continues to play a vital role in driving operational excellence while mentoring the next generation of professionals. Her journey reflects what empowerment truly means—an environment where talent is nurtured, opportunities are accessible, and individuals are encouraged to reach their full potential.



Reshmi CD
Senior Security Consultant

Bringing over 12 years of experience in the IT industry, Reshmi CD, represents the evolving journey of professionals who continuously adapt and grow in today's dynamic cybersecurity landscape.

She began her career as a software developer, building a strong foundation in coding, problem-solving, and developing reliable applications. Early exposure to penetration testing sparked a shift in perspective - moving from building systems to understanding how they can be tested, secured, and strengthened against vulnerabilities. This curiosity led her to transition into cybersecurity, where analytical thinking and attention to detail play a critical role.

Over the years, she has developed deep expertise across multiple domains, including web and API penetration testing, network and mobile application assessments, vulnerability management, source code review, and cloud security, including AWS environments. Working across diverse client landscapes has further strengthened her ability to deliver consistent, high-quality outcomes while managing end-to-end security engagements.

Reflecting on her journey, she values the opportunities that helped her expand both her technical depth and client-facing capabilities—experiences that have shaped her confidence and delivery excellence.

“Believe in your abilities and don’t hesitate to take on challenges, even if they feel outside your comfort zone. Stay curious, keep learning, and seek guidance when needed. These are the foundations for long-term growth.”

Today, as a Senior Security Consultant, Reshmi continues to contribute to strengthening cybersecurity resilience for clients while evolving as a trusted expert in her field.

Together, their journeys highlight how empowering people to grow, adapt, and lead ultimately translates into stronger teams, better outcomes, and greater value for the clients we serve.



CXO Viewpoint

Key Signals for DPDP Readiness: Insights from Industry Leaders

As organizations prepare for the evolving requirements of the Digital Personal Data Protection Act, 2023, industry leaders are highlighting what true readiness really looks like in practice.

In a recent discussion, experts including Jagannath PV, Sandesh Jadhav, and Abha Tiwari pointed to three critical priorities organizations should focus on:

- **Data visibility and lifecycle control** – Understanding where personal data resides and how it flows across systems is foundational to effective governance.
- **Balancing innovation with regulatory justification** – Data-driven initiatives must now align closely with privacy obligations and regulatory expectations.
- **Operational, demonstrable compliance frameworks** – Compliance must extend beyond documentation to include measurable processes and working controls embedded in daily operations.

Together, these perspectives reinforce an important shift in DPDP readiness: from policies to operational evidence. To explore how these leaders explain the practical signals of DPDP readiness in greater detail, [read the full article here >>>](#)



Cybersecurity Spending in India Continues to Rise

-Gartner

According to insights from Gartner, cybersecurity spending in India is expected to reach \$3.4 billion in 2026, reflecting continued investment by organizations as cyber threats grow more sophisticated and regulatory expectations increase. Enterprises are strengthening their security posture to address emerging risks such as AI-driven attacks, credential compromise, and deepfake-enabled fraud, while also meeting evolving compliance requirements. To explore the full insights and understand what is driving cybersecurity investments in India, [Read the article here >>>](#)

Emerging Cloud Threats: Insights from Google Cloud Security Leaders

-Bob Mechler and Crystal Lister - Google Cloud

Security experts from Google Cloud highlight that the evolving cloud threat landscape is increasingly driven by identity compromise, supply-chain risks, and attacks targeting recovery mechanisms. According to Bob Mechler, foundational weaknesses such as compromised credentials and cloud misconfigurations continue to be the most common entry points for attackers. At the same time, Crystal Lister notes that AI-driven attacks could soon automate vulnerability discovery and exploitation at machine speed, making operational resilience and faster response capabilities critical priorities for security leaders. [Read the full insights here>>>](#)

Soffit News

Strengthening Our Partnership in the Middle East



We recently had the privilege of hosting Anas Kamaluddin and Nelgin Napoleon from K-SOFT, a valued partner in delivering advanced IT security solutions across the Middle East. As part of the YBA Kanoo Group, with a strong regional legacy and decades of technology expertise, K-SOFT has played a key role in driving IT and digital transformation initiatives across Bahrain, the UAE, and Saudi Arabia.

This visit marked an important milestone in our partnership journey. It not only reinforced the trust between our organizations but also opened the door to meaningful discussions on expanding our collaboration across the region. Together, we explored opportunities for scalable growth, enhanced service delivery, and deeper regional engagement in the months ahead. We look forward to building on this momentum and continuing to deliver greater value to our customers across the Middle East.

Client Recognition That Drives Us Forward

Client Appreciation for Successful Firewall Migration

We are pleased to share an appreciation received from one of our valued clients following the successful completion of their perimeter firewall migration. The project was delivered through careful planning, strong collaboration, and seamless execution—ensuring zero disruption to business operations.



Javed Jose
Engineer IT Infra



Muhammed KK
Engineer IT Infra



Agil P S
Engineer IT Infra



Vineesh V V
Sr. Engineer IT Infra



Afsal PP
Engineer IT Infra



Rohith MB
Associate Engineer IT Infra

Post-migration validation confirmed that all critical services, including internet connectivity, VPN access, business applications, call center systems, the E-Security Command Center, and camera feeds, are functioning as expected with no issues observed. The client team continues to monitor the environment as part of ongoing operational assurance.

We are grateful for the trust placed in our team and remain committed to supporting our clients in strengthening their security infrastructure while maintaining operational continuity.

Client Recognition for a Successful Security Migration



Dilshad EM

Associate Engineer IMS

We are pleased to share another heartfelt appreciation from a valued client following the successful migration from Cisco Web Security Appliance (WSA) Proxy to Cisco Umbrella. The transition was executed seamlessly, ensuring uninterrupted web security, secure internet access, and enhanced DNS-layer protection.

The project involved end-to-end migration of policies and user identities, along with validation and testing to maintain consistent security enforcement. Integration of SD-WAN branch routers with the Umbrella platform also enabled centralized policy management and strengthened the client's overall security posture. The client commended the Dilshad's professionalism, technical expertise, and commitment in delivering this critical initiative successfully.

Insights from TiE Global Summit 2026



Our team attended the TiE Global Summit 2026 in Jaipur, Rajasthan, from January 4–6, joining over 10,000 delegates from 50+ countries. The summit, held alongside Rajasthan DigiFest, brought together founders, investors, policymakers, and innovators to discuss emerging trends in AI, deep tech, and entrepreneurship.

The event offered valuable opportunities to exchange ideas, explore startup growth strategies, and engage with global mentors and investors. These insights continue to strengthen our strategic perspective as we pursue innovation and growth across our initiatives.

Insights from KMAC 2026



Our team participated in KMAC 2026, Kerala's premier management convention held on 15–16 January 2026 at Grand Hyatt Kochi Bolgatty, Kochi. The event brought together over 1,000 delegates and leaders from 200+ corporates for discussions around the theme "Transforming for Impact – Integrating Financial, Physical, and Mental Health to Shape a Sustainable Future."

The convention offered valuable perspectives on integrated leadership, organizational agility, and purpose-driven transformation—reinforcing the importance of balancing performance with resilience, wellbeing, and sustainable progress in today's evolving business landscape.

Stay connected

We hope you find this newsletter informative and valuable as you navigate the dynamic IT landscape. We value your feedback. Kindly feel free to send suggestions, comments, or any questions regarding our services/newsletter at newsletter@soffit.in

Thank you for your continued trust and partnership. Let's continue to work together!



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