

Promptly for Ophthalmology

The Leading Patient Engagement Software for Ophthalmology



Fill Schedules & Digital Check-In

- **Seamless Experience:** Let eligible patients self-schedule and complete contactless check-in.
- **Automated Recall:** Keep surgical schedules full and ensure consistent appointment slots.

Targeted Patient Communication

- **Right Message, Right Time:** Send targeted messages through the patient's preferred channel.
- **Smart Reminders:** Reduce no-shows by up to 90% with automated confirmation loops.

Simplified Payments

- **Text-to-Pay:** Speed up collections and let patients pay their own way.
- **Operational Efficiency:** Save over 1,700 staff hours per year by automating manual tasks.

Vision-Specific Features

- **Premium Prep:** Automated educational messages ensure cataract and LASIK patients understand pre/post-op instructions.
- **Specialized Workflows:** AI-powered vision insurance verification and automated recall for specific diagnosis codes.

Real Results

One client scheduled 2,429 future appointments via automated recall in just 6 months.

Patient Retention

One practice reduced check-in time by 5 minutes per patient with automated forms.

Impact

One client collected \$620,000 in just 8 months via automated payment link texts.

Stop Juggling Manual Tasks

Create an easy, intuitive patient experience with custom scheduling, digital check-in, and automated patient communications—all in one platform.



Faster Onboarding
& fewer intake bottlenecks



One-Stop Referral Support



Simplified Scheduling
Self-scheduling to waitlist update



A Single Source of Truth
for billing, scheduling & communication



Ready to build your perfect platform?

Request a demo at promptlycheckin.com

“Using Promptly to automate processes to meet patient demand has been a game-changer for our business—we’ve accelerated payment collections while reducing costs from redundant tasks.”

— James Smith, CPA JD, CEO, Utah Eye Center

Transform Your Ophthalmology Practice Today.

Save an average of \$88,000/year by consolidating intake, payments, and engagement.