

Promptly for Otolaryngology

The Top Patient Engagement Software for ENT Clinics



Appointment-Specific Reminders & Prep

- **Procedure-Specific Education:** Automate instructions for diverse services like allergy testing.
- **Better Compliance:** Automatically remind patients to stop taking antihistamines prior to testing or to dress comfortably.
- **Save Staff Time:** Eliminate hours spent on repetitive phone calls explaining pre-visit prep.

Did You Know?

Only 22% of consumers say they know how much they owe before a visit.

Real Results

One practice reduced check-in time by 5 minutes per patient through automated forms.

Impact

In one day, Eastern Oklahoma ENT saw 188 balances paid through Promptly-automated texts.

Real-Time Eligibility & Estimates

- **No More Surprises:** Run real-time insurance verification to check eligibility and reduce denials.
- **Transparent Costs:** Provide accurate cost estimations including deductibles and co-pays.

Digital Intake Forms

- **Ditch the Clipboard:** Allow patients to fill out complex ENT forms digitally before they arrive.
- **Streamline Operations:** Free up front desk staff and keep clinical data accurate.

Text-to-Pay Solutions

- **Speed Up Collections:** Let patients pay their way with convenient text-to-pay and mobile wallet options.

Simplify Your ENT Patient Experience

Promptly automates forms, eligibility, and payments so you can focus on care.



Easier Onboarding
& fewer intake bottlenecks



Faster Payments
with less effort



Happier Staff
with automated workflows



A Single Source of Truth
for billing, scheduling & communication

“I don't think we could get to where we want to be without Promptly. I couldn't be more grateful for their ability to figure out systems, be patient with us, and give us the opportunity to become a better clinic.”

— Jessica Kissinger, Practice Administrator, Eastern Oklahoma ENT



Ready to build your perfect platform?

Request a demo at promptlycheckin.com

Transform Your ENT Practice Today.

Consolidate scheduling, billing, and communication into one easy-to-use platform.